

460BMSTCP-N2E Protocol Gateway Product User Guide

Firmware Version 8.7.22



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Revision History

Version	Date	Notes
8.4.5	11/18/2019	 Features Added Released OPC UA Server (US) Protocol Ability to now Import/Export Template Files with out an FTP session. Bug Fixes Updated Profinet Server (PS) on N34 hardware Platform Updated Wi-Fi software
8.6.0	2/28/20	 Bug Fixes 1. Omron Plc Communication fixes for EtherNet/IP 2. Profinet GSDML Substitute values fix
8.7.4	9/1/20	 Features Added: 1. BMS, BM, DFM, DS, DM, TCP, USB, PBS have been ported to the latest base software. 2. TCP,BMS,BM now Available on N2E and N2EW hardware Platform 3. New ASCII Mode Available on TCP/A/USB/WI protocols 4. User Guides updated with more examples Bug Fixes: 1. Improved Data Mapping and String Mapping performance 2. Improved functionality/performance on EC,ETC,ES,MC,MS,BS,BC, A,,WI,PS protocols.
8.7.22	4/6/21	Features Added: 1. Support for RSLogix Versions 32 + with unsigned data type support 2. ETC now support Long integer files (L files) for MicroLogix PLCS that support them 3. SC now supports data block (DB) access



Overview

The 460BMSTCP-N2E gateway connects a BACnet MS/TP Master with up to 10 Ethernet TCP/IP devices. By following this guide, you will be able to configure the 460BMSTCP-N2E gateway.

For further customization and advanced use, please reference the appendices located on the CD or online at: <u>http://www.rtautomation.com/product/460-gateway-support/</u>.

If at any time you need further assistance, do not hesitate to call Real Time Automation support. Support Hours are Monday-Friday 8am-5pm CST

Toll free: 1-800-249-1612 Email: support@rtautomation.com



Hardware Platforms

The 460 Product Line supports a number of different hardware platforms. There are differences in how they are powered, what serial settings are supported, and some diagnostic features supported (such as LEDs). For these sections, be sure to identify the hardware platform you are using.

To find which hardware platform you are using:

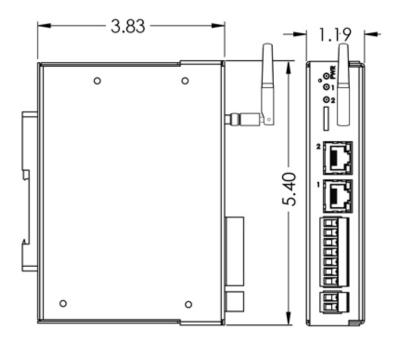
- 1) Look on the front or back label of the unit for the part number.
- On the webpage inside the gateway, navigate to the dropdown menu under Other and select Utilities. Click the Listing of Revisions button. The full part number is displayed here.

Once you have the full part number, the platform will be the number following the "-N":





Hardware – N2EW



Powering the Gateway

The following steps will allow you to properly and safely power the gateway.



Warning: Improper wiring will cause unit failure! Use the Screw Terminals power connection!

- 1) Connect a 12-24 VDC power source to the gateway, Red Wire = (+) Black Wire = (-).
 - a) The unit draws 8 VDC 900mA (7.2W) Max
 - b) The unit draws 35 VDC 900mA (31.5W) Max
 - c) The gateway has a voltage operating range from 8-35 VDC, 24 VDC is recommended.



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Hazardous Environment Power & Installation Instructions

This equipment is suitable for use in Class I, Division 2, Groups A, B, C and D, or non-hazardous locations only.

WARNING – EXPLOSION HAZARD - Do not disconnect equipment unless power has been removed or the area is known to be non-hazardous.

WARNING – EXPLOSION HAZARD - Substitution of components may impair suitability for Class I, Division 2.

THIS EQUIPMENT IS AN OPEN-TYPE DEVICE AND IS MEANT TO BE INSTALLED IN AN ENCLOSURE SUITABLE FOR THE ENVIRONMENT SUCH THAT THE EQUIPMENT IS ONLY ACCESSIBLE WITH THE USE OF A TOOL.

WARNING – POWER JACK (Screw Terminals, J7) IS FOR MAINTENANCE USE ONLY AND MAY ONLY BE USED WHILE THE AREA IS KNOWN TO BE FREE OF IGNITIBLE CONCENTRATIONS OF FLAMMABLE GASES OR VAPORS. IT IS NOT TO BE CONNECTED UNDER NORMAL OPERATION.

In Hazardous Environments the unit must be powered with between 8-35 VDC, 8 VDC @ 900 mA (7.2 W) max. Supervised. The unit is certified to be operated at -40°C to 50°C.



Cet équipement est conçu pour être utilisé uniquement dans des lieux de classe I, division 2, groupes A, B, C et D, ou non dangereux.

AVERTISSEMENT - **RISQUE D'EXPLOSION** - Ne débranchez pas l'équipement à moins que le courant ne soit coupé ou que la zone ne présente aucun danger.

AVERTISSEMENT - **RISQUE D'EXPLOSION** - La substitution de composants peut compromettre l'adéquation à la classe I, division 2.

CET APPAREIL EST UN DISPOSITIF DE TYPE OUVERT ET IL FAUT L'INSTALLER DANS UN ENCEINTE ADAPTÉ À L'ENVIRONNEMENT TEL QU'IL N'EST ACCESSIBLE À L'UTILISATION D'UN OUTIL.

AVERTISSEMENT - LE POWER JACK (bornes à vis, J7) est destiné exclusivement à la maintenance et ne peut être utilisé que lorsque la zone est connue pour être exempte de concentrations inintéressantes de gaz ou de vapeurs inflammables. IL NE DOIT PAS ÊTRE CONNECTÉ SOUS UN FONCTIONNEMENT NORMAL.

Dans les environnements dangereux, l'unité doit être alimentée entre 8-35 VDC, 8 VDC @ 900 mA (7,2 W) max. Supervisé. L'appareil est certifié pour fonctionner entre -40 ° C et 50 ° C.



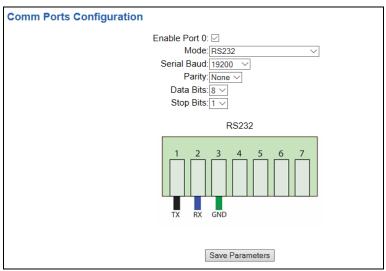
Port Configuration

The Port Configuration page is where you set port specific parameters. These settings must match the settings of the device(s) that you are connecting to.

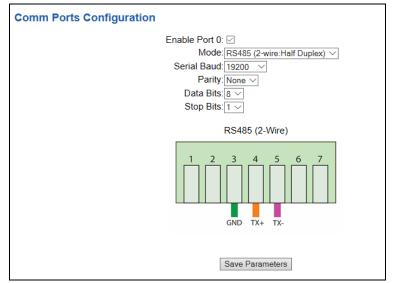
Only 1 mode can be configured for this hardware. Below are the wiring pinouts for each mode.

When you have completed your port configuration, click the **Save Parameters** button.

RS232 pinouts:

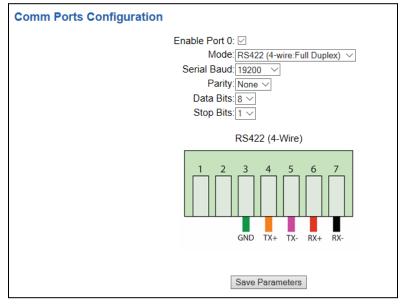


RS485 pinouts:





RS422 pinouts:



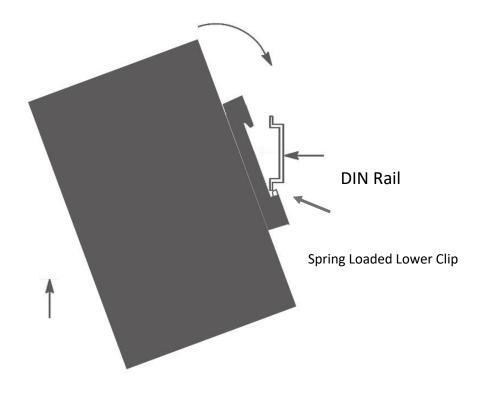


Mounting with a DIN Rail

Installing

Follow these steps to install your interface converter.

- 1) Mount your DIN Rail.
- 2) Hook the bottom mounting flange under the DIN Rail.
- 3) While pressing the 460BMSTCP-N2E against the rail, press up to engage the spring loaded lower clip and rotate the unit parallel to the DIN Rail.
- 4) Release upward pressure.



Removing

Follow these steps to remove your interface converter.

- 1) Press up on unit to engage the spring loaded lower clip.
- 2) Swing top of the unit away from DIN Rail.



Accessing the Main Page

The following steps will help you access the browser based configuration of the gateway. By default, DHCP is enabled. If the gateway fails to obtain an IP address over DHCP it will Auto IP with 169.254.X.Y. For more information on your Operating system network setting refer to the Access Browser Configuration Doc on the CD or download from our support web site.

1) Insert the provided CD-ROM into a computer also on the network.

NDK Settings IP	0.	0.	0.	0]	1000	t a Unit- 460 XX	(YY (00-03-F4-0A-D2-	8C] AutolP a	at 169.254.4
Network Mask	0.	0.	0.	0						
GateWay	0.	0.	0.	0	Set>					
DNS 🛛	0.	0.	0.	0				m		
								Search Aga	n	
						:h Web	1	Advanced		Close

- 2) Run the IPSetup.exe program from the CD-ROM.
- 3) Find unit under "Select a Unit".
- a. Change Gateway's IP address to match that of your PC if DHCP has failed.
- i. You will know DHCP has failed if the gateway's IP address is AutoIP at 169.254.X.Y.
- ii. If successful, it will say DHCP'd at ex: 192.168.0.100 or however your DCHP Client is set up.
- b. If you do not see the gateway in this tool, then your PC is most likely set up as a static IP.
- i. Change your PC's network settings to be DHCP. If DHCP fails, then it will change to be on the 169.254.x.y network.
- ii. Relaunch the IP Setup tool to see if gateway can be discovered now.
- 4) Click Launch Webpage. The Main page should appear.

