

460QT-NNA1 Protocol Gateway Product User Guide

Firmware Version 8.8.10



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Revision History

Version	Date	Notes
8.6.0	2/28/20	Bug Fixes1. Omron Plc Communication fixes for EtherNet/IP2. Profinet GSDML Substitute values fix
8.7.4	9/1/20	 Features Added: 1. BMS, BM, DFM, DS, DM, TCP, USB, PBS have been ported to the latest base software. 2. TCP,BMS,BM now Available on N2E and N2EW hardware Platform 3. New ASCII Mode Available on TCP/A/USB/WI protocols 4. User Guides updated with more examples Bug Fixes: 1. Improved Data Mapping and String Mapping performance 2. Improved functionality/performance on EC,ETC,ES,MC,MS,BS,BC, A,,WI,PS protocols.
8.7.22	4/6/21	 Features Added: 1. Support for RSLogix Versions 32 + with unsigned data type support 2. ETC now support Long integer files (L files) for MicroLogix PLCS that support them 3. SC now supports data block (DB) access
8.8.10	10/11/21	Features Added:1. Added MQTT Protocol2. Supports 2 MQTT Brokers with 1 AWS



Overview

The 460QT-NNA1 gateway connects up to three MQTT brokers or an AWS IoT core service. By following this guide, you will be able to configure the 460QT-NNA1 gateway.

For further customization and advanced use, please reference the appendices located on the CD or online at: <u>http://www.rtautomation.com/product/460-gateway-support/</u>.

If at any time you need further assistance, do not hesitate to call Real Time Automation support. Support Hours are Monday-Friday 8am-5pm CST

Toll free: 1-800-249-1612 Email: support@rtautomation.com



Hardware Platforms

The 460 Product Line supports a number of different hardware platforms. There are differences in how they are powered, what serial settings are supported, and some diagnostic features supported (such as LEDs). For these sections, be sure to identify the hardware platform you are using.

To find which hardware platform you are using:

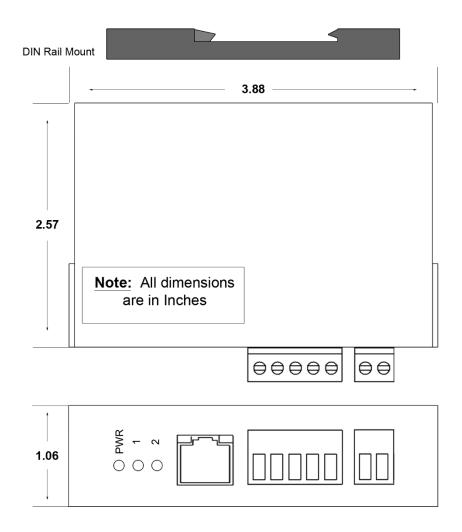
- 1) Look on the front or back label of the unit for the part number.
- On the webpage inside the gateway, navigate to the dropdown menu under Other and select Utilities. Click the Listing of Revisions button. The full part number is displayed here.

Once you have the full part number, the platform will be the number following the "-N":





Hardware – NNA1



Powering the Gateway

- 1) Connect a 12-24 VDC power source to the gateway, Red Wire = (+) Black Wire = (-).
 - a) The unit draws 175mA @ 12 V.





Port Configuration

The Port Configuration page is where you set port specific parameters. These settings must match the settings of the device(s) that you are connecting to.

Only 1 mode can be configured for this hardware. Below are the wiring pinouts for each mode.

When you have completed your port configuration, click the **Save Parameters** button.

RS232 pinouts:

Comm Ports Configuration	
	Enable Port 0:
	Mode: RS232
	Serial Baud: 19200 🔻
	Parity: None *
	Data Bits: 8 v
	Stop Bits: 1 *
	RS232
	TX RX GND
	Save Parameters

RS485 pinouts:

Comm Ports Configura	tion
	Enable Port 0:
	Mode: RS485 (2-wire: Half Duplex) V
	Serial Baud: 19200 V
	Parity: None *
	Data Bits: 8 v
	Stop Bits: 1 *
	RS485 (2-Wire)
	GND TX+TX-
	Save Parameters



Mounting with a DIN Rail

Installing

Follow these steps to install your interface converter.

- 1) Mount your DIN Rail.
- 2) Hook the bottom mounting flange under the DIN Rail.
- 3) While pressing the 460QT-NNA1 against the rail, press up to engage the spring loaded lower clip and rotate the unit parallel to the DIN Rail.
- 4) Release upward pressure.



Removing

Follow these steps to remove your interface converter.

- 1) Press up on unit to engage the spring loaded lower clip.
- 2) Swing top of the unit away from DIN Rail.



Accessing the Main Page

The following steps will help you access the browser based configuration of the gateway. By default, DHCP is enabled. If the gateway fails to obtain an IP address over DHCP it will Auto IP with 169.254.X.Y. For more information on your Operating system network setting refer to the Access Browser Configuration Doc on the CD or download from our support web site.

1) Insert the provided CD-ROM into a computer also on the network.

NDK Settings IP	0.	0.0	. 0		- Select a Ur	nit XXYY [00-03-F4-0A-D2-8C]	AutolP at 169.254.4
Network Mask	0.	0.0	. 0				
GateWay	0.	0.0	. 0	Set>			
DNS 🛛	0.	0.0	. 0		•	m	
					1	Search Again	
					ch Webpage	Advanced	Close

- 2) Run the IPSetup.exe program from the CD-ROM.
- 3) Find unit under "Select a Unit".
- a. Change Gateway's IP address to match that of your PC if DHCP has failed.
- i. You will know DHCP has failed if the gateway's IP address is AutoIP at 169.254.X.Y.
- ii. If successful, it will say DHCP'd at ex: 192.168.0.100 or however your DCHP Client is set up.
- b. If you do not see the gateway in this tool, then your PC is most likely set up as a static IP.
- i. Change your PC's network settings to be DHCP. If DHCP fails, then it will change to be on the 169.254.x.y network.
- ii. Relaunch the IP Setup tool to see if gateway can be discovered now.
- 4) Click Launch Webpage. The Main page should appear.

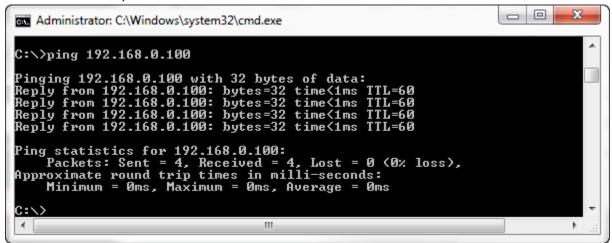
Default setting is set to DHCP. If DHCP fails, default IP Address is 169.254.x.y



Error: Main Page Does Not Launch

If the Main Page does not launch, please verify the following:

- 1) Check that the PC is set for a valid IP Address
- a. Open a MS-DOS Command Prompt
- b. Type "ipconfig" and press enter
- c. Note the PC's IP Address, Subnet, and Default Gateway
- The gateway must be on the same Network/Subnet as the PC whether it's setup for DHCP or Static. Once you have both devices on the same network, you should be able to ping the gateway using a MS-DOS Command Prompt.



The Screenshot above shows a gateway that is currently set to a static IP Address of 192.168.0.100.

If you are able to successfully ping your gateway, open a browser and try to view the main page of the gateway by entering the IP Address of the gateway as the URL.





Committing Changes to the Settings

- All changes made to the settings of the gateway in Configuration Mode will not take effect until the gateway is restarted via the webpage. Changes will not be stored if the gateway's power is removed prior to a reboot.
- **NOTE:** The gateway does not need to be restarted after every change. Multiple changes can be made before a restart, but they will not be committed until the gateway is restarted.
- When all desired changes have been made, press the **Restart Now** button.
- The webpage will redirect to our rebooting page shown below:

RTA	www.rtaautomation.com
Real Time Automation, Inc.	

- The reboot can take up to 20 seconds.
- \circ $\:$ If the IP address has not been modified, the gateway will automatically redirect to the main page.
- If the IP address was modified, a message will appear at the top of the page to instruct the user to manually open a new webpage at that new IP.



Main Page

The main page is where important information about your gateway and its connections are displayed. Mode (orange box below):

Running Mode:

- Protocol communications are enabled
- Configuration cannot be changed during Running Mode. If changes are needed, click the Configuration Mode button shown in the green box below
 Configuring Mode:

Configuring Mode:

- Protocol communication is stopped and no data is transmitted
- Configuration is allowed

Navigation (green box below):

You can easily switch between modes and navigate between pages (Configuration, Diagnostics, and Other pages) using the buttons on the left hand side.

RTA				www.rtaautomation.com
Real Time Auton	nation, Inc.			MODE: RUNNING 460ETCMC
Configuration Mode Main Page CONFIGURATION Network Configuration		Device Description: Applic	in Page ation Description	
Allen-Bradley PLC Modbus TCP/IP Client Display Data DIAGNOSTICS -Select- • OTHER -Select- •	Network Status Ethernet Port Allen-Bradley PLC Statu Device Status: Last Read Error Code: Last Write Error Code:	Fatal Error: No Configura	MAC Address 00:03:F4:0A:43:CC	IP Address 10.1.28.95
	LED Status: Modbus TCP/IP Client S Device Status: Last Error Code:	Connection Status: No D Status Fatal Error: No Configura	evices Configured / Enabled ation evices Configured / Enabled	
	Data Mapping Status # Enabled: # of Errors: First Error:	0		



Device Configuration

The device configuration area is where you assign the device description parameter. Changes can only be made when the gateway is in Configuration Mode.

Main Page	
Device Description: Application Description]
Save Parameters	

Once you are done configuring the Description, click the **Save Parameters** button.



Network Configuration

The network configuration area is where you assign the IP address and other network parameters. Changes can only be made when the gateway is in Configuration Mode.

Once you are done configuring the Network Settings, click the **Save Parameters** button.

If you are changing the IP Address of the gateway, the change will not take effect until the unit has been rebooted. After reboot, you must enter the new IP Address into the URL.

Network Configuration	Help
Ethernet Configuration	
Ethernet MAC Address:	00:03:F4:0B:C3:02
Ethernet Link:	Auto-Negotiate 🔻
IP Setting:	Static IP 🔻
IP Address:	10.1.16.40
Subnet:	255.255.0.0
Default Gateway:	0.0.0.0
DNS Gateway:	0.0.0.0
Save Par	rameters

It is recommended to leave the DNS Gateway set to 0.0.0.0 and the Ethernet Link as Auto-Negotiate. If configuring the gateway to use E-mail, the DNS Gateway must be set.



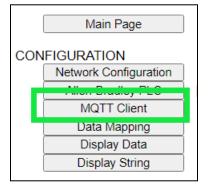
MQTT Client Configuration

You can configure up to three MQTT connections.

- 1. Configure up to three MQTT broker devices.
- 2. Configure up to one Amazon Web Services (AWS) IoT Core connection.
- 3. Configure up to one Microsoft Azure connection.

NOTE: A single AWS OR Azure connection is supported and can co-exist with up to two additional MQTT broker devices.

Click the **MQTT** button to continue configuration.



MQTT Devices Configuration

You can configure up to three MQTT devices.

MQTT Client Connection List	
-Select-	Delete Connection
	1-1

1) To add an MQTT device, or additional MQTT devices, click the -Select- dropdown menu under MQTT Client Connection List and select **Add Generic MQTT Connection** option.

MQTT Client Connect	tion List		
ſ	-Select- 🗸]	Delete Connection
ſ	-Select-	1	>>
	Add Generic MQTT Connection	5	1

- a) To remove a device, navigate to the MQTT device and click the **Delete Connection** button.
- b) To create a new MQTT device with the same parameters already configured from another MQTT device, click the -Select- dropdown menu and select the Add from MQTT X option (where X represents the MQTT device you wish to copy parameters from).
- c) Once created, you can make any additional changes needed to that new MQTT device.
- 2) The Enable check box should be selected for the device to enable communications.
- 3) Enter in a **Device Label** to identify the device in the gateways.



- 4) Select which **Network Interface** to use for MQTT device connection. Option only available on the N2E hardware platform.
- 5) Enter the unique MQTT **broker IP address**, if this value does not match, the gateway will timeout.
- 6) Enter **TCP Port** for the MQTT broker to open a connection on. If this value doesn't match, the gateway will not open a connection.
- 7) **Keep Alive:** Enter in the amount of time that the gateway should attempt to ping the broker to keep the MQTT connection alive, 0 disables this feature.
- 8) Enter a **Client ID** which is concatenated onto the Published messages (RTA Publish Topic) to the broker. **Ex:** If your Client ID is "RTA GW" and one of your topics is RM101/Lights, your RTA gateway will publish the message as RTA GW/RM101/Lights.
- 9) Username and Password: Enter if authentication to the MQTT broker is necessary.

Enable MQTT 1				
Device Label QT03	Network Interface Ethernet Port 1 (10.1.16.22)			
Broker IP Address 0.0.0.0	TCP Port 1883 1-65535 (Default: 1883)			
Keep Alive 60 0-200 sec (0 to Disable)	Client ID			
Username	Password			

Configuring Subscribe and Publish Topics

- 10) Enter in "# of Subscribe Topics" and/or "# of Publish Topics".
 - a) NOTE: Only 1000 subscribe and a 1000 publish topics are shared between the 3 connections.
- 11) Click Generate Topics button to have the lines generated for you. The Topic Name has a character limit of 64 characters and can support root level Topic Names. Ex: Line #1: RM101/Light, Line #2: RM102/Light, Line #3: RM103/Light....
- 12) **Subscribe Topics:** Enter in the number of topics to subscribe from the broker. Once the topics are subscribed to, the MQTT broker will publish the messages to the gateway.
- 13) **Publish Topics:** Enter the number of topics to publish to the broker from the mating protocol.
- 14) Select the Point Type of the topic
- 15) Click Save Parameters button when complete.

	#	of Subscrib	pe Topics 3	0-1000			# of Publish Topics 3	0-1000
	Generate Topics							
Pu	View Subscribe Topics View Publish Topics Publish Topics (460ETCQT to MQTT) View Publish Topics							
	Line #	Enable			Topic N	lame		Point Type
	1							INT (8-bit) V
	2	<						INT (8-bit) V
	3	<						INT (8-bit) V
					<<]1-;	3 >>	>	



Amazon Web Services (AWS) Configuration

You can only configure one AWS IoT Core connection with your RTA product.

- 1) To add an AWS connection, click the -Select- dropdown menu under MQTT Client Connection List and select Add Generic AWS Connection option.
 - To remove a device, navigate to the AWS device to delete and click the Delete Connection button.

1-1		-Select-	Delete Connection
MQTT Client Connection List	MQTT Client C	onnection List	1-1

Add Generic MQTT Connection

Add Generic AWS Connection

0

-0

- 2) The Enable check box should be selected for the device.
- 3) Enter in a **Device Label** to identify the device within the gateways mapping.
- 4) Select which **Network Interface** to use for AWS IoT Core connection. Option only available on the N2E hardware.
- 5) **Device Shadow URL:** Enter in the URL path for the AWS MQTT broker.
 - a. AWS IoT console will provide you a device shadow URL such as: https://aabb11224e9exats.iot.us-east-2.amazonaws.com/things/RTA_Testing/shadow?name=RTA_Ninja_
 - b. Within the RTA gateway configuration only enter in "aabb11224e9ex-ats.iot.us-east-2.amazonaws.com" portion of the URL, everything else is ignored.
- 6) Enter the **TCP Port** for the MQTT broker to open a connection on. If this value doesn't match, the gateway will not open a connection.
- 7) **Keep Alive:** Enter in the amount of time that the gateway should attempt to ping the broker to keep the MQTT connection alive, 0 disables this feature.
- 8) Enter a Client ID which is concatenating onto the Published messages (RTA Write Topic) to the broker. Ex: If your Client ID is RTA GW and one of your topics is RM101/Lights, your RTA gateway will publish the message as RTA GW/RM101/Lights.

Enable AWS 1				
Device Label QT01 Network Interface Ethernet Port 1 (10.1.16.22)				
Device Shadow URL				
TCP Port 8883	1-65535 (Default: 8883)			
Keep Alive 60 0-200 sec (0 to Disable)	Client ID			



Additional AWS Requirements

There are three items that are required to establish an AWS IoT Core connection.

- 1) The Device Shadow URL
- 2) Within AWS create a certificate for your RTA gateway. Once AWS has generated a certificate, you'll be given a private key and certificate to download.
- 3) Both private key and certificate will need to be FTP'd into the RTA gateway's Flash File System.

How to FTP files into the RTA gateway

- 1) Save off the private key and certificate files to your desktop, keep these files in a secured location.
- 2) Within your Windows Task bar, right click and open a new Windows/File Explorer folder or go into your start menu and type File Explore.



3) You should now have a window that looks like the image below.

🐂 📝 🛄 🖛 File Explorer			-	\times
File Home Share	View			~ 🕐
🗧 🔶 🕤 🕇 🖈 Quick	access >		✓ Ŏ Search Quick access	P
🖈 Quick access		> Frequent folders (4) -		
🚡 Desktop	*			
🐌 Downloads	*		Windows 10	
Documents	*		Windows 10	
Pictures	*			

C Libraries >		 ✓ ✓ ✓ Search Librar 	ies)
Organize - New library					⊫ •	0
🚖 Favorites 🧊 Libraries	Libraries Open a library to see your fi	les and arrange them by folder, date, and	d other properties.			
E Desktop	Name	Date modified	Type	Size		
- Downloads		Windows 7	7			

- In the address bar (within the red box shown above) type <u>ftp://xxx.xxx.xxx</u> (IP Address of RTA gateway).
 - a. You will then see a pop-up window, Username: ffs Password: rtarocks



- b. Paste the certificate and private key into this ftp session, close out the session by exiting out.
- 5) Navigate to the RTA gateway and on the left-hand side, click the OTHER -Select- dropdown and select Utilities.

DSTICS
elect- 🗸
elect- 🗸
elect-
tup LED's
port / Import Config
port / Import Template
lities
ne Configuration
nail Configuration
curity Configuration
arm Configuration
S Configuration

6) Once on the Utilities page click the File List button.

Revisions	Listing of Revisions
File List	File List
Identify Device	Start Flashing LED's

7) Verify that your certification and private key files appear on this page.

File Name	File Size (Bytes)
rta_cfg.rtax	291368
e8a739db31280821ca4a4912c- private.pem.key	1679
eips 460 nv settings.eip nv	10
e8a739db31280821ca4a4912c- certificate.pem.crt	1220
Total	294277 bytes
	-



AWS IoT Core Service Setup

Within your AWS account you'll need to navigate to the IoT Core service page where you'll setup a "Thing" and "Policies".

Before you can register your RTA gateway as a "thing," we need to setup a "policy" for it. This policy will be assigned to our "thing" during the registration process and will grant it the permissions needed to access the MQTT topics that we will use to publish and subscribe messages. From the left-hand menu, select "Secure", and then the submenu of "Policies".

Click the button "Create".

aws Services v			
AWS IoT	×		
		AWS IoT > Policies	
Monitor		Policies	Create
Activity			
► Connect		Search policies	Q
Manage		Name	
Fleet Hub			
Greengrass			
▼ Secure			
Certificates			
Policies			
CAs			
Role Aliases			
Authorizers			



From the policy creation page, you add the statements that will dictate what connected devices are allowed to do. Assign a unique name to your policy and add four statements with the information listed below. Notice that when you type in the action, the field labeled "Resource ARN" will be automatically populated.

Check "Allow" under the "Effect" field and replace the last portion of each Resource ARN that reads, "replaceWithA", with an asterisk (*). When finished, you should have the following statements:

Action	Resource ARN
iot : Connect	arn:aws:iot:(your region):(your account #):client/*
iot : Publish	arn:aws:iot:(your region):(your account #):topic/*
iot : Receive	arn:aws:iot:(your region):(your account #):topic/*
iot : Subscribe	arn:aws:iot:(your region):(your account #):topicfilter/*

Click the **Add statement** button to create the Publish, Receive and Subscribe statements. Once completed click the **Create** button. Please note that in a production environment, you will want to be *a lot* more selective with your policy creation (e.g., don't use an asterisk at the end of a Resource ARN).

When they have been entered, click "Create". Now it's time to register our "thing".

Create a policy to define a set of authorized actions. You can authorize actions on one or m more about IoT policies go to the AWS IoT Policies documentation page.	nore resources (things, topics, topic filters). To learn
Name	
RTA_Testing	
Add statements	
Policy statements define the types of actions that can be performed by a resource.	Advanced mod
Action	
iot:Connect	
Resource ARN	
arn:aws:iot:us-east-2: i:client/*	
Effect	
Allow Deny	Remove
Add statement	



AWS IoT Core Service Things Configuration	on aws Services v
	AWS IoT ×
Back at the main menu on the left pane, click on the "Man menu option, and then the "Things" submenu.	Age Monitor Activity Connect Manage Overview Things Types
AWS IoT > Manage > Things	
Things (1) Info An IoT thing is a representation and record of your physical device in the cloud. A physical device needs a thing record in order to work with AWS IoT.	ced search Run aggregations Edit Delete Create things
Q Filter things by: name, type, group, billing, or searchable attribute.	< 1 > @
Name Thing type	

This will take us to a window that allows you to register a single "thing," or multiple "things." Click on the button labeled, "Create things."