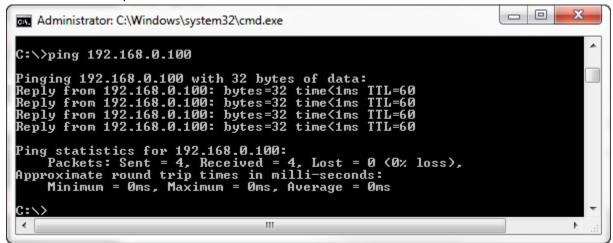
Default setting is set to DHCP. If DHCP fails, default IP Address is 169.254.x.y



Error: Main Page Does Not Launch

If the Main Page does not launch, please verify the following:

- 1) Check that the PC is set for a valid IP Address
- a. Open a MS-DOS Command Prompt
- b. Type "ipconfig" and press enter
- c. Note the PC's IP Address, Subnet, and Default Gateway
- The gateway must be on the same Network/Subnet as the PC whether it's setup for DHCP or Static. Once you have both devices on the same network, you should be able to ping the gateway using a MS-DOS Command Prompt.



The Screenshot above shows a gateway that is currently set to a static IP Address of 192.168.0.100.

If you are able to successfully ping your gateway, open a browser and try to view the main page of the gateway by entering the IP Address of the gateway as the URL.





Committing Changes to the Settings

- All changes made to the settings of the gateway in Configuration Mode will not take effect until the gateway is restarted via the webpage. Changes will not be stored if the gateway's power is removed prior to a reboot.
- **NOTE:** The gateway does not need to be restarted after every change. Multiple changes can be made before a restart, but they will not be committed until the gateway is restarted.
- When all desired changes have been made, press the **Restart Now** button.
- The webpage will redirect to our rebooting page shown below:

RTA	www.rtaautomation.com
Real Time Automation, Inc.	

- The reboot can take up to 20 seconds.
- \circ $\;$ If the IP address has not been modified, the gateway will automatically redirect to the main page.
- If the IP address was modified, a message will appear at the top of the page to instruct the user to manually open a new webpage at that new IP.



Main Page

The main page is where important information about your gateway and its connections are displayed. Mode (orange box below):

Running Mode:

- Protocol communications are enabled
- Configuration cannot be changed during Running Mode. If changes are needed, click the Configuration Mode button shown in the green box below
 Configuring Mode:

Configuring Mode:

- Protocol communication is stopped and no data is transmitted
- Configuration is allowed

Navigation (green box below):

You can easily switch between modes and navigate between pages (Configuration, Diagnostics, and Other pages) using the buttons on the left hand side.

RTA				www.rtaautomation.com
Real Time Auton	nation, Inc.			MODE: RUNNING 460ETCMC
Configuration Mode Main Page CONFIGURATION Network Configuration		Device Description: Applicat	n Page tion Description	
Allen-Bradley PLC Modbus TCP/IP Client Display Data DIAGNOSTICS -Select-	Network Status Ethernet Port Allen-Bradley PLC Statu		MAC Address 00:03:F4:0A:43:CC	IP Address 10.1.28.95
-Select-	Last Read Error Code: Last Write Error Code:	Fatal Error: No Configurati Connection Status: No De		
	Last Error Code:	Fatal Error: No Configurati		
	Data Mapping Status # Enabled: # of Errors: First Error:			



Device Configuration

The device configuration area is where you assign the device description parameter. Changes can only be made when the gateway is in Configuration Mode.

Main Page	
Device Description: Application Description]
Save Parameters	

Once you are done configuring the Description, click the **Save Parameters** button.



Network Configuration

The network configuration area is where you assign the IP address and other network parameters. Changes can only be made when the gateway is in Configuration Mode.

Once you are done configuring the Network Settings, click the **Save Parameters** button.

If you are changing the IP Address of the gateway, the change will not take effect until the unit has been rebooted. After reboot, you must enter the new IP Address into the URL.

Network Configuration			
Ethernet Switch Configuration			
	Indeper	ident ▼	
Ethernet Port 1 Configuration			
Ethemet Port i Comguration	Ethernet MAC Address:	00-03-E4-0B-82-26	
		Auto-Negotiate	•
	IP Setting:		
	IP Address:]
	Subnet:	255.255.0.0	
	Default Gateway:	0.0.0	
	DNS Gateway:	0.0.0.0]
	Save Par		
	Save Par	ameters	
Ethernet Port 2 Configuration			
	Ethernet MAC Address:	00:03:F4:0B:82:EE	
		Auto-Negotiate	•
	IP Setting:		1
	IP Address:		1
	Subnet:		
	Default Gateway:		
	DNS Gateway:	0.0.0	
	Save Par	rameters	
Wifi Configuration			
	Wifi MAC Address: SSID:	00:03:F4:0C:BC:98	Seen
	Password:		Scan
	IP Setting:		
	IP Address:		1
	Subnet:]
	Default Gateway:]
	DNS Gateway:]
	Dirio Galeway.	0.0.0.0	
	Save Par	rameters	
	L		



Network Interface Options

The N2EW hardware has three different Network Interface options, Independent Mode, Switch Mode and Wi-Fi Mode. Below, you can find the different use cases that each interface option allows for.

Independent Mode

- 1) Two Ethernet-based protocols on the same IP Network
 - a) Ethernet Port 1 used OR
 - b) Ethernet Port 2 used OR
 - c) Wi-Fi used OR
 - d) Ethernet Port 1 & 2 used
- 2) Two Ethernet-based protocols on different IP Networks
 - a) Ethernet Port 1 used AND
 - b) Ethernet Port 2 used AND
 - c) Wi-Fi used

Switch Mode – Only Ethernet Port 1 is used for protocol communication

- 1) One Ethernet-based protocol on the IP Network (layer-2 switch)
 - a) Ethernet Port 1 used for direct protocol communication
 - b) Ethernet Port 2 available for daisy chaining devices together
 - i) A Ring topology is NOT supported
- 2) Two Ethernet-based protocols on same IP Network
 - a) Ethernet Port 1 used for direct protocol communication with another switch, hub, or router
 - b) Ethernet Port 2 available for a daisy chaining devices together
 - i) A Ring topology is NOT supported
- 3) Two Ethernet-based protocols on different IP Networks
 - a) Not Possible must use Independent Mode

Wireless Mode - Only Wi-Fi is used for protocol communication

1) Two Ethernet-based protocols on the same IP Network into a Router

It is recommended to leave the DNS Gateway set to 0.0.0.0 and the Ethernet Link as Auto-Negotiate. If configuring the gateway to use E-mail, the DNS Gateway must be set.



BACnet MS/TP Slave Configuration

Click the **BACnet MS/TP Slave** button to access the primary configuration page for this device.

BACnet MS/TP Slave Configuration		Help
Device Label:	BMS01	
Serial Port:	Port 0 (T-S	Strip) Disabled 🔻
MAC ID:	2	0-127
Max Master:	127	1-127
Instance:	50	0-4194302
Inactivity Timeout:	15000	0-Disable; 1000-65000 ms
Name:	Gateway N	lame
Description:	Gateway D	lescription
Location:	Gateway L	ocation
Bit Pack:	1 Bit 🔻	Binary Input / Output Only
Save Pa	rameters	

- 1) Enter a **Device Label**. This is an internal device alias used during data mapping.
- 2) Serial Port: Select which serial port is being used for communication. This port must be configured on the Port Configuration page. If it has not yet been configured, it will display *Disabled* after the Port descriptions in this dropdown.

Serial Port: Port 0 (T-Strip) Disabled

- 3) Enter a unique **MAC ID** for the gateway. This MAC ID must be unique on the BACnet MS/TP network.
- 4) **Max Master**: Enter the maximum MAC ID that the gateway will communicate with on the BACnet MS/TP network. This value should be equal or greater than the largest MAC ID on the MS/TP network.
- 5) Enter a unique **Instance** identifier for the gateway. This value must be unique across the BACnet network.
- 6) **Inactivity Timeout**: Enter the amount of time, in milliseconds, the gateway should wait before a timeout state is declared. If the BACnet MS/TP master does not initiate communication within this time frame the BACnet MS/TP LED will flash red and the timeout counter will increment. Enter zero to disable this feature.
- 7) Enter a **Name**, **Description** and **Location** for the gateway. These are used to identify the gateway on the BACnet MS/TP network.
- 8) **Bit Pack**: Select the formatting of the Binary Input/Output. Automap will use this packing size to map binary objects to/from the other protocol.

NOTE: For optimal performance, the MAC IDs on the BACnet MS/TP network should be sequential, starting from 0. The Max Master should be set to the highest MAC ID on the BACnet MS/TP network.



BACnet MS/TP Slave Configuration-Data Groups

The bottom area of the BACnet MS/TP Slave Configuration page lets you configure multiple objects for Read and Write Groups.

There are two ways to configure this protocol:

- 1) Auto-Configure Group by Data Type (Default)
- 2) Manual Configure Mode

NOTE: You may go back and forth between modes, but when reverting from Manual Configure Mode to Auto-Configure Mode, all changes made in Manual Configure Mode will be discarded.

Read Data (■ Manual Configure ■ ■ Read Data Groups (460BMS to BACnet MS/TP)					
	Data Group	Object Type	Starting Object	# of Objects		
	1	Analog Input (32 Bit Float)	1	1		
	2	Binary Input	1	8		
	3	CharacterString Value	1	0		
Write Data		et MS/TP to 460BMS)		1		
	Data Group	Object Type	Starting Object	# of Objects		
	1	Analog Output (32 Bit Float)	1	500		
	2	Binary Output	1	0		
	3	CharacterString Value	51	1		
L						

The setup in the example above will give you the following results:

- 1) 1 AI is created with the address of AI1
- 2) 8 BIs are created with the addresses BI1 through BI8
- 3) 500 AOs are created with the addresses AO1 through AO500
- 4) 1 CSV is created with the address of CSV51

Data Group Data	Limit	
	Object Type	# of Objects
	Analog Input / Analog Output	1200
	Binary Input / Binary Output	1600
	CharacterString Value	50



BACnet MS/TP Slave Configuration: Auto-Configure Mode (Default)

While in Auto-Configure Mode no fields under the Data Groups can be edited. Auto-Configure Mode looks at the other protocol and then configures the Data Groups below to match. BACnet MS/TP points will be defined after the other protocol is configured.

Within the BACnet MS/TP slave, the data will automatically be configured according to the following rules:

- 1) Any 8 Bit Signed/Unsigned, 16 Bit Signed/Unsigned, 32 Bit Signed/Unsigned, 64 Bit Signed/Unsigned, 32 Bit Float, and 64 Bit Float data will be mapped as **Analog Objects**.
- 2) Any Coils or 1/8/16/32 Bit Binary Packs will be mapped as **Binary Objects**.
- 3) Any String Data Types will be mapped as **CharacterString Value Objects**.
- 4) The input or output object direction depends on whether it is configured as a read or write on the other protocol.
- 5) If the other protocol exceeds the number of analog, binary or CharacterString value objects the BACnet MS/TP slave supports (see limits on webpage), then nothing will be mapped. You will see the # of Objects column remain at 0 and the main page will display the following error:

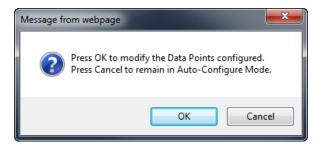
ERROR XX_460 Re-initialization (Auto-Config Failed -9)

a. To fix this error, simply decrease the amount of data you configured on the other protocol so that the max number of BACnet objects are not exceeded or call customer support to increase the limits.

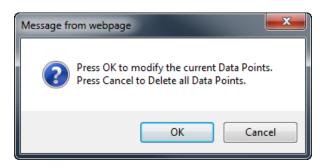


BACnet MS/TP Slave Configuration: Manual Configure Mode

- 1) To transition from Auto-Configure Mode to Manual Configure Mode, click the dropdown in the middle of the BACnet MS/TP Slave Configuration page and select Manual Configure.
 - a. When prompted, click **OK** to confirm mode change or **Cancel** to remain in Auto-Configure Mode.



b. Once OK is clicked, there are two options on how to proceed.



- i. To keep the current data groups and object properties (includes any default object names, units, and COV) that are already configured, press **OK**.
 - You would want this option if you are adding additional data groups or you want to modify the data group(s) that already exist.
- ii. To delete the current data groups and object properties (includes any default object names, units, and COV) that are already there and start over, press **Cancel**.
- 2) For each object type in the read and write data groups sections, select the number of objects that the slave will support.
- 3) Each object has its starting object number sequentially identified at one. This field may be modified.
- 4) When done, click the **Save Parameters** button.



BACnet MS/TP Slave Object Configuration – Analog Objects

Click the **Set Up BACnet Names, Units, and COV** button at the bottom of the BACnet MS/TP Slave Configuration page to access the Object Configuration page.

Setup BACnet Names, Units, and COV

When in Auto-Configure Mode, these fields are not configurable. You **MUST** be in Manual Configure Mode.

BACnet MS/TP Slave Object Configuration						
Analog	Input	~		1 >>		
Object	Group	Name	Unit Category	Unit	COV	
1	G01 ~	Load IA	Electrical 🗸	A: (amperes)	1.000000	
2	G01 🗸	Load IB	Electrical 🗸	A: (amperes)	1.000000	
3	G01 🗸	Load IC	Electrical 🗸	A: (amperes) 🗸	1.000000	
4	G01 🗸	Total Active Power	Power 🗸	W: (watts)	1.000000	
5	G01 🗸	Fuel Level	Other 🗸	per: (percent) 🗸	1.000000	

Follow these steps to customize analog inputs or outputs in Manual Configure Mode:

- 1) Select **Analog Input** or **Analog Output** from the upper left dropdown menu.
- 2) Select a Group to use.
 - a) These group names are defined on this page under the "Group Name" dropdown menu.
 - b) Use case example: If there are multiple server/slave devices the RTA gateway is monitoring and sending over to the Build Automation System (BAS) to monitor, you can configure the group to represent each device. The image above displays 1 device, if there are 5 total devices then you can call Group 1 "Basement", Group 2 "1st Floor", Group 3 "Roof Top" etc..
- 3) Enter a Name to identify this object on the network.
- 4) The combination of **Group** and **Name** should be unique for each point in the gateway.
- 5) Select the **Unit Category** corresponding to the units you want this object to be identified with (optional). Then select the **Unit** from the dropdown menu.
- 6) Set the **COV** (Change of Value) for this object.
- 7) If the BACnet MS/TP master issues a COV-Subscription, the gateway will issue a COV Notification when the Present-Value changes by more than the given COV-Value. This value shift can be in a positive or negative direction.



BACnet MS/TP Slave Object Configuration – Binary Objects

Click the **Set Up BACnet Names, Units, and COV** button at the bottom of the BACnet MS/TP Slave Configuration page to access the Object Configuration page for this device.

Setup BACnet Names, Units, and COV	

When in Auto-Configure Mode, these fields are not configurable. You **MUST** be in Manual Configure Mode.

Binary Inp	ut	*	< 1	>
Object	Group		Name	
1	G01	Y	BI1	
2	G01	¥	BI2	
3	G01	×	BI3	
4	G01	~	B14	
5	G01	Y	BI5	
6	G01	×.	BI6	
7	G01	V	BI7	
8	G01	~	BI8	

Follow these steps to configure binary inputs or outputs in Manual Configure Mode:

- 1) Select **Binary Input** or **Binary Output** from the upper left dropdown menu.
- 2) Select a Group to use.
 - a) These group names are defined on this page under the "Group Name" dropdown menu.
- 3) Enter a Name to identify this object on the network.

The combination of **Group** and **Name** should be unique for each point in the gateway.



BACnet MS/TP Slave Object Configuration – CharacterString Value Objects

Click the **Set Up BACnet Names, Units, and COV** button at the bottom of the BACnet MS/TP Slave Configuration page to access the Object Configuration page for this device.

When in Auto-Configure Mode, these fields are not configurable. You **MUST** be in Manual Configure Mode.

Characte	rString Value Write 🔽	< 51 >>
Object	Group	Name
51	G01 💌	CSV_W51

Follow these steps to configure CharacterString value reads or writes in Manual Configure Mode:

- 1) Select **CharacterString Value Read** or **CharacterString Value Write** from the upper left dropdown menu.
 - a) Select a **Group** to use.
- 2) These group names are defined on this page under the "Group Name" dropdown menu.
- 3) Enter a **Name** to identify this object on the network.

The combination of **Group** and **Name** should be unique for each point in the gateway.



BACnet MS/TP Slave Object Configuration – Group Names

Click the **Set Up BACnet Names, Units, and COV** button at the bottom of the BACnet MS/TP Slave Configuration page.

When in Auto-Configure Mode, these fields are not configurable.

The **Group Name** is designed to be used when there are multiple BACnet objects that have the same name. This is useful when you have multiple, identical devices connected on the other protocol.

Group	Name 💌
Grou	up # Group Name
	G01
2	G02
	G03
4	G04
5	G05
6	G06
7	G07
8	3 G08
9	G09
1	0 G10

Follow these steps to configure the Group Names in Manual Configure Mode.

- 1) Select **Group Name** from the upper left dropdown menu.
- 2) For each **Group Name** used in the previous setup, change the name to your desired text. Any names not used do not need to be changed or configured.



TCP/IP Configuration

Click the **TCP/IP Configuration** button to access the primary configuration page for this device. If you have an N2E/N2EW hardware, then select which Network Interface ASCII comms will be on.

		Netv	vork Interface:	Ethernet Port (10.1	.16.77) 🗸	
	Co	ommunication		Timeouts		
Port	тср	IP Address	Port 0-65535	Inactivity 0-3600 sec	Connect 100-60000 ms	Reconnect 0-60 sec
10	Disabled 🗸	0.0.0	0	0	100	0
11	Disabled 🗸	0.0.0	0	0	100	0
12	Disabled 🗸	0.0.0	0	0	100	0
13	Disabled 🗸	0.0.0	0	0	100	0
14	Disabled 🗸	0.0.0	0	0	100	0
15	Disabled 🗸	0.0.0	0	0	100	0
16	Disabled 🗸	0.0.0	0	0	100	0
17	Disabled 🗸	0.0.0	0	0	100	0
18	Disabled 🗸	0.0.0	0	0	100	0
19	Disabled 🗸	0.0.0.0	0	0	100	0

To connect to a TCP server device on the network, enable a TCP client connection in the gateway for one of the available ports:

- 1) **TCP**: Under this dropdown select TCP Client.
- 2) IP Address: Enter the IP address of the TCP server to connect to.
- 3) **Port**: Enter the port to open a connection.
- 4) **Inactivity Timeout**: Enter the amount of time, in seconds, the gateway will wait for data to be transmitted to the gateway or sent from the gateway to the TCP device. If the timer expires, the gateway will close the connection.
- 5) **Connect Timeout**: Enter the amount of time, in milliseconds, the gateway will wait for the TCP server to accept the connection.
- 6) **Reconnect Timeout**: Enter the amount of time, in seconds, the gateway will wait after the Connect Timeout has expired before issuing another connect.

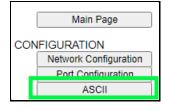
To connect to a TCP client device on the network, enable a TCP server connection in the gateway for one of the available ports:

- 1) **TCP**: Under this dropdown select TCP server.
- 2) **IP Address**: Enter the IP address of the TCP client that will connect to the gateway.
- 3) **Port**: Enter the port to listen for a connection.
- 4) **Inactivity Timeout**: Enter the amount of time, in seconds, the gateway will wait for data to be transmitted to the gateway or sent from the gateway to the TCP device. If the timer expires, the gateway will close the connection.
- 5) **Connect Timeout**: Not used in this case (Client only).
- 6) **Reconnect Timeout**: Not used in this case (Client only).



ASCII Configuration

After the port configuration has been completed, click the **ASCII** button to continue configuration.



ASCII Configuration		Help
	-Select-	
	1-1	

1) To add an ASCII device or additional ASCII device, click the -Select- dropdown menu under ASCII Configuration and select **Add Generic ASCII** option.

ASCII Configuration	
	-Select- V Delete ASCII Device
	-Select- Add Generic ASCII Add from ASCII 1 -1

- a) To remove a device, navigate to the ASCII device to delete using the << and >> buttons and click the **Delete ASCII Device** button.
- b) To create a new ASCII device with the same parameters already configured from another ASCII device, click the -Select- dropdown menu and select the Add from ASCII X option (where X represents the ASCII device you wish to copy parameters from).
- c) Once created, you can make any additional changes needed to that new ASCII device.
- 2) The **Enable** check box should be selected for the device.
- 3) **Port**: Select which port is being used for communication. This port must be configured on the Port/USB or TCP/IP (depending on your product) Configuration page. If it has not yet been configured, it will not display in this dropdown.
- 4) Enter a **Device Label** to identify the device within the gateway.
- 5) **LED Inactivity Timeout**: Enter the amount of time, in seconds, to wait before flashing the LED red indicating that no messages have been received or transmitted during this time.
- 6) Operation Mode:
 - a. Mark Data New on Change of State: Send data to the mating technology, on a per point basis, upon a change of state. For more explanation see <u>the Receive Data Operation Mode</u> section below.
 - b. Mark Data New on New Message: Send data to the mating technology for all data points, no matter change of state or not. For more explanation see the <u>Receive Data Operation Mode</u> section below.