A new window will open with a number of things to create, chose "Create single thing" and click the Next button. If you have multiple RTA gateways, then you'll need to select "Create many things".

AWS IoT > Manage > Things > Create things
Create things Info A thing resource is a digital representation of a physical device or logical entity in AWS IoT. Your device or entity needs a thing
resource in the registry to use AWS IoT features such as Device Shadows, events, jobs, and device management features.
Number of things to create
• Create single thing Create a thing resource to register a device Provision the certificate and policy necessary to allow the device to connect to AWS IoT.
Create many things Create a task that creates multiple thing resources to register devices and provision the resources those devices require to connect to AWS IoT.
Cancel Next



The next setting will be the "Specify thing properties", here you will give your "Thing" a unique name and click the Next button at the bottom.

Specify thing properties Info A thing resource is a digital representation of a physical device or logical entity in AWS IoT. Your device or entity needs a thing resource in the registry to use AWS IoT features such as Device Shadows, events, jobs, and device management features.
Thing properties Info
Thing name
Enter_name Enter a unique name containing only: letters, numbers, hyphens, colons, or underscores. A thing name can't contain any spaces.
Additional configurations You can use these configurations to add detail that can help you to organize, manage, and search your things.
► Thing type - optional
Searchable thing attributes - optional
Thing groups - optional
Billing group - optional

Certificate setup

Here you associate your "Thing" with the certificate that will be used to authenticate it with the AWS IoT Core service. Auto-generate is fine, click the Next button.

Configure device certificate - <i>optional</i> տ		
A device requires a certificate to connect to AWS IoT. You can choose how you to register a certificate for your device now, or you can create and register a certificate for your device later. Your device won't be able to connect to AWS IoT until it has an active certificate with an appropriate policy.		
Device certificate		
• Auto-generate a new certificate (recommended) Generate a certificate, public key, and private key using AWS IoT's certificate authority.		
Use my certificate Use a certificate signed by your own certificate authority.		
O Upload CSR Register your CA and use your own certificates on one or many devices.		
 Skip creating a certificate at this time You can create a certificate for this thing and attach a policy to the certificate at a later time. 		
Cancel Previous Next		



Attach policies to certificate

Next you'll see the policy you created previously, select the policy and click "Create thing" a pop up will appear to "Download certificates and keys".

Attach policies to certificate – <i>optional</i> Info AWS IoT policies grant or deny access to AWS IoT resources. Attaching policies to the the device.	device certificate applies this access to
Policies (1/1) Select up to 10 policies to attach to this certificate.	C Create policy
Q Filter policies	< 1 > 🔘
Name Name	
RTA_Testing	
Cancel	Previous Create thing

Download the certificate and the private key. Once downloaded, navigate back to this user guide section "how to FTP files into the RTA gateway" to load the certificate and private key into the gateway.

Download certificates an	d keys	×
Download certificate and key file AWS.	s to install on your device so tha	at it can connect to
Device certificate You can activate the certificate now, or AWS IoT.	r later. The certificate must be active	for a device to connect to
Device certificate 2.pem.crt	Deactivate certificate	U Download
Key files The key files are unique to this certifica Download them now and save them in	,	
Public key file	public.pem.key	☑ Download
Private key file	-private.pem.key	🕑 Download



⊘ You successfully created certificate b462a278b65d7223f9ae2302837792e05		
AWS IoT > Manage > Things		
Things (1) Info An IoT thing is a representation and record of your physical device in the cloud. A physical device needs a thing record in order to work with AWS IoT.	C	
Q Filter things by: name, type, group, billing, or searchable attribute.]	
Name Thing type		
RTA_Testing -		

Once you have successfully downloaded the files you will be redirected to the Things page. Within the Things page, click on the thing name you setup, in this example it would be RTA_Testing. From this page, you can view if the certificate is active and create a Device Shadow URL.

AWS IoT > Manage > Things > RTA_Testing	
RTA_Testing Info	
Thing details	
Name RTA_Testing ARN D am:aws:iot:us-east-2:1 5:thing/RTA_Testing	Ту - Ві
Attributes Certificates Thing groups Device Shadows Interact Activity	Jobs
Certificates (1) Info The device certificates attached to this thing resource.	
Q Find certificates	
□ I080f8 ⊘ Active	



.

Attributes Certificates Thing gro	Device Shadows Interact		
Device Shadows (0) Info Device Shadows allow connected devices to sync thei delete the state information about this thing's Device		C Delete	Create Shadow
Q Filter Device Shadows			< 1 > @
Name	▲ MQTT topic prefix		
	No Device Shadows		
This thing resour	ce doesn't have any Device Shadows.		

Along with the certificate and private key, your RTA product will need the Device Shadow URL. Click the Device Shadows tab and click "Create Shadow".

Enter in a Device Shadow name and click the Create button.

Create Device Shadow		×
• Named Shadow Create multiple Device Shadows with different names to manage access to group your device properties.	properties, and logi	cally
 Unnamed (classic) Shadow A thing can have only one unnamed (classic) Shadow. 		
Device Shadow name		
RTA_Testing_Shadow		٦
Can	cel Create	

You will be redirected to the Things page where you'll see your new Device Shadow created.

Click the Device Shadow name, in this case our example "RTA_Testing_Shadow" and it will display the details. You only want to copy the Device Shadow URL. Ignore the "https://" and everything after the ".com"



AWS	loT > Manage > Things > RTA_Testing > RTA_Testing_Shadow
RT	A_Testing_Shadow
D	evice Shadow details
м	RN arn:aws:iot:us-east-2:1:thing/RTA_Testing/RTA_Testing_Shadow QTT topic prefix \$aws/things/RTA_Testing/shadow/name/RTA_Testing_Shadow
Ē	evice Shadow URL pt tps://

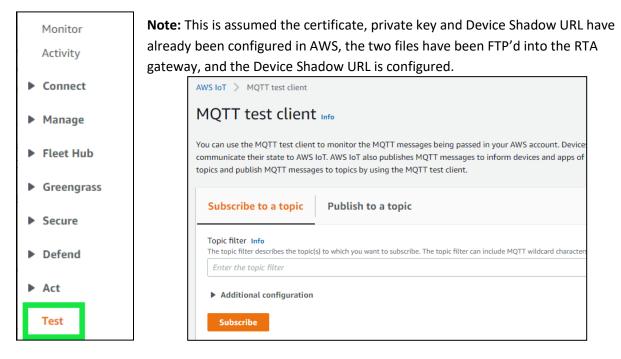
Within the RTA gateway configuration Device Shadow URL, enter in "aabb11224e9ex-ats.iot.us-east-2.amazonaws.com," everything else is ignored.

Attributes	Certificates	Thing groups	Device Shado	ws Interact	Activity	Jobs	Alarms
Device Sha	dows (1) Info						
Device Shadows (1) mild Device Shadows allow connected devices to sync their state with AWS. You can also get, update or delete the state information about this thing's Device Shadows by using HTTPS and MQTT topics.							
Q Filter Dev	vice Shadows						
Name	2		▲ N	IQTT topic prefix			
C RTA_1	Testing_Shadow] aws/things/RTA Tes	sting/shadow/r	name/RTA T	esting Shi



Testing AWS Communication

Once you have the AWS IoT Core service configured, you can use their "Test" feature to Publish a topic to the RTA gateway.



Using the AWS MQTT test client, you can Subscribe to a topic (data from the RTA), and you can Publish to a topic (data to the RTA).

Send data from AWS to RTA gateway (Subscribe Topic)

Below is how the RTA AWS IoT Core Service is setup to Subscribe data from AWS to the RTA.

	Enable	ə		AWS 1				
		Device	Label QT01		Network Interface	Ethernet Port 2	(DHCP Assi	gned) 🗸
		Device Sh	adow URL		-2.amazonaws.com			
			TCP Por	t 8883	1-65535 (Default: 88	83)		
	Keep	Alive 60	0-200 sec (0	to Disable)	Client ID	RTA		
	# of Subscribe 1 0-1000 # of Publish 1				lish 1	0-1000		
				Generat	te Topics			
		View	V Subscribe Topics		(View Publish To	opics	
Su	bscribe	Topics	(MQTT to 460ETC	CQT)				
	Line #	Enable		Topic	Name		Point	Туре
	1	<	Data_From_AWS_2_R	TA			INT (16-bit	t) 🗸
	<< 1-1 >>							



Within AWS, click the "Publish to a topic" tab. Enter in the topic name that is defined in the RTA gateway "Subscribe Topics" configuration. In the Message payload, after the ":" enter in your value, if using a string be sure your data is in "". For example, "message": 1234 or "message": "Hello World." Once you have your data, click the Publish button.

Subscribe to a topic	Publish to a topic	
Topic name The topic name identifies the mess	ige. The message payload will be published to this topic with a Qua	lity of Service (OoS) of 0.
Q Data_From_AWS_2_RTA	антан түркөн т	>
Message payload		
{ "message": 1234 }		
Additional configuration		
Publish		

Navigate to the RTA Display data and refresh the web page. You will see your data being updated.

Display Data Select a Device AWS Co	nnection	✓ View		Edit Mappin View as Tex	-
MQTT	to PLC			to MQTT	
		< 1 >> Displaying 1-1 of 1			
М	QTT	460QT →→			
Name	Value (Hex)	Manipulation	Name	Value (Hex)	
Data_From_AWS_2_RTA	1234	0x04D2			*



Send data from RTA gateway to AWS (Publish Topics)

This example shows a PLC writing data to the RTA gateway and presenting that data to the Publish topic.

Enable	Э		AWS 1				
	Device	Label QT01		Network Interface	Ethernet Port	2 (DHCP Assigned) 🗸	
	Device Sh	adow URL	-	-2.amazonaws.com			
		TCP Por	rt 8883	1-65535 (Default: 88	33)		
Keep	Keep Alive 60 0-200 sec (0 to Disable) Client ID RTA						
	# of Subscribe 1 0-1000			# of Publish 1 0-1000			
			Genera	te Topics			
View Subscribe Topics View Publish Topics Publish Topics (460ETCQT to MQTT) Image: Comparison of the second seco							
Line #	Enable		Торіс	Name		Point Type	
1		Data_From_RTA_2_A	WS			INT (16-bit) V	
<< 1-1 >>							

	PLC		460ETCQT →→		MQTT	
Name	Valu	e (Hex)	Manipulatio	n Name	Value (Hex)	
PLC_Data_2_AWS	111	0x006F	> >	QT01 Data_From_RTA_	2_AWS 111	0x00

In the topic filter, use a wildcard character of "#" (subscribe to all topics), and click the Subscribe button. You'll see the subscription once the new Publish data comes in. The "RTA" is the Client ID that is configured in the MQTT device configuration of the RTA. The "Data_From_RTA_2_AWS" is the Publish Topic name configured in the AWS device configuration page of the RTA.

Subscribe to a to	pic Publish to a topic	
Topic filter Info The tonic filter describes t # Additional configu Subscribe	he topic(s) to which you want to subscribe. The topic filter can include MQTT wildcard characters.	
Subscriptions	#	Pause Clear Export Edit
# ♥×	<pre>▼ RTA/Data_From_RTA_2_AWS { "Data": 111 }</pre>	October 05, 2021, 11:33:42 (UTC-0500)



Testing Your MQTT Connections with MQTT Explorer

For this test example, we are going to be using MQTT Explorer (https://mqtt-explorer.com/) which can be downloaded for free. This tool can monitor MQTT client/broker relationships.

Once you launch the MQTT Explorer tool, setup a new connection. The host will be IP of your MQTT broker.

MQTT Explorer Application Edit View			- 🗆 X
MQTT Explorer	Q Search		DISCONNECT 🗞 🔍
▼ 10.1.16.16 ▶ \$SYS (37 topics, 139 messages)		36 Topic <u></u>	^
		Value	^
		► History	
		Publish	^
		Topic \$SYS	×
			ison

Next, you can configure the RTA gateway. The broker IP address listed below is set up to be "my PC," this is where our MQTT broker is installed.

Enable	MQ	TT 1			
Device La	abel QT01	Network Interface Ethernet Port 1 (10.1.16.22)			
Broker IP Addr	ess 10.1.16.16	TCP Port 1883 1-65535 (Default: 1883)			
Keep Alive 60	0-200 sec (0 to Disable)	Client ID RTA			
Username		Password			
# of Subscribe	Topics 01 0-1000	# of Publish Topics 1 0-1000			
Generate Topics					

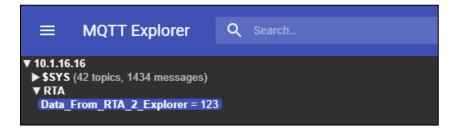


Send data from RTA gateway to MQTT Explorer (Publish Topic)

This example shows a PLC writing data to the RTA gateway and presenting that data to the MQTT publish topic.

Put	Publish Topics (460ETCQT to MQTT)								
	Line #	Enable	Topic Name					Point Typ	e
	1		PLC_Data_2_Explore	er				NT (16-bit)	~
					<<1-1>>				
	PLC ADDITION MQTT								
	Name	•	Value (Hex)		Manipulation	Name	Va	lue (Hex)	
PL	C_Data_3	2_Explorer		0x007B	→ →	Q ^T Data_From_R	T01	100	

Write a value in "my PLC" and MQTT Explorer will subscribe to that topic.



Send data from MQTT Explorer to RTA gateway (Subscribe Topic)

The RTA gateway has a topic name of Data_From_Explorer_2_RTA that MQTT Explorer is going to be publishing to. Enter in the topic name to publish, enter in the value (our example is 2328), then click Publish.

	:	Publish ^{Topic} Data_From_Explore raw xml	ison	× PUBLISH	
		2328			
	PLC		460ETCQT €€		MQTT
Name	Valu	e (Hex)	Manipulation	Name	Value (Hex)
ETC01_G2N0_INT	2328	0x0918	€€ Da	QT ata_From_E	r01 xplorer_2_RTA 2328



Mapping - Transferring Data Between Devices

There are 5 ways to move data from one protocol to the other. You can combine any of the following options to customize your gateway as needed.

Option 1 – Data Auto-Configure Mappings: The gateway will automatically take the data type (excluding strings) from one protocol and look for the same data type defined in the other protocol. If there isn't a matching data type, the gateway will map the data to the largest available data type. See Data Auto-Configure section for more details.

Option 2 – String Auto-Configure: The gateway will automatically take the string data type from one protocol and map it into the other. See String Auto-Configure section for more details.

Option 3 – Manual Configure Mappings: If you don't want to use the Auto-Configure Mappings function, you must use the manual mapping feature to configure translations.

Option 4 – Manipulation/Scaling: You can customize your data by using math operations, scaling, or bit manipulation. See Data Mapping-Explanation section for more details.

Option 5 – Move Diagnostic Information: You can manually move diagnostic information from the gateway to either protocol. Diagnostic information is not mapped in Auto-Configure Mappings Mode. See Diagnostic Info section for more details.

Going from Manual Mapping to Auto-Mapping will delete ALL mappings and manipulations configured.



Display Mapping and Values

The Display Data and Display String pages are where you can view the actual data for each mapping that is set up.

Display Data

Click the **Display Data** button to view how the data is mapped and what the values of each mapping are.



Here you will see how each data point (excluding strings) is mapped. To view, select the device from the dropdown menu and click **View** to generate the information regarding that device. Then select either the **Protocol 1 to Protocol 2** or **Protocol 2 to Protocol 1** button, correlating to the direction you wish to see the data.

Display Data	Edit Mapping View as Text
Select a Device Modbus TCP Server IP Address: 0.0.0.0 View	
Protocol 1 to Protocol 2	Protocol 2 to Protocol 1



This page is very useful when verifying that all data is mapped somehow from one protocol to another. If a data point is not mapped, it will display on this page in a yellow highlighted box. The Display Data page will display up to 200 mappings per page, simply navigate to the next page for the additional mapping to display.

Mod	dbus RTU to BACne	et/IP			BACnet/IP to Modb	us RTU
			1Displaying 1-201 of 3	> 300		
	Modbus RTU		460MMBS →→		BACnet/IP	
Name	Valu	e (Hex)	Manipulation	Name	Value	e (Hex)
400001			$\rightarrow \rightarrow$	AI1		
400002			→→	AI2	Mapping Dis	abled for Point
400003			→→	AI3		

In the above example, we see the following:

- Modbus register 400001 from Slave 1 is being mapped to Al1 on BACnet
- Nothing is being moved from Modbus register 400002 to Al2 on BACnet because the mapping is disabled
- Modbus register 400003 from Slave 1 is being mapped to AI3 on BACnet

NOTE: If a data point is mapped twice, only the first instance of it will show here. EX: If Modbus 400001 & 400040 from Slave 1 are both mapped to Al1, only 400001 will show as being mapped to Al1.

If there are values of "--" on this page, it indicates that the source has not yet been validated and no data is being sent to the destination.

The example below reflects the Modbus to PLC flow of data. The Modbus (left side) is the source and the PLC (right side) is the destination.

- The 460 gateway has received valid responses from Modbus registers 400001- 400005 and therefore can pass the data on to the PLC tag called MC2PLC_INT.
- The 460 gateway has NOT received valid responses from Modbus register 400011 & 400012. As
 a result, the data cannot be passed to the PLC tag ETC01_GN0_INT2 and indicates so by using "- "in the value column of the table.



Display Data	a					Edit Mapping View as Text
Select a Device	e Modbus TC	P Server IP Address	s: 10.1.16.16	View		
	Modbus TCP/I	P to PLC		P	LC to Modbus	TCP/IP
				1 >> g 1-7 of 7		
	Modbus [·]	TCP/IP		тсмс ➔	PLC	
Name		Value (Hex)	Manip	ulation Name	Valu	ıe (Hex)
400001	15	0x000F	→→	ETC01 MC2PLC_INT[0]	15	0x000F
400002	1495	0x05D7	→→	ETC01 MC2PLC_INT[1]	1495	0x05D7
400003	1	0x0001	→ →	ETC01 MC2PLC_INT[2]	1	0x0001
400004	23	0x0017	→	ETC01 MC2PLC_INT[3]	23	0x0017
400005	3	0x0003	→ →	ETC01 MC2PLC_INT[4]	3	0x0003
400011			→→	ETC01 ETC01_G2N0_INT[0]		
400012			→→	ETC01 ETC01_G2N0_INT[1]		

To view the actual data mappings, click the **Edit Mapping** button. For more details, see the Data Mapping-Explanation section.

To view the data mappings purely as text, click the **View as Text** button. For more details, see the View Data Mapping as Text section.



Display String

Click the **Display String** button to view what the values of each Parsing and/or Concatenating strings are, you can also click on the Edit Mapping to view the mapping of each string.

	Main Page										
CON	CONFIGURATION										
	Network Configuration										
	Port Configuration										
	ASCII										
	Allen-Bradley PLC										
	Display Data										
L F	Display String										
	Restart Now										
DIAG	ONOSTICS										
	-Select-										
OTH	ER -Select- ✔										

To view the source or destination groups from a string, click the dropdown menu to generate the information regarding that device. The string data will be displayed in both Hex and ASCII (only the ASCII data is sent). The example below shows data that is coming from the source device. A group will be displayed for each Parsing/Concatenating String field that is configured.

Dis	play S	tring													Edit Mapping View as Text
Sele	ect a Gro	oup 🛛	Src:	Lin	le 1	Ba	rco	de S	icar	ner	r	~	and a String Barcode Scanner 🗸	(11 bytes)	
	0000:	68	65	6C	6C	6F	20	77	6F	72	6C	64	hello world		

In the Group drop down, "Line1" is defined on the ASCII Device configuration page and "Barcode Scanner" is defined in the ASCII Parsing configuration.

Enable ASCII Device 1									
Port Port 1 (DB9)	Device Label Line1								
LED Inactivity 0 0-60000 s	Operation Mode Mark Data New on New Message 🗸								

Field	Start Location	Length	Data Type	Internal Tag Name	
1:	1	0	String 🗸	Barcode Scanner	



If there are values of "Data Not Valid "on this page, it indicates that the source has not been validated yet and no data is being sent to the destination.

Display String	Edit Mapping
	View as Text
Select a Group Src: Line 1 Barcode Scanner V and a String Barcode Scanner (0 bytes)	
Data Not Valid	

NOTE: You can view the whole string data by clicking on **Diagnostics Info** drop down and navigating to ASCII Diagnostics page. You will also have to select the port you want to view in the dropdown below ASCII.