Enable		ASCII Device 1	
F	Port -Select- 🗸	Device Label ASC	101
LED Inactivity	0 0-60000 s	Operation Mode Mark Data Ne	w on Change of State 🗸



Receive Data

This side is configured to receive data from the ASCII device into the gateway.

Receive Data (ASCII to 460) Enable: Max Message Length: 1 1-1024 chars
Receive Character Timeout: 0 0-60000 ms
Delimiters Start 0 • [NUL] 0 0x00 • [NUL] 0 0x00 • End 0 • [NUL] 0 0x00 • [NUL] 0 0x00 • Remove Delimiters from ASCII Message: ASCII Parsing (Optional)
Gateway Hold Msg Timeout: 0 0-60000 ms
Queue Full Behavior: Discard Old 🗸
Queue Size: 5 1-20 message

Use the following fields to determine when a message has been received.

- 1) **Enable**: Check this box to configure the Receive Data section.
- 2) Max Message Length: Enter the max number of characters that can be received by the gateway.

Example: Max Message Length is set to 5 and the message of "helloworld" was sent by the ASCII device. This will be sent to the other protocol as "hello" followed by "world" as two messages.

3) **Receive Character Timeout:** Enter the max amount of time (in ms) between characters that the gateway will wait before issuing a timeout and calling the message complete.

Example: If Max Message Length varies in size, then use a timeout to call the message complete rather than message length. You can also use End Delimiters (below) to call a message complete.

- 4) **Number of Start Delimiters:** Select the number of delimiters that the gateway should look for before the gateway processes the data.
- 5) Select Start Delimiters: Select the start delimiters that the gateway should look for.
- 6) **Number of End Delimiters:** Select the number of delimiters that the gateway should look for to call a message complete.
- 7) Select End Delimiters: Select the end delimiters that the gateway should look for.
- 8) **Remove Delimiters from ASCII Message:** If checked, the gateway will remove all delimiters that have been configured before sending it to the other protocol.
- 9) **ASCII Parsing (Optional):** Additional parsing can be performed on the string before being passed to the other protocol. See the <u>ASCII Configuration ASCII Parsing</u> section for more information.

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- 10) **Gateway Hold Msg Timeout:** Enter the amount of time (in ms) to wait before sending a new message to the other protocol.
- 11) **Queue Full Behavior**: Select which message to discard when the queue is full. Once the queue is full, the gateway will discard either the oldest or newest message (Only used if Gateway Hold Msg Timeout is non-zero).
- 12) **Queue Size**: Select how many complete messages the gateway will hold before starting to discard (Only used if Gateway Hold Msg Timeout is non-zero).

Receive Data – Operation Mode

Mark Data New on Change of State (COS)

When data comes into the RTA gateway, then it will be sent over to the matting protocol only if the data has a different value.

Operation Mode Mark Data New on Change of State V

Example for 460ETCA

Operator scans "HelloWorld" with a barcode scanner. That data is gathered in the ASCII side of the RTA gateway, and is then processed and sent over to the ETC side and written over to the Allen-Bradley PLC. The next time the operator scans the same barcode "HelloWorld", the ASCII side gathers the data, but the data didn't change so it will not be sent over to the ETC portion of the RTA gateway. If the operator scans "1234567890" with the barcode scanner, the ASCII side of the RTA gateway will process the data. Since the data has changed it will be sent over to ETC and sent over to the PLC.

Mark Data New on New Message

When data comes into the RTA gateway, then it will be sent over to the matting protocol regardless if it's the same data. This allows you to send the same data over again to the mating protocol.

Operation Mode Mark Data New on New Message

Example ETCA

Operator scans "HelloWorld" with a barcode scanner. That data is gathered in the ASCII side of the RTA gateway, and is then processed and sent over to the ETC side and written over to the Allen-Bradley PLC. The next time the operator scans the same barcode "HelloWorld", the ASCII side gathers the data, processes it, then sends it over to the ETC portion of the RTA gateway to be sent out. If the operator scans "1234567890", the ASCII side of the RTA gateway will process the data and send it over to ETC side and then to the PLC.



Transmit Data

This side is configured to transmit data from the gateway into the ASCII device.

Transmit Data (460ETCA to ASCII)						
Enable: 🗆						
Max Message Length: 1	1-1024 chars					
Transmit Timeout: 0	0-60000 ms					
Delay Between Messages: 0	0-60000 ms					
Add Delimiters to ASCII Message Start 0 • [NUL] 0 0x00 • End 0 • [NUL] 0 0x00 • ASCII Concatenation	[NUL] 0 0x00 V [NUL] 0 0x00 V					

Use the following setup fields to help the 460 transmit an ASCII message.

- 1) **Enable**: Check this box to configure the Transmit Data section.
- 2) Max Message Length: Enter the max number of characters that can be transmitted by the gateway.
- 3) Transmit Timeout: Enter the amount of time (in ms) that the gateway waits before sending an ASCII message (0 Sends Immediately). If the data has changed before the time expires, the gateway immediately sends the message to the ASCII device.
- 4) **Delay Between Messages:** Enter the amount of time (in ms) that the gateway waits before verifying a Change of State of the ASCII message OR will start the Transmit Timeout.
- 5) **Number of Start Delimiters:** Select the number of delimiters that will be added onto the beginning of the ASCII string.
- 6) Select Start Delimiters: Select the start delimiters that should be added to the ASCII string.
- 7) **Number of End Delimiters:** Select the number of delimiters that will be added onto the end of the ASCII string.
- 8) Select End Delimiters: Select the end delimiters that should be added to the ASCII string.
- ASCII Concatenating (Optional): Additional concatenating can be performed on the string before being written to the ASCII device. See the <u>ASCII Configuration – ASCII Concatenating</u> section for more information.



Transmit Data – Triggering Methods

There are 3 methods that determine when the message is ready to be transmitted to your ASCII device:

- 1) **Cyclic** This means that every *x* ms a new ASCII message will be transmitted, regardless of whether the data has changed or not.
- 2) **Triggering** This means that a trigger event determines when a new ASCII message will be transmitted.

Some methods can co-exist with others. Here are the optional rules:

a) **Option 1:** Change-Of-State is defaulted, so this method is chosen if the Transmit Timeout field is left at 0 and **ALL** data is new.

Example 1: From the PLC, send a message of "hello", through the RTA gateway, the ASCII device sees "hello". If you send "hello' again, nothing will happen because of the RTA Change-of-State Rule.

Transmit Data (460 to ASCII) Enable:	0-1024 chars				
Transmit Timeout:	0-1024 chars				
Delay Between Messages:	0-60000 ms				
	UL] 0 0x00 🗸 UL] 0 0x00 🗸				
ASCII Concatenating (Optional)					

b) Option 2: Technology Triggering (A/USB/TCP/WI). This method is chosen if the Transmit Timeout field is left at 0 and the trigger variables (as described in <u>ASCII Configuration –</u> <u>Technology</u> Triggering Method section of this manual) are mapped. This will disable Change-of-State. This method is recommended if your product in **NOT** an 460ETC product.

NOTE: If you have an 460ETC it's high recommended you use the Optimization Triggering.

Example 2: Using the Technology Triggering Mappings (shown below in the Technology Triggering Method section) you can make the data new only with a trigger. If you want to send the same/new message of based on a trigger and NOT cyclically, then keep the Transmit Timeout at 0 **AND** use the 2 Trigger Mappings. *See below for more examples in the* <u>ASCII</u> <u>Configuration – Technology Triggering Method.</u>



c. **Option 3:** Cyclic and Trigger can co-exist. For this to happen, the Transmit Timeout field needs be to nonzero and the trigger variables (as described in <u>ASCII Configuration – ASCII Message</u> <u>Triggering Method section of this manual</u>) are also mapped.

Example 3: From the PLC, send a message of "hello", based on whatever gets triggered first (the 3000ms Timeout or the trigger data point) the ASCII device will get updated. If the trigger data point is not updated, the then the RTA gateway will send the data every x ms to the ASCII device. See below for more examples in the <u>ASCII Configuration – Technology Triggering Method.</u>

Transmit Data (460 to ASCII)
Enable: 🗹
Max Message Length: 82 0-1024 chars
Transmit Timeout: 3000 -60000 ms
Delay Between Messages: 0 0-60000 ms
Add Delimiters to ASCII Message Start 0 • [NUL] 0 0x00 • [NUL] 0 0x00 • End 0 • [NUL] 0 0x00 • [NUL] 0 0x00 • ASCII Concatenating (Optional)



ASCII Configuration – Technology Triggering Method

This method allows the other protocol to signal when to send the next message using data handshakes. These "signals" are controlled using data variables (TransTrigger and TransHandshake) already in the mapping. The method will send the new/old data when triggered.

NOTE: These two data variables will need to be mapped manually on the Data Mapping webpage since it will not be mapped using Auto-Map.

While these two data variables are mapped, the Change-of-State method is disabled but messages can still be sent via the cyclic method, if configured. For more information on the ASCII triggering methods, please see the <u>Transmit Data – Triggering Methods</u> section of this user guide.

Enable	Mapping 1							
	Source	Enable Manipulation	Destination					
Group: rta-r Start: OUT End: OUT		• • -> • •	Group: ASCII01 TransTrigger (Uint16) Start: TransTrigger) End: TransTrigger					
Enable	Mapping 2							
Source			Destination					
	Source	Enable Manipulation	Destination					

How the triggering method works: The example shown below is our 460PS* (*A/TCP/USB)

- 1) The mating protocol sends a numbered value to the ASCII TransTrigger diagnostic variable. This value must be different from the previous value for a new message to be triggered. The following example is Slot 12[0] as the trigger for the PLC to update everything in Slot 11[0] which is the data.
- 2) Depending on the TransTigger value in the Display Data page, one of 4 things will occur:
 - a) If TransTrigger = 65535, then the triggering method is disabled. Usually on powerup.

RTA460 Displ	lay Data Exc	imple:				
ASCII			460PSA		Profinet IO	
Name	Value (Hex)		Manipulati	on Name	Val	ue (Hex)
TransTrigger	65535	0xFFFF	**	OUT_Slot12[0]	-1	0xFF



b) If TransTrigger = 0, then the triggering method is enabled, but no message will transmit. **RTA460 Display Data Example:**

	ASCII		460PSA		Profinet I	0
Name	Va	lue (Hex)	Manipulati	on Name	Val	ue (Hex)
TransTrigger	0	0x0000	~	OUT_Slot12[0]	0	0x00
Trans_Field01	11	0x000B	++	OUT_Slot11[0]	11	0x0B

TIA Portal Example: The data will still go to the RTA gateway, however the RTA gateway will NOT transmit the data to the ASCII device until the Slot12[0] triggers the TransTrigger.