Diagnostics					
ASCII	✓ View				
Port 1 (DB9) 🗸	View				

To view the string mappings, click the **Edit Mapping** button. For more details see the **String Mapping-Explanation** section.

Display String	Edit Mapping
	View as Text
Select a Group Src: Line 1 Barcode Scanner and a String Barcode Scanner (11 bytes	;)
0000: 68 65 6C 6C 6F 20 77 6F 72 6C 64 hello world	

NOTE: Only String data types can be mapped to another String data type.

String Mapping Configuration	Help							
Manual Configure # of Mappings to Configure: 1 0-250 Set Max # of Mappings								
C Enable	Mapping 1							
Source Destination								
Group: Line 1 Barcode Scanner		Group: ETC01 ETC01_G2N0_STRIN String: ETC01_G2N0_STRING						

To view the string mappings purely as text, click the **View as Text** button. For more details see the **View String Mapping** as Text section.



Display String use case

Sending a message of "RTA,Support,Rocks" from an ASCII device to the RTA unit. The ASCII Parsing Configuration would look like my example below. There are more detailed examples of what all the fields represent in the ASCII Parsing section.

	ASCII Device 1 (Line1)										
Max	per of Fields: 1 1-50										
	Parsing Delimiter: , 44 0x2c 🗸										
	Update Fields										
Field	Start Location	Length	Dat	ta Type	Internal Tag Name						
1:	1	0	String	~	Header 1						
2:	1	0	String	~	Header 2						
3:	1	0	String	~	Header 3						

The message is broken up into 3 "Groups" or Parsing fields.

Display String		Edit Mapping View as Text
Select a Group Src: Line1 Header 1	and a String Header 1 - (3 I	bytes)
0000: 52 54 41	RTA	
Display String		Edit Mapping View as Text
Select a Group Src: Line1 Header 2	and a String Header 2 V (7	bytes)
0000: 53 75 70 70 6F 72 74	Support	
Display String		Edit Mapping View as Text
Select a Group Src: Line1 Header 3	and a String Header 3 V (5	bytes)
0000: 52 6F 63 6B 73	Rocks	

To view the Entire message, click on the Diagnostic drop down, select Diagnostics Info. Select ASCII, click view, select your Port. Whole data will be in the Last Message Sent Diagnostic box.

Diagnostics	Last Messag	e Sent (*	17 bytes)					
Diagnostics	0000:		1 2C 53	75 70	70 GF	72 74	2C 52 6F	63 6B	RTA,Support,Rock
ASCII View Port 1 (DB9) View	0016:	73							S



Data and String Mapping – Auto-Configure

The Auto-Configure function looks at both protocols and will map the data between the two protocols as best as it can so that all data is mapped. Inputs of like data types will map to outputs of the other protocols like data types first. If a matching data type cannot be found, then the largest available data type will be used. Only when there is no other option is data truncated and mapped into a smaller data type.

If the Auto-Configure function does not map the data as you want or you want to add/modify the mappings, you may do so by going into Manual Configure mode.

The following are examples of the Auto-Configure function.

1) This example shows a common valid setup.



- a. Both Source values were able to be mapped to a corresponding Destination value.
- 2) This example shows how Auto-Configure will make its best guess.

Source	Destination
8-bit Sint	8-bit Sint
16-bit Int	16-bit Int
32-bit Uint	32-bit Uint
32-bit Float	32-bit Uint

 a. The 32-bit Float from the Source location could not find a matching Destination data-type. After all other like data types were mapped, the only data type available was the 2nd 32-bit Uint data type. Auto-Configure was completed even though the data in the Float will be truncated.



Data Mapping – Explanation

Below are the different parts that can be modified to make up a data mapping.



- 1) Enable (red box above): Check to enable mapping. If not checked, this mapping is skipped.
- 2) Source Field (yellow box above):
 - a) Group Select the data group you set up in the protocol config to use for this mapping.
 - b) Start This is the starting point for this mapping.
 - c) End This is the final point to be included for this mapping.
- 3) Manipulation Area (green box above):
 - a) Enable the Data Manipulation. This can be enabled for any mapping.
 - b) Click Add Math Operation for each operation needed. Up to 3 are allowed unless you are using the Scale, Set Bit, or Invert Bit functions. If using Scale, Set Bit, or Invert Bit, then only 1 operation is allowed.
 - c) Select the Operation(s) to perform.
 - i) Math Operations are performed in the order they are selected.
 - ii) If more than one point is selected on the source, the Math Operations will be performed on every point.
 - d) Enter the value(s) for the operation.



Example of Add (similar for Subtract, Multiple, Divide, and MOD). This will add a value of 10 to the source field before it is written to the destination field.

	Enable	Manip	oulation
	Scale		*
Src 🗌	1	to	10
Dst	1	to	100

Example of Scale. This will scale the source values from 1-10 into 1-100 for the destination.

5	Enable	Manipulation
	Set Bit	*
Src		Dst
1	0	5
(0-15)	(0-15)

Example of Set Bit (similar to Invert Bit). This will take the value of the Oth source bit and copy it into the value of the 5th destination bit.

- 4) Destination Field (blue box above):
 - a) Group Select the data group you set up in the protocol config to use for this mapping.
 - b) Start This is the starting point for where the data is being stored.
 - c) End The End point is derived from the length of the source and cannot be modified.
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 44
 1-800-249-1612



Data Mapping – Adding Diagnostic Information

Data Mapping offers 5 different types of information in addition to any scan lines specified for each protocol.

IMPORTANT NOTE: Only add Diagnostic Information **AFTER** both sides of the gateway have been configured. If changes to either protocol are made after diagnostic information has been added to the mapping table, it is necessary to verify all mappings. Remapping may be necessary.

1) Temporary Ram (Int64)

- a) This offers five levels of 64bit Integer space to assist in multiple stages of math operations. For example, you may wish to scale and then add 5. You can set up a single translation to scale with the destination as the temporary ram. Then another translation to add 5 with the source as the temporary ram.
- b) The gateway will automatically convert the Source to fit the Destination, so there is no need for Int 8, 16, 32 since the 64 may be used for any case.

Enable	Mapping 1								
Source	B/	🗹 Enable	Manipulation	Destination					
Group: Temporary Ram0 Start: Ram0 End: Ram0	X	Scale Src 1 Dst 1	to 10 to 100	Group: Temporary Ram0 (Int64) Start: Ram1 End: Ram1					
🗹 Enable			Mapping 2						
Source		🗹 Enabl	e Manipulation	Destination					
Group: Temporary Ram0 Start: Ram1 End: Ram1		Add Add M	▼ 5 ath Operation	Group: Temporary Ram0 (Int64)					

In this example, Ram0 is scaled into Ram1. Ram1 is then increased by 5 and stored into Ram2. Ram0 and Ram2 could be considered a source or destination group.

2) Temporary Ram (Double)

a) This is like the Temporary Ram (Int 64), except manipulations will be conducted against the 64bit floating point to allow for large data.

3) Ticks Per Second

a) The gateway operates at 200 ticks per second. This equates to one tick every 5ms. Thus, mapping this to a destination will give easy confirmation of data flow without involving one of the two protocols. If data stops on the destination end, then the RTA is offline.

Senable Mapping 1								
Source	Enable Manipulation	Destination						
Group: Ticks Since Powerup (Uint32) Start: Since Powerup End: Since Powerup	• • -> • •	Group: BS01 Al1 (Float) Start: Al1 Children Al1						



4) XY_NetBmpStat

a) If a protocol is a Client/Master, there is a Network Bitmap Status that is provided on the Diagnostics Info page under the Variables section.

10	
Modbus RTU Master	
Device Status	
Connected and Running	
LED Status	
Connection Status:	Connected
Variables	
Network Bitmap Status:	0x000001f

- b) Since a Client/Master may be trying to communicate with multiple devices on the network, it may be beneficial to know if a Server/Slave device is down. By using this Network Bitmap Status, you can expose the connection statuses of individual devices. Values shown are in HEX.
 - i) 0x0000002 shows that only device 2 is connected
 - ii) 0x00000003 shows that only devices 1 and 2 are connected
 - iii) 0x0000001f shows that all 5 devices are connected (shown in image above)
- c) There are multiple ways to map the NetBmpStat.

Option 1: Map the whole 32bit value to a destination. Example below shows the NetBmpStat is going to an Analog BACnet object. Using a connection of 5 Modbus Slave devices Al1 will show a value of 31.0000. Open a calculator with programmer mode and type in 31, this will represent bits 0 - 4 are on. This mean all 5 devices are connected and running.

If using an AB PLC with a Tag defined as a Dint, then expand the tag within your RSlogix software to expose the bit level and define each bit as a description such as device1, device2, etc.

C Enable	Mapping 1							
Source	Source Enable Manipulation							
Group: MM NetBmpStat (Uint32) Start: NetBmpStat Contemp Stat Contemp	•	• -> • •	Group: BS01 Al1 (Float) Start: Al1 Contemporation Al1					

Option 2: You can extract individual bits from the NetBmpStat by using the Set Bit Manipulation and map those to a destination. You'll need a mapping for each device you want to monitor. Example below shows Modbus device 2 (out of 5) is being monitor to a BACnet Binary Object. You can define the object in the BACnet Name configuration.

Senable Mapping 1								
Source	Source Z Enable Manipulation Destination							
Group: MM NetBmpStat (Uint32) Start: NetBmpStat End: NetBmpStat	Set Bit Image: Constraint of the set	Group: BS01 BI1 (Bit1) Start: BI1 Group: BS01 BI1 (Bit1) Start: BI1 Start: BI1 Start: BI1						



5) Status_XY

a) There are two Statuses provided, one for each protocol. This gives access to the overall status of that Protocol. Each Bit has its own meaning as follows:

Commo	on Status:	0x000000FF	(bit 0-7)1 st byte
Hex:	Bit Position:	Decimal:	Explanation:
0x00 0x01 0x02 0x04 0x08 0x10 0x20 0x40	0 0 1 2 3 4 5 6	0 1 2 4 8 16 32 64	if we are a Slave/Server if we are a Master/Client connected (0 not connected) first time scan idle (usually added to connected) running (usually added to connected) bit not used recoverable fault
0x80	7	128	nonrecoverable fault

For this example, the ETC Status is mapped to a PLC tag called PLC_Status

		PLC to	Modbus TCP/II	D			Modbus TCP	/IP to PLC
			PLC		460ETCMC €€		Modbus T	CP/IP
Nam	ne		Value	(Hex)	Manipulatio	n Name	Va	alue (Hex)
PLC_St	tatus		19	0x00000013	*	ETC Status	19	0x0000013
Examp	le: ET	°C Sta	itus is 0x00	000013 (19	decimal), hei	e is the	break down	
	Hex		Bit D	Decimal	Expl	anation		
	0x0	1	0(on)	1	if we are	a Mas	ter/Client	5
	0x02	2	1(on)	2	connected	(0 no	t connecte	ed)
	<u>0x1</u>)	4(on)	<u>16</u>	running (usuall	y added to	connected)
	Tota	al:	0x13	19				
Exter	rnal	Fat	ults:		0x0000FF	00 (bi	t 8-15)2 ^r	nd byte
Hex:	<u>Bit</u>	Pos	ition:	Decimal:	Expl	anatio	n:	
0x00		8		0	loc	al con	trol	
0x01		8		256	rem	otely .	idle	
0x02		9		512		-	faulted	
0x04		10		1,024			to depende	-
0x08		11		2,048	Iau	Ited d	ue to depe	endency
Reco	vera	ble	Faults	: 0x00F	F0000 (bi	t 16	23)3 rd byt	te
Hex:	Bit	Pos	ition:	Decimal:	Expl	anatio	<u>n:</u>	
0x01		1	.6	65,536	o rec	overab	le fault -	- timed out
0x02		1	.7	131 , 07	2 rec	overab	le fault -	- Slave err

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1-800-249-1612



Non-Recoverable Faults 0xFF000000 (bit 24-31)4th byte

Hex:	Bit Position	: <u>Decimal</u> :	Explanation:
0x01	24	16,777,216	nonrecoverable fault - task fatal err
0x02	25	33,554,432	nonrecoverable fault - config missing
0x04	26	67,108,864	nonrecoverable fault - bad hardware port
0x08	27	134,217,728	nonrecoverable fault - config err
0x10 0x20	28 29	268,435,456 536,870,912	Configuration Mode No Ethernet Cable Plugged In

For this example, the MC Status is mapped to a PLC tag called MC_Status

	PLC to Modbus T	CP/IP			Modbus TCP/IF	P to PLC
	PLC		460ETCMC		Modbus TC	P/IP
Name	Val	ue (Hex)	Manipulation	Name	Val	ue (Hex)
MC_Status	65601	0x00010041	44	MC Status	65601	0x00010041

Example: MC Status is 0x00010041 (65601 decimal), here is the break down, we know that bytes 1 and 3 are being used, so here is the break down,

Commo	n Status	:	
Hex:	<u>Bit:</u>	Decimal:	Explanation:
0x01	0(on)	1	if we are a Master/Client
0x40	6(on)	64	recoverable fault
Recov <u>Hex:</u>	erable F <u>Bit:</u>	'aults: Decimal:	Explanation:
0x01	16	65,536	recoverable fault - timed
0x0100	41	65,601	

Total:



String Mapping – Explanation

Below are the different parts that can be modified to make up a string mapping.

String data types can only be mapped to other string data types. There is no manipulation that can be done on the string.

Enable	Mapping 1	3.
Source		Destination
Group: Line 1 Barcode Scanner	• • -> • •	Group: ETC01 ETC01_G2N0_STRIN▼ String: ETC01_G2N0_STRING ▼

- 1) Enable (red box above): Check to enable mapping. If not checked, this mapping is skipped.
- 2) Source Field (yellow box above):
 - a) Group Select the string data group you set up in the protocol config to use for this mapping.
 - b) String This is the string used for this mapping.
- 3) Destination Field (green box above):
 - a) Group Select the string data group you set up in the protocol config to use for this mapping.
 - b) String This is the string where the data is being stored.



Mapping – Auto-Configure Mode to Manual Configure Mode

To transition from Auto-Configure Mapping Mode to Manual Configure Mode, click the dropdown at the top of the Mapping Configuration page and select Manual Configure.

After you click this button, you will be prompted to confirm if this is really what you want to do.



Click **OK** to proceed to Manual Configure Mode or click **Cancel** to remain in Auto-Configure Mappings Mode.

Once OK is clicked, there are 2 options on how to proceed from here.

Message fr	om webpage	
?	Press OK to keep the current Mappings. Press Cancel to Delete all Mappings.	
	OK Cancel	

- 1) To keep the mappings that are already configured press **OK**.
 - a) You would want this option if you are adding additional mappings or you want to modify the mapping(s) that already exist.
- 2) To delete the mappings that are already there and start over press **Cancel**.

To modify the number of mappings, enter a number in the text field next to **# of Mappings to Configure** and click the **Set Max # of Mappings** button. You can always add more mappings if needed.



Mapping – Manual Configure Mode to Auto-Configure Mode

To transition from Manual Configure Mode to Auto-Configure Mapping Mode, click the dropdown menu at the top of the Mapping Configuration page and select Auto-Configure Mappings.

Message fr	rom webpage
?	Press OK to delete the current Mappings and go back to Auto-Configure Mappings mode. Press Cancel to keep Mappings and remain in current Mode.
	OK Cancel

Click **OK** to proceed to delete all current mappings and go back to Auto-Configure Mappings Mode. Click **Cancel** to keep all mappings and remain in Manual Configure Mode.

NOTE: Once you revert to Auto-Configure Mapping Mode there is no way to recover the mappings you lost. Any mappings you previously have added will be deleted as well.



View as Text

Data Mapping

The View as Text page displays the point to point mapping(s) you set up in the Data Mapping section. This will also display any manipulation(s) that are configured.

Each line on this page will read as follows:

Mapping *number*: *source point* **Len**: *Number of points mapped* -> *manipulation* (*if blank then no manipulation*) -> *destination point*

If you are looking for a specific point to see if it is mapped, you can do a find in this text box for your point in question. Example: you defined 20 Registers starting at register 1 and want to see if 400011 is mapped. If it is not in this text box, then it is not mapped, and no data will be transferred.

This is the text display for the example shown under the *Data Mapping- Adding Diagnostic Information* section.

Data Mapping							
Mapping 1: Mapping 2:	Temporary RamO Temporary Ram1				1:100 -> Temporary Ram2	Temporary H	Ram1

String Mapping

The View as Text page displays the string mapping(s) you set up in the String Mapping section.

Each line on this page will read as follows:

Mapping number: source point -> Copy -> destination point

If you are looking for a specific point to see if it is mapped, you can do a find in this text box for your point in question. Example: you defined 20 String Tags in the PLC and want to see if "Test_String" in the Logix PLC is mapped. If it is not in this text box, then it is not mapped, and no data will be transferred.

String Mapping					
Mapping 1:	Logix Test_String	-> Copy ->	MCO2 400001		



Base Triggering – Data Validiation Triggering

With Base Triggering, you will be marking data as "Invalid" and force RTA Master/Controller/Client protocols to read all the read data points sources until ALL source protocols data is valid. You will be able to utilize the Handshake to map over to Technology Trigger and/or back over to your source protocol for reference.

How does this work?

- 1) Map the Triggering Variable (Source) over to Trigger # (Dest).
- 2) If Trigger # value changes states mark all Trigger # protocols read data as "Invalid".
- 3) Read all source read data points until ALL source read data is valid.
- 4) Handshake # value is set equal to Trigger # value.
- 5) Map Handshake **#** to reference data point.

Note: **#** is an internal reference to the Server/Slave number you are settings up. **ex**. RTA Server/Slave products can only be Trigger 1 and Handshake 1 since we are only 1 device. If RTA is a Master/Client, then you can have a Trigger# for each server/slave connected too.

How do you set this up?

In this example I'm using a 460MCBS. My Building Automation System wants to verify that all data read from Modbus TCP/IP Server is valid.

1) Add an extra Analog Output for your Trigger. This tells the RTA to mark all data invalid.

Write Data	Groups (BACn	et/IP to 460MCBS)		
	Data Group	Object Type	Starting Object	# of Objects
	1	Analog Output (32 Bit Float)	1	21
	2	Binary Output	1	0
	3	CharacterString Value	51	0

a) You can define AI21 as your validation name in the Setup BACnet Names Configuration.

		Setup BACn	et Names, Units, and	ICOV		
21	G01 🗸	Data Validation Trigger	Other 🗸	no-units	~	1.000000

2) Add another Analog Input as reference for when data has been validated. When you write from AO21 to validate data, the RTA will reply to AI40 saying "validation complete".

Data Group	Object Type	Starting Object # of Obje	cts
1	Analog Input (32 Bit Float)	1 40	
2	Binary Input	1 0	
3	CharacterString Value	1 0	



40 G01 V Data Validation Result Other V no-units	✓ 1.000000

- 3) Within the Data Mapping page manually add 2 additional mappings.
- 4) The first mapping is going to be the Data Validation Triggering. AO21 will write to the RTA, MC Trigger 1 will mark data invalid.

Enable	Mapping 2					
Source			Enable Mani	pulation	Destination	
Group: BS01 AO1 (Float)	~				Group: MC Trigger 0 (Uint16)	
Start: A021	~	0	$\circ \Rightarrow$	• •	Start: Trigger 1 🗸	
End: AO21	~				End: Trigger 1	

5) The second mapping, the MC Handshake will increment that all data is validated and write to Al21 "all data is validated". The value of Al40 and AO21 should be the same.

C Enable	Mapping 3							
Source		Enat	ole Mani	pulat	ion		Destination	
Group: MC Handshake 0 (Uint16)						Group:	BS01 AI1 (Float)	~
Start: Handshake 1 🗸	•	0	\Rightarrow	0	•	Start:	AI40	~
End: Handshake 1 🗸						End:	AI40	



Security Configuration

To setup security on the 460 gateway, navigate to **Other->Security Configuration**. You can configure Security for 3 administrators, 5 users, and 1 guest.

THIS IS NOT A TOTAL SECURITY FEATURE

The security feature offers a way to password protect access to diagnostics and configuration on the network. The security feature does not protect against "Air Gap" threats. If the gateway can be physically accessed, security can be reset. All security can be disabled if physical contact can be made. From the login page, click the Reset Password button twice. You will be forced to do a hard reboot (power down) on the gateway within 15 minutes of clicking the button. This process should be used in the event a password is forgotten.

Note: Only Admins have configuration access to all web pages.