*	2	۶ 🎝 🌮 🕯	8 🌮 🍄	305 1				
	i	Name	Address	Display for	Monitor	Modify va	4	Comment
1			%QB80	DEC+/-		11	🗹 🔔	Data to RTA ASCII
2			%QB88	DEC+/-		0	🗹 🔺	Trigger data to RTA

c) If TransTrigger is between 1-65534 **AND** the value **IS** equal to the TransHandshake diagnostic variable, then no new message will transmit, until Slot 12[0] triggers again.

RTA460 Displa	ay Data Exc	ample:				
	ASCII		460PSA		Profinet IO	
Name	Valu	e (Hex)	Manipulation	Name	Value	(Hex)
TransTrigger	1	0x0001	←←	OUT_Slot12[0]	1	0x01
	ASCII		460PSA →→		Profinet IO	
Name	Valu	ıe (Hex)	Manipulation	Name	Value	(Hex)
TransHandshake	1	0x0001	$\rightarrow \rightarrow$	IN_Slot2[0]	1	0x01

d) If TransTrigger is between 1-65534 **AND** the value **IS NOT** equal to the TransHandshake diagnostic variable, then a new message will be transmitted. The value in TransTrigger will then be moved to TransHandshake.

TIA Portal Example: Once the Slot12[0] increments (data is sent from the PLC to the ASCI device) then the Slot2[0] will get updated with the handshake

*	2	🦻 🔓	1 %	Ø 🕈	ohoon ⊳ 1									
_	i	Name	Addre	SS	Display fo	rmat	Monitor v	alue	Modify valu	le	9		Comment	
1			%QB8	0	DEC+/-				11		$\mathbf{\mathbf{v}}$		Data to RTA ASC	CII
2			%QB8	8	DEC+/-				1		\checkmark		Trigger data to	RTA
	1	🥐 🗗	10 %	1 76	27 📡	1								
		Addre	22	Display	/ format	Moni	tor value	Mo	dify value	9		Co	mment	
	1	%IB92	2	DEC+/-		0						Da	ata From RTA	
	2	%IB10	00	DEC+/-		1						RT	A Handshake	



ASCII Configuration – ASCII Parsing

The ASCII parsing feature allows you to break apart an incoming ASCII string by delimiter or character offset into multiple data fields. You can then apply a data type to the fields and deliver them to user defined locations in the mating protocol. Click the **ASCII Parsing (Optional)** button at the bottom of the ACII Configuration page to access the ASCII Parsing Configuration page for this device.

SCII Pars	ing Configura	ation			Help			
		[<< 1 >> 1-1					
		ASCII	Device 1 (ASCII01)					
N	Max Number of Fields: 1 1-50 Min Number of Fields: 1 1-50							
	Parsing Delimiter: UNUSED							
	Update Fields							
Field	Start Locatio	n Length	Data Type	Internal	Tag Name			
1:	1	0	String V	Recv_Field01				
	Save Parameters							
Sa	mple/Test Data:				Show Results			
Fiel			Result					
1:	Number of Fie	Carrie In March Ma						
		* The length of re	sult is greater than 64 c	haracters				

- 1) Max Number of Fields: This indicates the max number of fields the ASCII data will be parsed into (up to 50 values per message).
- 2) Min Number of Fields: This indicates the min number of fields that must be present in an ASCII string for the message to be considered valid. An error will be flagged if the actual number of fields is less than this value.
- 3) **Parsing Delimiter:** This defines the delimiter that will be used to parse an ASCII message. If delimiters are not present, select UNUSED and use the length fields to parse the message.
- 4) Start Location & Length:
 - a. If a parsing delimiter is used, the **Start Location** will be the first character of the data field. The **Length** will be the number of characters from the Start Location. If the **Length** is 0, the gateway will read the entire field.
 - b. If the parsing delimiter is unused, then the Start Location will be the first character of the string. The Length will be the number of characters from the Start Location. If the Length is 0, the gateway will read the entire message from the Start Location to the end of the ASCII string.
- 5) **Data Type:** Select the data type of the parsed value.
- 6) **Internal Tag Name:** Enter a name to reference this tag within the gateway's display and mapping pages.



ASCII Configuration – ASCII Parsing Examples

Example #1 - Parsing a message using the Parsing Delimiter option:

In this example, we are separating the string "12.25,SP100,temp setpoint" by a comma delimiter. The first value is being parsed into a float data type, the second and third values are being parsed into a string data type. Since the Min Number of Fields is 3, all 3 fields must be present for the message to be considered valid and processed. The output is seen below:

		ASCII	Device	e 1 (ASCII01)) -	
Max	Number of Fields	3 1	-50	Min Numbe	er of Fields: 3	1-50
		Parsing D	elimiter:	. 44 0x2c	~	
			Update	Fields		
Field	Field Start Location Length Data Type Internal Tag Name					Fag Name
1:	1 0 32 Bit Float V Recv_Field01					
2:	1	0	String	~	Recv_Field02	
3:	1	0	String	~	Recv_Field03	
·			Save Pa	rameters		
Samp	Sample/Test Data: 12.25,SP100,temp setpoint Show Results					
Field Result						
1:	12.25					
2:	SP100					
3:	temp setpoint					
	1	* The length of re	esult is g	reater than 64 c	haracters	

Example #2 - Parsing a message without the Parsing Delimiter option:

In this example, we are separating the fields in the string "12.25,SP100,temp setpoint" using the start and length parameters. The first value is being parsed from the 1st character for a length of 5 and stored into a float data type. The second value is being parsed from the 7th character for a length of 5 characters and stored into a string data type. The third value is being parsed starting from the 13th character for the rest of the remaining characters and stored into a string. The fourth value contains the entire ASCII message and is stored into a string. Only the first field needs to be present for the data to be considered valid and will be processed. If less than field 1 is present, the message will not be parsed and will be flagged an error. The output is seen below:



		ASCI	I Device	a 1 (ASCII01)	1	
Max	Number of Fields	: 4	1-50	Min Numbe	er of Fields: 1	1-50
		Parsing [Delimiter:	UNUSED	~	
			Update	Fields		
Field	Start Location	Length		ata Type	Internal 1	ag Name
1:	1	5	32 Bit	Float 🗸	Recv_Field01	
2:	7	5	String	~	Recv_Field02	
3:	13	0	String	~	Recv_Field03	
4:	1	0	String	~	Recv_Field04	
Sample	e/Test Data: 12.25	,SP100,temp setp	Save Par	ameters		Show Results
Field Result						
1:	12.25					
2:	SP100					
3:	temp setpoint					
4:	12.25,SP100,temp) setpoint				

Example #3 - Parsing a message using the Parsing Delimiter option and Start Location and Length: In this example, we are separating the fields in the string "12.25,SP100,temp setpoint" using the comma delimiter, the start, and length fields. The first value is being parsed from the 1st character for a length of 2 and stored into an integer data type. The second value is being parsed from the 3rd character of the second comma-parsed field for the remainder of that field and stored into an integer data type. The third value is being parsed starting from the 1st character of the third comma-parsed field for that entire field and stored into a string. All 3 fields need to be present for the message to be valid. The output is seen below:

		ASCI	Device	a 1 (ASCII01)		
Max	Number of Fields	: 3 1	1-50	Min Numbe	er of Fields: 3	1-50	
		Parsing D	elimiter:	. 44 0x2c	~		
			Update	Fields			
Field	Start Location	Length		ata Type	Internal	Tag Name	
1:	1	2	16 Bit	Int 🗸	Recv_Field01		
2:	3	0	16 Bit	Int 🗸	Recv_Field02		
3:	1	0	String V Recv_Field03]	
		[Save Pa	rameters			
Sample/Test Data: 12.25.SP100.temp setpoint Show Results							
Field Result							
1:	12						
2:	2: 100						
3:	temp setpoint						
	1	* The length of re	esult is g	reater than 64 o	haracters		



ASCII Configuration – ASCII Concatenating

The ASCII concatenating feature allows you to combine multiple data points and locations, in the mating protocol, into a single ASCII string. Click the **ASCII Concatenating (Optional)** button at the bottom of the ACII Configuration page to access the ASCII Concatenating Configuration page for this device.

ASCIL	Concatenating Co	onfiguration			H	lelp		
		<	< <u>1</u> >> 1-1					
	ASCII Device 1 (ASCII01)							
	Number of Fields: 1 1-50 Concatenating Delimiter: UNUSED V							
Update Fields								
Field	Data Type	Internal Tag Name or Constant Name	Data Format	Max Characters	Padding	Add Delim		
1:	String V	Trans_Field01	N/A V	0	None V	 Image: A start of the start of		
Save Parameters								
		Sa	ample Result					
6		No. AND TO DATE OF	XXXXXXXXXXX	10 X.e.s				
		* The length of resu	ult is greater than 64 of	characters		10		

- 1) **Number of Fields:** This indicates how many values will be concatenated together to form a single ASCII message (up to 50 values per message).
- 2) **Concatenating Delimiter:** This adds a delimiter between data fields in the ASCII string. If a delimiter should not appear between each of the fields, select UNUSED.
- 3) **Data Type:** Select the data type of the parsed value.
 - a. Signed and Unsigned 8/16/32/64 Bit Integers
 - b. 32/64 Bit Floating Points
 - c. String in order to use, a String data type must be selected in the other protocol. Cannot concatenate an Integer to a String.
 - d. Constant String
- 4) Internal Tag Name/Constant Name:
 - a. If data type other than Constant String is selected, then this will be the name to reference this tag within the gateway. This value is used on the display page and the mapping page.
 - b. If data type Constant String is selected, then this is the string value that will send.

5) Data Format:

- a. %d used for Signed Integers
- b. %u used for Unsigned Integers
- c. %If used for Floating Points with no set decimal precision
- d. %.1lf...%.6lf used for Floating Points to show the offset of the decimal point value

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- i. EX: 123.456789 set as %.3lf will display as 123.456
- e. %e used for Exponential Notation
- f. %x used to represent Hexadecimal values for Signed/Unsigned Integers or Floating points
- g. String and Constant String data types do not use this field
- 6) **Max Characters:** This is the max number of characters that can be transmitted for a single field. <u>Special Cases</u>
 - a. If set to 0, the entire field is transmitted.
 - b. If the length of the value is less than the Max Characters, then the Padding Character will be used (if set).
 - c. If the length of the value is greater than the Max Characters, then the value will be truncated.
- 7) **Padding:** If the length of the value is less than the Max Characters padding Zeroes, Spaces, or Nothing to the remaining character placeholders, the padding will occur to the left of the value.
- 8) Add Delim: Used when a concatenating delimiter is selected. Check to add the concatenating delimiter to the end of that field.
- 9) **Sample Result:** This will display an example of how the data will output. This will not display live data. It provides an example of the string structure.

NOTE: Sample Result field will only show the first 64 characters of the message.

- a. String data and constant data types will display as x's.
- b. Any other data type will display as *i*'s.

NOTE: For display purposes, if Max Characters is set to 0, only 10 characters will display for that field in the Sample Result section. The true value, if larger, will be processed correctly.

EX: Field 1 is set for a String data type and Max Characters is set to 0, only 10 x's will display in the sample result even though the max character length is set to 50.



ASCII Configuration – ASCII Concatenating Examples

Example #1 - Concatenating a message using the concatenating delimiter option:

In this example, the comma is selected as the concatenating delimiter. Let's look at each field closer:

- Field 1 –8 bit int represented as Trans_Field01 in the gateway. It will output as an integer with a max of 10 characters. No padding is used and a comma will be added to the end of the value.
 EX: "34,"
- 2) Field 2 –16 bit int represented as Trans_Field02. It will output in Hexadecimal with a max of 10 characters, padded with zeros and no comma will be added to the end of the value.
 O EX: "00000000000"
- 3) Field 3 –32 bit int represented as Trans_Field03. It will output as an integer with a max of 10 characters, padded with spaces and a comma will be added to the end of the value.
 - EX: "____123456," (shown with _'s to see spaces)
- 4) Field 4 –32 bit float represented as Trans_Field04. It will output as a float with 2 decimal places with a max of 10 characters, padded with zeros and a comma will be added to the end of the value.
 - EX: "00001234.56,"
- 5) Field 5 –String represented as Trans_Field05 in the gateway. It will output as string with a max of 10 characters, padded with spaces and a comma will be added to the end of the value.
 - EX: "____testing," (shown with _'s to see spaces)
- 6) Field 6 Constant String will output as "RTA_MSG" with a max of 10 characters. No padding is used and no comma will be added to the end (though checked) since it is the last field.
 O EX: "RTA_MSG"

	incatenating C	configuration				Help
		<-	1 >> 1-1			
N	Number of Fields:		evice 1 (ASCIIO Conca	1) atenating Delimiter:	44 0x2c 💊	(
		U	Ipdate Fields	-		
Field	Data Type	Internal Tag Name or Constant Name	Data Format	Max Characters	Padding	Add Delin
1:	8 Bit Int 🗸 🗸	Trans_Field01	%d 🗸	10	None 🗸	~
2:	16 Bit Int 🗸	Trans_Field02	%x 🗸	10	Zero 🗸	
3:	32 Bit Int 💙	Trans_Field03	%d 🗸	10	Space ∨	~
4:	32 Bit Float ➤	Trans_Field04	%.2lf 🗸	10	Zero 🗸	~
5:	String 🗸	Trans_Field05	N/A 🗸	10	Space 🗸	>
6:	Constant 🗸	RTA_MSG	N/A V	10	None 🗸	~



Г

Below is a sample of the Transmit Data is set up with the following delimiters:

	Max M	lessage Length	n: 82	0-1024 chars
	Tra	ansmit Timeou	t: 1000	0-60000 ms
Del	av Betw	een Messages	0	0-60000 ms
		s to ASCII Mes		% 37 0x25 ∨

Example 1 Sample Result: This use case is sending data via 5 PLC tags. Using the concatenating setup example and the transmit example, the ASCII data will be displayed within your ASCII device shown in the example below.

	123,0000003039	1234,0000123.45,ASCII	Test.RTA MSG#\$
--	----------------	-----------------------	-----------------



ASCII Configuration – ASCII Message Counter

There is an additional ASCII variable that is very useful to access within the gateway's mating protocol. This data variable will need to be added manually since it will not be mapped using Auto-Map.

RecvCount- indicates how many ASCII messages have been successfully read by the gateway for that device. A successful incoming message means that at least one of our three end cases (Max Length, Timeout or Delimiters) has been met. This will match the Diagnostic Variable Successful Receive Count for each ASCII device.

This variable can be mapped to the mating protocol using the Data Mapping webpage. It is mapped just like the Status_XY variable described in the <u>Data Mapping- Adding Diagnostic Information</u> section of this user guide.

Example: For this example, the other protocol in the gateway is the Allen-Bradley PLC. As you can see from the picture below, the RecvCount for ASCII Device 1 is mapped to the first index of a PLC tag array called test_cnt. The data type of this tag is an Int32 to match the data type of RecvCount. The tag test_cnt[0] will now hold the number of successfully read messages from ASCII Device 1.

V Enable	nable Mapping 1							
Source	Enable Manipulation	Destination						
Group: ASCII01 RecvCount (Uint32) 🗸	•	Group: ETC01 test_cnt[0] (Int32)						
Start: RecvCount V	0 0 0 0 0	Start. test_cnt[0]						
End: RecvCount 🗸		End: test_cnt[0]						

Application Use: This is particularly useful for applications connecting devices like barcode scanners and weigh scales. The gateway will cyclically update the mating protocol with the last ASCII message sent, a change in the RecvCount is the only way to identify a new message if the messages are identical.



Mapping - Transferring Data Between Devices

There are 5 ways to move data from one protocol to the other. You can combine any of the following options to customize your gateway as needed.

Option 1 – Data Auto-Configure Mappings: The gateway will automatically take the data type (excluding strings) from one protocol and look for the same data type defined in the other protocol. If there isn't a matching data type, the gateway will map the data to the largest available data type. See Data Auto-Configure section for more details.

Option 2 – String Auto-Configure: The gateway will automatically take the string data type from one protocol and map it into the other. See String Auto-Configure section for more details.

Option 3 – Manual Configure Mappings: If you don't want to use the Auto-Configure Mappings function, you must use the manual mapping feature to configure translations.

Option 4 – Manipulation/Scaling: You can customize your data by using math operations, scaling, or bit manipulation. See Data Mapping-Explanation section for more details.

Option 5 – Move Diagnostic Information: You can manually move diagnostic information from the gateway to either protocol. Diagnostic information is not mapped in Auto-Configure Mappings Mode. See Diagnostic Info section for more details.

Going from Manual Mapping to Auto-Mapping will delete ALL mappings and manipulations configured.



Display Mapping and Values

The Display Data and Display String pages are where you can view the actual data for each mapping that is set up.

Display Data

Click the **Display Data** button to view how the data is mapped and what the values of each mapping are.



Here you will see how each data point (excluding strings) is mapped. To view, select the device from the dropdown menu and click **View** to generate the information regarding that device. Then select either the **Protocol 1 to Protocol 2** or **Protocol 2 to Protocol 1** button, correlating to the direction you wish to see the data.

Display Data	Edit Mapping View as Text
Select a Device Modbus TCP Server IP Address: 0.0.0.0 View	
Protocol 1 to Protocol 2	Protocol 2 to Protocol 1



This page is very useful when verifying that all data is mapped somehow from one protocol to another. If a data point is not mapped, it will display on this page in a yellow highlighted box. The Display Data page will display up to 200 mappings per page, simply navigate to the next page for the additional mapping to display.

Mod	dbus RTU to BACne	et/IP			BACnet/IP to Modb	us RTU
			1Displaying 1-201 of 3	> 300		
	Modbus RTU		460MMBS →→		BACnet/IP	
Name	Valu	e (Hex)	Manipulation	Name	Value	e (Hex)
400001			$\rightarrow \rightarrow$	AI1		
400002			→→	AI2	Mapping Dis	abled for Point
400003			→→	AI3		

In the above example, we see the following:

- Modbus register 400001 from Slave 1 is being mapped to Al1 on BACnet
- Nothing is being moved from Modbus register 400002 to Al2 on BACnet because the mapping is disabled
- Modbus register 400003 from Slave 1 is being mapped to AI3 on BACnet

NOTE: If a data point is mapped twice, only the first instance of it will show here. EX: If Modbus 400001 & 400040 from Slave 1 are both mapped to Al1, only 400001 will show as being mapped to Al1.

If there are values of "--" on this page, it indicates that the source has not yet been validated and no data is being sent to the destination.

The example below reflects the Modbus to PLC flow of data. The Modbus (left side) is the source and the PLC (right side) is the destination.

- The 460 gateway has received valid responses from Modbus registers 400001- 400005 and therefore can pass the data on to the PLC tag called MC2PLC_INT.
- The 460 gateway has NOT received valid responses from Modbus register 400011 & 400012. As
 a result, the data cannot be passed to the PLC tag ETC01_GN0_INT2 and indicates so by using "- "in the value column of the table.



Display Data	a					Edit Mapping View as Text
Select a Device	e Modbus TC	CP Server IP Address	s: 10.1.16.16	View		
	Modbus TCP/I	P to PLC		P	LC to Modbus	TCP/IP
				1 >> g 1-7 of 7		
	Modbus [·]	TCP/IP		тсмс ➔	PLC	
Name		Value (Hex)	Manip	ulation Name	Valu	ıe (Hex)
400001	15	0x000F	→→	ETC01 MC2PLC_INT[0]	15	0x000F
400002	1495	0x05D7	→→	ETC01 MC2PLC_INT[1]	1495	0x05D7
400003	1	0x0001	→→	ETC01 MC2PLC_INT[2]	1	0x0001
400004	23	0x0017	→ →	ETC01 MC2PLC_INT[3]	23	0x0017
400005	3	0x0003	→→	ETC01 MC2PLC_INT[4]	3	0x0003
400011			→→	ETC01 ETC01_G2N0_INT[0]		
400012			→→	ETC01 ETC01_G2N0_INT[1]		

To view the actual data mappings, click the **Edit Mapping** button. For more details, see the Data Mapping-Explanation section.

To view the data mappings purely as text, click the **View as Text** button. For more details, see the View Data Mapping as Text section.



Display String

Click the **Display String** button to view what the values of each Parsing and/or Concatenating strings are, you can also click on the Edit Mapping to view the mapping of each string.

	Main Page								
CON	CONFIGURATION								
	Network Configuration								
	Port Configuration								
	ASCII								
	Allen-Bradley PLC								
	Display Data								
L L	Display String								
	Restart Now								
DIAC	SNOSTICS								
	-Select-								
отн	ER -Select-								

To view the source or destination groups from a string, click the dropdown menu to generate the information regarding that device. The string data will be displayed in both Hex and ASCII (only the ASCII data is sent). The example below shows data that is coming from the source device. A group will be displayed for each Parsing/Concatenating String field that is configured.