- Log Out Timer: The system will automatically log inactive users off after this period of time.
 NOTE: A time of 0 means that the user will not be automatically logged off. Instead, they must manually click the Logout button.
- 2) Username: Enter a username, max of 32 characters.
- 3) Password: Enter a password for the username, max of 32 characters, case sensitive.
 - a. Re-enter the Password
- 4) E-mail: In case the password was forgotten, a user can have their password e-mailed to them if e-mail was configured.
- 5) Hint: A helpful reminder of what the password is.

lmin Co	nfiguration				
Admin	Username	Password	Re-enter Password	Email	Hint
1 [Not Configured	
2 [Not Configured	
3				Not Configured	
lser Con	figuration	Admi	in Contact Informatio	on	
	figuration Username	Admi	in Contact Information Re-enter Password	Email	Hint
	2.		Re-enter		Hint
User	2.		Re-enter	Email	Hint
User 1 [2.		Re-enter	Email Not Configured	Hint
User [1 [2 [2.		Re-enter	Email Not Configured Not Configured	Hint



Security Configuration-Security Levels

Each webpage in the gateway can have a separate security level associated with it for each user.

Security Levels:

- 1) **Full Access**: Capability to view and configure a web page.
- 2) View Access: Capability to view a web page, but cannot configure parameters.
- 3) **No Access**: No capability of viewing the web page and page will be removed from Navigation.

Jser 1: Jser 2:	Web Page	Security
User 3: User 4: User 5:	All Web Pages	No Access 👻 Set
Guest	Web Page	Security
	Main Page	Full Access 💌
	Device Configuration	Full Access 👻
	Port Configuration	Full Access 💌
	BACnet/IP Server	Full Access 💙
	Modbus RTU Master	Full Access 💌
	View Mapping	Full Access 💙
	Mapping	Full Access 💙
	Setup LED's	Full Access 💙
	Diagnostic Info	Full Access 💙
	Logging	Full Access 💙
	Display Data	Full Access 💌
	Export Configuration	Full Access 💙
	Import Configuration	Full Access 💌
	Save As Template	Full Access 💙
	Load From Template	Full Access 💌
	Utilities	Full Access 💙
	Email Configuration	Full Access 💌
	Alarm Configuration	Full Access 💌
	String Mapping	Full Access 💌
	View String Mapping	Full Access 💌
	Display String	Full Access 🗸



Security - Log In

Username: Name of the user to login.

Password: Password of the user to login.

Log In: If login is successful, the user will be redirected to the Main Page.

Send Password to Email: Sends the specified User's Password to the email configured for that user.

Display Hint: Displays the hint specified for the User if one was set up.

Reset Password: This is used to reset security settings. Confirm reset password must be selected to confirm this action. Once confirmed, there is a 15 minute window to do a hard reset of the gateway by physically removing and restoring power from the gateway. Once power is restored, you may navigate to the IP address of the gateway as normal.

	ation Description
Username:	Admin
Password:	
Display Hint	Log In Reset Password

Security - Log Out

Once a user is done with a session they may click **logout** at the top of any page. The user may also be logged out for inactivity based off of the Log Out Timer specified during the configuration.

RTA	Welcome Admin <u>logout</u>	www.rtaautomation.com
Real Time Autom	ation, Inc.	MODE: RUNNING 460

Closing the browser is not sufficient to log out.



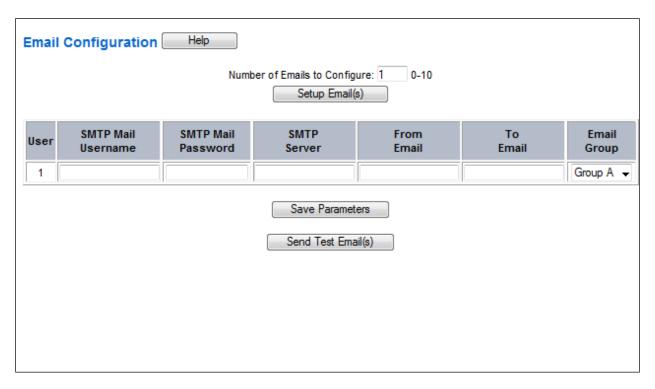
Email Configuration

To setup e-mails on the 460 gateway, navigate to **Other->Email Configuration**.

You can configure up to 10 email addresses.

- 1) SMTP Mail Username: The email address that the SMTP server has set up to use.
- 2) SMTP Mail Password: If authentication is required, enter the SMTP Server's password (Optional).
- 3) SMTP Server: Enter the Name of the SMTP Server or the IP Address of the Server.
- 4) From E-mail: Enter the e-mail that will show up as the sender.
- 5) To E-mail: Enter the e-mail that is to receive the e-mail.
- 6) E-mail Group: Choose a group for the user. This is used in other web pages.

Click the **Save Parameters** button to commit the changes and reboot the gateway.





Alarm Configuration

To setup alarms on the 460 gateway, navigate to **Other->Alarm Configuration**.

1) Alarm Delay upon Powerup: At Powerup, the gateway will have values of '0' stored for all data. This may cause alarms to trigger before these values are updated by the mating protocols. Set this field to provide needed time to update fields before considering values for alarms.

Alarm Configuration				Help
	Alarm Delay ι	upon Powerup:	0 0-3600 s	
	# of Alarm	s to Configure: Set Max # Ala	1 0-100	
	10 ST	< <u>1</u>		
🗹 Enable		1	Alarm 1	
Data Point	Set Error	Clear Error	Alarm Name	Email
Data Point Ticks Since Powerup (Uint32) Ticks Since Powerup	Set Error >= ▼ 1000 1000		1	Group A
Ticks Since Powerup (Uint32)	>= 💟	Clear Error	Alarm Name Gateway_test	

- 2) Enter the number of alarms to configure and click **Set Max # Alarms** to generate those lines.
- 3) In the Data Point Section:
 - a. Top dropdown: select the Data Group. This dropdown menu will contain all groups that go from the gateway to the network.
 - b. Lower dropdown: select the Data Point's Specific Point. This is used to select which point in the group will be monitored for alarms.
- 4) In the Set Error Section:
 - a. Select the Set Error Operation in the top dropdown menu. Available options are <, >, <=, >=,
 !=, ==, and Change of State (COS). This is the operation that will be used to compare the
 Data Point value against the Error Value to determine if the alarm needs to be set.
 - Select the Set Error Value. This value is used as: 'Data Point's Value' 'Operation' 'Value.' Ex: Ticks Since Powerup >= 1000. This will set the alarm after 1000 ticks have elapsed since the unit powered up.



- 5) In the Clear Error Section:
 - a. Select the Clear Error Operation. Available options are <, >, <=, >=, !=, ==, and Change of State (COS). This is the operation that will be used to compare the Data Point value against the Error Value to determine if the alarm needs to be cleared.
 - b. Select the Clear Error Value.
 -Ex: Ticks Since Powerup >= 5000. This will clear the alarm after 5000 ticks have elapsed since the unit powered up.
- 6) Enter an Alarm Name. This will make the alarm unique and will be available in the Alarm Status page as well as in the email generated by the alarm.
- 7) Select an email to associate this alarm with. When an alarm is set, it sends an email. When an alarm is cleared, it will also send an email.

Click the **Save Parameters** button to commit the changes to memory and reboot the gateway.



Diagnostics – Alarm Status

Alarm Status will only display under the Diagnostic menu tab if at least 1 Alarm is enabled.

- 1) # Alarms Enabled: This is a count of enabled alarms.
- 2) # Alarms Active: This is how many alarms are presently active (set).
- 3) Last Active Alarm: This is the last alarm that the gateway detected.
- 4) Clear # of Times Active: This will reset all alarms '# of Times Active' to 0.
- 5) Alarm #: The reference number to the given alarm on the alarm setup page.
- 6) Name: The name of the alarm.
- 7) Status: The current status of the alarm, either OK or ALARM.
- 8) # of Times Active: This count represents the number of times this alarm has become active. If an alarm is triggered, this count will increment.

Alarm Statu	IS			
# Alarms En	abled:	1		
# Alarms Ac	tive:	0		
Last Active /	Alarm:			
				n # of Times Active
	Alarm#	Name	Status	# of Times Active
	1	Alarm Example	OK	0

Alarms – Active

While one or more alarms are active, every page will display 'Alarms Active' at the top of the page. This will no longer be displayed if all active alarms have been cleared.



When an alarm is activated, the following will occur:

- 1) A one-time notification will be sent out to the email associated with the alarm.
- 2) For duplicate emails to occur, the alarm must be cleared and then become active again.
- 3) # Alarms Active and # of Times Active will be incremented.
- 4) Status of the Individual Alarm will be set to Alarm.



5) *Last Active Alarm* field will be populated with details on what triggered the alarm.

Alarm Statu	S			
# Alarms En	abled:	1		
# Alarms Ac	tive:	1		
Last Active A	Alarm:	Alarm 1 is Set: Actual: (0 < Limit: 20	
				Clear # of Times Active
	Alarm#	Name	Status	# of Times Active
	4	Alarm Example	Alarm	1

Alarms – Clear

When an alarm is cleared, the following will occur:

- 1) A one-time notification will be sent to the email associated with the alarm.
 - a. For duplicate emails to occur, the alarm must become active and then be cleared again.
- 2) Total # Alarms Active will decrement. Last Active Alarm will not be changed.
- 3) Status of the Individual Alarm will be reset to OK.



Change of State (COS) Configuration

To access the configuration files in the 460 gateway, navigate to dropdown **Other->COS Configuration**. The gateway, by default only writes when data has changed. The gateway also waits to write any data to the destination until the source protocol is successfully connected.

Default values should fit most applications. Change these values with caution as they affect performance.

1) Stale Data Timer: If the data has not changed within the time allocated in this Stale Data Timer, the data will be marked as stale within the gateway and will force a write request to occur. This timer is to be used to force cyclic updates in the gateway, since data will only be written if it has changed by default. There is a separate timer per data mapping. Gateway behavior: If time = 0s => (DEFAULT) The gateway will write out new values on a Change of State • basis. • If time > 0s => The gateway will write out new values whenever the timer expires to force cyclic updates (write every *x* seconds). 2) **Production Inhibit Timer:** Amount of time after a Change of State write request has occurred before allowing a new Change of State to be written. This is to be used to prevent jitter. Default value is 0ms. This timer takes priority over the Stale Data Timer. There is a separate timer per data mapping. This timer is active only after the first write goes out and the first COS event occurs. Writes Before Reads: If multiple writes are queued, execute # of Writes Before Reads before the next read occurs. Default is 10 and should fit most applications. Warning: A value of 0 here may starve reads if a lot of writes are queued. This may be useful in applications where a burst of writes may occur and you want to guarantee they all go out before the next set of reads begin. Reads Before Writes: If multiple writes are queued, the # of Writes Before Reads will occur before starting the # of Reads Before Writes. Once the # of Reads Before Writes has occurred, the counter for both reads and write will be reset. Default is 1 and should fit most applications. 5) Enable Data Integrity: If enabled, do not execute any write requests to the destination until the source data point is connected and communicating. This prevents writes of 0 upon power up. **Change of State Configuration** Help Stale Data Timer: 0 0-3600 s 0-60000 ms Production Inhibit Timer: 0 Writes Before Reads: 10 0-255 Reads Before Writes: 1 1-255

Save Parameters

Click the Save Parameters button to commit the changes to memory and reboot the gateway.