Dis	play S	tring	3												Edit Mapping View as Text
Sele	ect a Gro	oup	Src:	Lir	ne 1	Ba	rco	de S	car	ner		~	and a String Barcode Scanner V	(11 bytes)	
	0000:	68	65	6C	6C	6F	20	77	6F	72	6C	64	hello world		

In the Group drop down, "Line1" is defined on the ASCII Device configuration page and "Barcode Scanner" is defined in the ASCII Parsing configuration.

Enable ASCII Device 1								
	Port Port 1 (DB9)	Device Label Line1						
	LED Inactivity 0 0-60000 s	Operation Mode Mark Data New on New Message 🗸						

Field	Start Location	Length	Data Type	Internal Tag Name
1:	1	0	String 🗸	Barcode Scanner



If there are values of "Data Not Valid "on this page, it indicates that the source has not been validated yet and no data is being sent to the destination.

Display String	Edit Mapping
	View as Text
Select a Group Src: Line 1 Barcode Scanner V and a String Barcode Scanner (0 bytes)	
Data Not Valid	

NOTE: You can view the whole string data by clicking on **Diagnostics Info** drop down and navigating to ASCII Diagnostics page. You will also have to select the port you want to view in the dropdown below ASCII.

Diagnostic	s
ASCII	✓ View
Port 1 (DB9) 🗸	View

To view the string mappings, click the **Edit Mapping** button. For more details see the **String Mapping-Explanation** section.

Display String	Edit Mapping
	view as Text
Select a Group Src: Line 1 Barcode Scanner v and a String Barcode Scanner v (11 byte	es)
0000: 68 65 6C 6C 6F 20 77 6F 72 6C 64 hello world	

NOTE: Only String data types can be mapped to another String data type.

String Mapping Configuration Help									
Manual Configure # of Mappings to Configure: Set Max # of Mappings									
C Enable	Mapping 1								
Source	Source Destination								
Group: Line 1 Barcode Scanner		Group: ETC01 ETC01_G2N0_STRIN String: ETC01_G2N0_STRING							

To view the string mappings purely as text, click the **View as Text** button. For more details see the **View String Mapping** as Text section.



Display String use case

Sending a message of "RTA,Support,Rocks" from an ASCII device to the RTA unit. The ASCII Parsing Configuration would look like my example below. There are more detailed examples of what all the fields represent in the ASCII Parsing section.

	ASCII Device 1 (Line1)					
Max	Max Number of Fields: 3 1-50 Min Number of Fields: 1 1-50					
		Parsing D	elimiter:	, 44 0x2c	▼	
	Update Fields					
Field	Start Location	Length	Dat	а Туре	Internal Tag Name	
1:	1	0	String	~	Header 1	
2:	1	0	String	~	Header 2	
3:	1	0	String	~	Header 3	

The message is broken up into 3 "Groups" or Parsing fields.

Display String		Edit Mapping View as Text
Select a Group Src: Line1 Header 1	and a String Header 1 - (3 I	bytes)
0000: 52 54 41	RTA	
Display String		Edit Mapping View as Text
Select a Group Src: Line1 Header 2	and a String Header 2 V (7	bytes)
0000: 53 75 70 70 6F 72 74	Support	
Display String		Edit Mapping View as Text
Select a Group Src: Line1 Header 3	and a String Header 3 V (5	bytes)
0000: 52 6F 63 6B 73	Rocks	

To view the Entire message, click on the Diagnostic drop down, select Diagnostics Info. Select ASCII, click view, select your Port. Whole data will be in the Last Message Sent Diagnostic box.

Diagnostico	st Message Sent (17 bytes)	
Diagnostics	0000: 52 54 41 2C 53 75 70 70 6F 72	74 2C 52 6F 63 6B RTA,Support,Rock
ASCII View Port 1 (DB9) View	0016: 73	S



Data and String Mapping – Auto-Configure

The Auto-Configure function looks at both protocols and will map the data between the two protocols as best as it can so that all data is mapped. Inputs of like data types will map to outputs of the other protocols like data types first. If a matching data type cannot be found, then the largest available data type will be used. Only when there is no other option is data truncated and mapped into a smaller data type.

If the Auto-Configure function does not map the data as you want or you want to add/modify the mappings, you may do so by going into Manual Configure mode.

The following are examples of the Auto-Configure function.

1) This example shows a common valid setup.



- a. Both Source values were able to be mapped to a corresponding Destination value.
- 2) This example shows how Auto-Configure will make its best guess.

Source	Destination
8-bit Sint	8-bit Sint
16-bit Int	16-bit Int
32-bit Uint	32-bit Uint
32-bit Float	32-bit Uint

 a. The 32-bit Float from the Source location could not find a matching Destination data-type. After all other like data types were mapped, the only data type available was the 2nd 32-bit Uint data type. Auto-Configure was completed even though the data in the Float will be truncated.



Data Mapping – Explanation

Below are the different parts that can be modified to make up a data mapping.



- 1) Enable (red box above): Check to enable mapping. If not checked, this mapping is skipped.
- 2) Source Field (yellow box above):
 - a) Group Select the data group you set up in the protocol config to use for this mapping.
 - b) Start This is the starting point for this mapping.
 - c) End This is the final point to be included for this mapping.
- 3) Manipulation Area (green box above):
 - a) Enable the Data Manipulation. This can be enabled for any mapping.
 - b) Click Add Math Operation for each operation needed. Up to 3 are allowed unless you are using the Scale, Set Bit, or Invert Bit functions. If using Scale, Set Bit, or Invert Bit, then only 1 operation is allowed.
 - c) Select the Operation(s) to perform.
 - i) Math Operations are performed in the order they are selected.
 - ii) If more than one point is selected on the source, the Math Operations will be performed on every point.
 - d) Enter the value(s) for the operation.



Example of Add (similar for Subtract, Multiple, Divide, and MOD). This will add a value of 10 to the source field before it is written to the destination field.

	Enable Enable	Manip	oulation
	Scale		~
Src 🗌	1	to	10
Dst	1	to	100

Example of Scale. This will scale the source values from 1-10 into 1-100 for the destination.

5	Enable	Manipulation
Set Bit		*
Src		Dst
0		5
(0-15)		(0-15)

Example of Set Bit (similar to Invert Bit). This will take the value of the Oth source bit and copy it into the value of the 5th destination bit.

- 4) Destination Field (blue box above):
 - a) Group Select the data group you set up in the protocol config to use for this mapping.
 - b) Start This is the starting point for where the data is being stored.
 - c) End The End point is derived from the length of the source and cannot be modified. Real Time Automation, Inc. 54 1-800-249-1612



Data Mapping – Adding Diagnostic Information

Data Mapping offers 5 different types of information in addition to any scan lines specified for each protocol.

IMPORTANT NOTE: Only add Diagnostic Information **AFTER** both sides of the gateway have been configured. If changes to either protocol are made after diagnostic information has been added to the mapping table, it is necessary to verify all mappings. Remapping may be necessary.

1) Temporary Ram (Int64)

- a) This offers five levels of 64bit Integer space to assist in multiple stages of math operations. For example, you may wish to scale and then add 5. You can set up a single translation to scale with the destination as the temporary ram. Then another translation to add 5 with the source as the temporary ram.
- b) The gateway will automatically convert the Source to fit the Destination, so there is no need for Int 8, 16, 32 since the 64 may be used for any case.

Enable	Mapping 1			
Source	B/	🗹 Enable	Manipulation	Destination
Group: Temporary Ram0 (Int64)		Scale Src 1 Dst 1	to 10 to 100	Group: Temporary Ram0 (Int64) Start: Ram1 End: Ram1
🗹 Enable			Mapping 2	
Source		🗹 Enabl	e Manipulation	Destination
Group: Temporary Ram0 Start: Ram1 End: Ram1		Add Add M	▼ 5 ath Operation	Group: Temporary Ram0 (Int64)

In this example, Ram0 is scaled into Ram1. Ram1 is then increased by 5 and stored into Ram2. Ram0 and Ram2 could be considered a source or destination group.

2) Temporary Ram (Double)

a) This is like the Temporary Ram (Int 64), except manipulations will be conducted against the 64bit floating point to allow for large data.

3) Ticks Per Second

a) The gateway operates at 200 ticks per second. This equates to one tick every 5ms. Thus, mapping this to a destination will give easy confirmation of data flow without involving one of the two protocols. If data stops on the destination end, then the RTA is offline.

Enable Mapping 1			
Source	Enable Manipulation	Destination	
Group: Ticks Since Powerup (Uint32) Start: Since Powerup End: Since Powerup	• • • • •	Group: BS01 Al1 (Float) Start: Al1 Children Al1	



4) XY_NetBmpStat

a) If a protocol is a Client/Master, there is a Network Bitmap Status that is provided on the Diagnostics Info page under the Variables section.

10	
Modbus RTU Master	
Device Status	
Connected and Running	
LED Status	
Connection Status:	Connected
Variables	
Network Bitmap Status:	0x0000001f
and the second	

- b) Since a Client/Master may be trying to communicate with multiple devices on the network, it may be beneficial to know if a Server/Slave device is down. By using this Network Bitmap Status, you can expose the connection statuses of individual devices. **Values shown are in HEX.**
 - i) 0x0000002 shows that only device 2 is connected
 - ii) 0x00000003 shows that only devices 1 and 2 are connected
 - iii) 0x0000001f shows that all 5 devices are connected (shown in image above)
- c) There are multiple ways to map the NetBmpStat.

Option 1: Map the whole 32bit value to a destination. Example below shows the NetBmpStat is going to an Analog BACnet object. Using a connection of 5 Modbus Slave devices Al1 will show a value of 31.0000. Open a calculator with programmer mode and type in 31, this will represent bits 0 – 4 are on. This mean all 5 devices are connected and running.

If using an AB PLC with a Tag defined as a Dint, then expand the tag within your RSlogix software to expose the bit level and define each bit as a description such as device1, device2, etc.

C Enable	Enable Mapping 1		
Source		Enable Manipulation	Destination
Group: MM NetBmpStat (Uint32) Start: NetBmpStat Contemp Stat NetBmpStat Ne	•	• -> • •	Group: BS01 Al1 (Float) Start: Al1 Contemporation Al1

Option 2: You can extract individual bits from the NetBmpStat by using the Set Bit Manipulation and map those to a destination. You'll need a mapping for each device you want to monitor. Example below shows Modbus device 2 (out of 5) is being monitor to a BACnet Binary Object. You can define the object in the BACnet Name configuration.