Enable Data Integrity: 🗹



Diagnostics Info

The Diagnostics page is where you can view both protocols' diagnostics information, # of Data Mappings, # of String Mapping and # Alarm Mappings.

DIAG	GNOSTICS	
	-Select-	~
	-Select-	
OTH	Diagnostic Info	
	Logging	

For protocol specific diagnostic information, refer to the next few pages.

Diagnostics Mapping

This section displays the number of mappings that are enabled, Data Mapping and String Mapping will show the # of Errors and First Errors. Alarms will show # active and Last Alarm that was active.

Common Errors:

- Destination or Source Point does not exist

 a) Solution: Re-map the mapping
- 2) Source or Destination Pointer too small
 - a) There is not enough space on either the Source, or the Destination for the data you want to copy. This is typically seen when the Destination is smaller than the amount of data being transferred to it.
- 3) Range Discard, Min or Max Value
 - a) The actual data value is outside of the defined range
- 4) Math Error
 - a) Operation value cannot be 0
- 5) Scaling Error
 - a) Source Min must be smaller than Source Max
 - b) Destination Min must be smaller than Destination Max

Data Mapping # Enabled: # of Errors: First Error:	5 of 5 0
String Mapping # Enabled: # of Errors: First Error:	2 of 2 0
Alarms # Enabled: # Active: Last Active:	3 0

Note: you can also view this information on the Main Page.



Diagnostic – MQTT Client

Select the MQTT Client in the dropdown menu on the Diagnostic page to view the breakdown of the diagnostics and common strings that are display on the page. You may also view the individual MQTT device counters by selecting the device in the All Devices drop down and clicking **View**.

Diagnostics			
MQTT Client ~	View		Clear All Values
All Devices	View		
All Devices		,	
QT01 0.0.0.0		l	Help
QT02 192.168.0.100	eway Restart Needed		
QT02 192.168.0.101			
QT02 192.168.0.102	Configuration Mode		
QT02 192.168.0.103			
D	Diagnostics		
	All Devices View		
	Device Status Configuration Mode Gateway Restart Ne	eded	
L	ED Status Connection Status:	Configuration Mode	

NOTE: This page will auto-refresh every five seconds.

Clear All Values: This will only affect the Variables values.

• This will return all values displayed to zero. Example: If viewing QT02 192.168.0.101, this will only clear the values for that specific device.

Device Status: This will only display when viewing All Servers.

Connected: All Devices configured/enabled are communicating

Not Connected: Fatal Error No Configuration

- No Devices that have been configured are enabled
- No Devices that have been configured and enabled have topics configured
- Not Connected: Dependency Protocol is Faulted
 - The Dependency Protocol has Faulted

Error: Timeout

- One or more enabled devices are missing
- Verify MQTT broker for correct IP address.



LED Status

Solid Green (Connected):

- The gateway is connected to all the MQTT devices that are configured and enabled
- Flashing Green (Not Connected):
 - No MQTT devices are configured / enabled. Go to the MQTT Client Device Configuration to configure a device

Flashing Red (Not Connected):

- One or more of the MQTT brokers configured are missing (nodes missing)
- One or more of the MQTT brokers configured do not have topics configured
- The Dependency Protocol has faulted

Flashing Red (Communication not attempted yet):

• No topics are configured and data needed for writes isn't valid yet

Solid Red (Invalid Configuration):

- No devices are enabled
- One or more of the MQTT devices have a conflicted IP address

Off:

- No Power
- No Ethernet cable connected

Variables: These are the values for all servers, or the specific server selected.

0x00000000
0
0
0
0

Network Bitmap Status (Displayed in Hex):

- Each bit corresponds to a MQTT device. If the bit is set, the MQTT device is connected, otherwise the bit is 0.
- Bit 0 corresponds to MQTT device 1 and Bit 4 is for MQTT device 5 and so on.

Published Messages to MQTT:

• Number of Write Topics which have been sent to the MQTT broker

Published Messages from MQTT:

- Number of Read Topics which have been sent from the MQTT broker to the gateway **Subscribed Messages Actual:**
 - Number of Successful Subscribed Topics
 - This should equal the Subscribed Messages Expected

Subscribed Messages Expected:

• Number of Subscribed Topics that the gateway should have open



LED Configuration

To modify the behavior of the LEDs on the 460 gateway, navigate to **Other->Setup LEDs**.

OTH	ER	
	-Select-	~
	-Select-	
	Setup LED's	

Each LED may be set to Disabled, Protocol 1, or Protocol 2. If either protocol is a master/client, you may set the LED to represent either all slaves/servers configured in the gateway or a slave/server device.

To select a slave/server device:

- 1) Select the protocol in the left dropdown menu.
- 2) Click **Save Parameters** to generate the second dropdown menu.
- 3) Select the individual slave/server in the right dropdown menu.

Click the **Save Parameters** button to commit the changes and reboot the gateway.

LED Configuration	
	LED 1 Modbus RTU Master: Connection Status V All Slave's V LED 2 BACnet/IP Server: Connection Status V
	Save Parameters



Configuration Files

To access the configuration file in the 460 gateway, select the dropdown **Other->Export/Import Config**.

отн	ER	
	-Select-	
	-Select-	
	Setup LED's	
	Export / Import Config 📐	
	Export / Import Template	
	Utilities	

Export Configuration

Export Configuration		
	Save Configuration to File	

The Export Configuration allows you to save your configuration file for backup or to be imported into another gateway. This file is named *rta_cfg.rtax* by default.

Upon clicking the **Save Configuration to File** button, you will be prompted to select a location to save the file. Different web browsers will yield different looks.

What do you want to do with rta_cfg.rtax? From: 10.1.16.106	Open	Save	Cancel	\times

Import Configuration

You can import a previously exported configuration file or a configuration file from another device into the 460 gateway, whenever it is in Configuration Mode.

Upon clicking the **Choose File** button, you will be prompted to select a location from which to load the saved file. Once the location is selected, you can choose the **Import Network Settings** checkbox if you want to load the network settings of the configuration file or just load the configuration without the network setting.

If you choose to Import Network Settings, this will override your current gateway's network setting with the settings in the configuration file. After you click on the Load Configuration button, a banner will display your gateway's new IP address.

Network Settings have changed. Manually enter IP Address of X.X.X.X in the URL.

If the configuration has successfully loaded, the gateway will indicate that it was successful, and a message will appear under the Load Configuration button indicating Restart Needed.



Import Configuration		
	Choose File No file chosen	
	Import Network Settings	
Load Configuration		
	Load Configuration	

If it encountered an error while trying to load the saved configuration, the gateway will indicate the first error it found and a brief description about it under the Load Configuration button. Contact RTA Support with a screenshot of this error to further troubleshoot.



Save and Replace Configuration Using SD Card

Saving Configuration Using SD Card

This function saves the gateway's configuration automatically to an SD Card each time the gateway is rebooted via the **Restart Now** button on the web page. If this unit should fail in the future, the last configuration stored on the SD card and can be used for a new gateway to get the application back up and running quickly.

This SD Card replaces every configurable field in the gateway, **EXCEPT** for IP Address, Subnet Mask, and Default Gateway.

Replacing Configuration Using SD Card

To replace a configuration in a gateway using the SD Card, a specific sequence of events must be followed for the replacement to happen correctly:

- 1) Extract SD Card from gateway you wish to copy the configuration from.
- 2) Power up the gateway you wish to copy the configuration to. DO NOT INSERT SD CARD YET.
- 3) Navigate to the webpage inside the unit.
- 4) Navigate to the dropdown **Other->Utilities**.
- 5) If you are not currently in *Mode: Configuration*, go into Configuration Mode by clicking the **Configuration Mode** button at the top left-hand side of the screen.
- 6) Press the **Revert to Manufacturing Defaults** button on the Utilities Page. The Configuration will ONLY be replaced by the SD Card if the gateway does not have a configuration already in it.
- 7) When the unit comes back in *Mode: Running,* insert the SD Card.
- 8) Do a hard power cycle to the unit by unplugging power. DO NOT RESET POWER VIA WEB PAGES.
 - a. It will take an additional 30 seconds for the unit to power up while it is transferring the configuration. During this time, the gateway cannot be accessed via the web page.
- 9) When the unit comes back up, the configuration should be exactly what was on the SD Card.



Intelligent Reset Button

If the IP Address of the gateway is forgotten or is unknown, there is an easy way to recover the IP Address using a reset button on the hardware.



- 1) On the side of the gateway with the SD card slot, there is a small pinhole. Using a paperclip, press the button through this pinhole and hold the button for at least 5 seconds.
- 2) After 5 seconds, the unit will acknowledge the command and LED 1 and LED 2 will start an alternate Blink Green quickly pattern.
- 3) Release the button and the gateway will reset to default IP settings (DHCP).



Utilities

To access the Utilities page in the 460 gateway, navigate to **Other->Utilities**. The Utilities screen displays information about the gateway including Operation Time, File System Usage, Memory Usage, and Memory Block Usage.

OTHER



Here you can also:

- View the full revision of the software.
- View all the files stored in the Flash File System within the gateway.
- Identify your device by clicking the **Start Flashing LEDs** button. By clicking this button, the two diagnostic LEDs will flash red and green. Once you have identified which device you are working with, click the button again to put the LEDs back into running mode.
- Configure the size of the log through the Log Configuration.
- Bring the device back to its last power up settings.
- Bring the device back to its original manufacturing defaults.
- Remove the Configuration File and Flash Files within the gateway.

Revisions	
	Listing of Revisions
File List	
The List	File List
Identify Device	
	Start Flashing LED's
Set Up Log	
	Log Configuration
Revert To Last Powerup	
	Revert to Last Powerup
Revert All	
	Revert to Manufacturing Defaults
Reformat Flash	
	Reformat Flash