Enable Mapping 1					
Source	Enable Manipulation	Destination			
Group: MM NetBmpStat (Uint32) Start: NetBmpStat End: NetBmpStat	Set Bit Image: Constraint of the set	Group: BS01 BI1 (Bit1) Start: BI1 Group: BS01 BI1 (Bit1) Start: BI1 Start: BI1			



5) Status_XY

a) There are two Statuses provided, one for each protocol. This gives access to the overall status of that Protocol. Each Bit has its own meaning as follows:

Common Status:		0x000000FF	(bit 0-7)1 st byte
Hex:	Bit Position:	Decimal:	Explanation:
0x00 0x01 0x02 0x04 0x08 0x10 0x20 0x40	0 0 1 2 3 4 5 6	0 1 2 4 8 16 32 64	if we are a Slave/Server if we are a Master/Client connected (0 not connected) first time scan idle (usually added to connected) running (usually added to connected) bit not used recoverable fault
0x80	7	128	nonrecoverable fault

For this example, the ETC Status is mapped to a PLC tag called PLC_Status

		PLC t	o Modbus TC	P/IP			Modbus TCP/	IP to PLC
			PLC		460ETCMC €€		Modbus T(CP/IP
Nam	ıe		Valu	ıe (Hex)	Manipulatio		Va	lue (Hex)
PLC_S	tatus		19	0x00000013	* *	ETC Status	19	0x00000013
Examp	le: E	TC St	tatus is Ox	00000013 (19	decimal), her	e is the	break down	
	He	<	Bit	Decimal	Expl	anation		
	0x0)1	0(on)	1	if we are	a Mas	ter/Client	
	0xC	_	1(on)	2			t connecte	
	<u>0x1</u>		4(on)	16	running (usuall	y added to	connected)
	Tot	al:	0x13	19				
Exte	rnal	l Fa	ults:		0x0000FF	00 (bi	t 8-15)2 nd	^d byte
Hex:	Bit	t Po	sition:	Decimal	Expl	anatio	n:	
0x00		8		0	loc	al con [.]	trol	
0x01		8		256	rem	otely :	idle	
0x02		9		512		-	faulted	
0x04		10		1,024			to depende	-
0x08		11		2,048	Iau	ited di	ue to depe	ndency
Reco	vera	able	e Fault	s: 0x00F	F0000 (bi	t 16-2	23)3 rd byt	e
Hex:	Bit	t Po	sition:	Decimal	Expl	anatio	n:	
0x01			16	65,530				timed out
0x02			17	131,0	/2 rec	overab.	ie fault -	Slave err

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Non-Recoverable Faults 0xFF000000 (bit 24-31)4th byte

Hex:	Bit Position	: Decimal:	Explanation:
0x01	24	16,777,216	nonrecoverable fault - task fatal err
0x02	25	33,554,432	nonrecoverable fault - config missing
0x04	26	67,108,864	nonrecoverable fault - bad hardware port
0x08	27	134,217,728	nonrecoverable fault - config err
0x10 0x20	28 29	268,435,456 536,870,912	Configuration Mode No Ethernet Cable Plugged In

For this example, the MC Status is mapped to a PLC tag called MC_Status

	PLC to Modbus T	CP/IP			Modbus TCP/IF	P to PLC	
PLC			460ETCMC		Modbus TCP/IP		
Name	Val	Manipulation	Name	Val	ue (Hex)		
MC_Status	65601	0x00010041	44	MC Status	65601	0x00010041	

Example: MC Status is 0x00010041 (65601 decimal), here is the break down, we know that bytes 1 and 3 are being used, so here is the break down,

Commo	n Status	:	
Hex:	<u>Bit:</u>	Decimal:	Explanation:
0x01	0(on)	1	if we are a Master/Client
0x40	6(on)	64	recoverable fault
Recov <u>Hex:</u>	erable F <u>Bit:</u>	'aults: Decimal:	Explanation:
0x01	16	65,536	recoverable fault - timed
0x0100	41	65,601	

Total:



String Mapping – Explanation

Below are the different parts that can be modified to make up a string mapping.

String data types can only be mapped to other string data types. There is no manipulation that can be done on the string.

Enable	Mapping 1				
Source		Destination			
Group: Line 1 Barcode Scanner	• • -> • •	Group: ETC01 ETC01_G2N0_STRIN▼ String: ETC01_G2N0_STRING ▼			

- 1) Enable (red box above): Check to enable mapping. If not checked, this mapping is skipped.
- 2) Source Field (yellow box above):
 - a) Group Select the string data group you set up in the protocol config to use for this mapping.
 - b) String This is the string used for this mapping.
- 3) Destination Field (green box above):
 - a) Group Select the string data group you set up in the protocol config to use for this mapping.
 - b) String This is the string where the data is being stored.



Mapping – Auto-Configure Mode to Manual Configure Mode

To transition from Auto-Configure Mapping Mode to Manual Configure Mode, click the dropdown at the top of the Mapping Configuration page and select Manual Configure.

After you click this button, you will be prompted to confirm if this is really what you want to do.



Click **OK** to proceed to Manual Configure Mode or click **Cancel** to remain in Auto-Configure Mappings Mode.

Once OK is clicked, there are 2 options on how to proceed from here.

Message fro	om webpage	
?	Press OK to keep the current Mappings. Press Cancel to Delete all Mappings.	
	OK Cancel]

- 1) To keep the mappings that are already configured press **OK**.
 - a) You would want this option if you are adding additional mappings or you want to modify the mapping(s) that already exist.
- 2) To delete the mappings that are already there and start over press **Cancel**.

To modify the number of mappings, enter a number in the text field next to **# of Mappings to Configure** and click the **Set Max # of Mappings** button. You can always add more mappings if needed.



Mapping – Manual Configure Mode to Auto-Configure Mode

To transition from Manual Configure Mode to Auto-Configure Mapping Mode, click the dropdown menu at the top of the Mapping Configuration page and select Auto-Configure Mappings.

Message fr	om webpage
?	Press OK to delete the current Mappings and go back to Auto-Configure Mappings mode. Press Cancel to keep Mappings and remain in current Mode.
	OK Cancel

Click **OK** to proceed to delete all current mappings and go back to Auto-Configure Mappings Mode. Click **Cancel** to keep all mappings and remain in Manual Configure Mode.

NOTE: Once you revert to Auto-Configure Mapping Mode there is no way to recover the mappings you lost. Any mappings you previously have added will be deleted as well.



View as Text

Data Mapping

The View as Text page displays the point to point mapping(s) you set up in the Data Mapping section. This will also display any manipulation(s) that are configured.

Each line on this page will read as follows:

Mapping *number*: *source point* **Len**: *Number of points mapped* -> *manipulation* (*if blank then no manipulation*) -> *destination point*

If you are looking for a specific point to see if it is mapped, you can do a find in this text box for your point in question. Example: you defined 20 Registers starting at register 1 and want to see if 400011 is mapped. If it is not in this text box, then it is not mapped, and no data will be transferred.

This is the text display for the example shown under the *Data Mapping- Adding Diagnostic Information* section.

Data Mapping								
Mapping 1: Mapping 2:	Temporary RamO Temporary Ram1					1:100 -> Temporary Ram2	Temporary	Ram1

String Mapping

The View as Text page displays the string mapping(s) you set up in the String Mapping section.

Each line on this page will read as follows:

Mapping number: source point -> Copy -> destination point

If you are looking for a specific point to see if it is mapped, you can do a find in this text box for your point in question. Example: you defined 20 String Tags in the PLC and want to see if "Test_String" in the Logix PLC is mapped. If it is not in this text box, then it is not mapped, and no data will be transferred.

String Mapping					
Mapping 1:	Logix Test_String	-> Copy ->	MC02 400001		



Base Triggering – Data Validiation Triggering

With Base Triggering, you will be marking data as "Invalid" and force RTA Master/Controller/Client protocols to read all the read data points sources until ALL source protocols data is valid. You will be able to utilize the Handshake to map over to Technology Trigger and/or back over to your source protocol for reference.

How does this work?

- 1) Map the Triggering Variable (Source) over to Trigger # (Dest).
- 2) If Trigger # value changes states mark all Trigger # protocols read data as "Invalid".
- 3) Read all source read data points until ALL source read data is valid.
- 4) Handshake # value is set equal to Trigger # value.
- 5) Map Handshake **#** to reference data point.

Note: **#** is an internal reference to the Server/Slave number you are settings up. **ex**. RTA Server/Slave products can only be Trigger 1 and Handshake 1 since we are only 1 device. If RTA is a Master/Client, then you can have a Trigger# for each server/slave connected too.

How do you set this up?

In this example I'm using a 460MCBS. My Building Automation System wants to verify that all data read from Modbus TCP/IP Server is valid.

1) Add an extra Analog Output for your Trigger. This tells the RTA to mark all data invalid.

Write Data Groups (BACnet/IP to 460MCBS)							
	Data Group	Starting Object	# of Objects				
	1	Analog Output (32 Bit Float)	1	21			
2		Binary Output	1	0			
		CharacterString Value	51	0			

a) You can define AI21 as your validation name in the Setup BACnet Names Configuration.

		Setup BACn	Setup BACnet Names, Units, and COV					
21	G01 🗸	Data Validation Trigger	Other 🗸	no-units	~	1.000000		

2) Add another Analog Input as reference for when data has been validated. When you write from AO21 to validate data, the RTA will reply to AI40 saying "validation complete".

Data Group	Object Type	Starting Object # of Obje	# of Objects		
1	Analog Input (32 Bit Float)	1 40			
2	Binary Input	1 0			
3	CharacterString Value	1 0			



40 G01 V Data Validation Result Other V no-units	✓ 1.000000

- 3) Within the Data Mapping page manually add 2 additional mappings.
- 4) The first mapping is going to be the Data Validation Triggering. AO21 will write to the RTA, MC Trigger 1 will mark data invalid.

Enable	Mapping 2				
Source			Enable Mani	pulation	Destination
Group: BS01 AO1 (Float)	~				Group: MC Trigger 0 (Uint16)
Start: A021	~	0	$\circ \Rightarrow$	• •	Start: Trigger 1 🗸
End: AO21	~				End: Trigger 1

5) The second mapping, the MC Handshake will increment that all data is validated and write to Al21 "all data is validated". The value of Al40 and AO21 should be the same.

C Enable	Mapping 3							
Source		Enat	ole Mani	pulat	ion		Destination	
Group: MC Handshake 0 (Uint16)						Group:	BS01 AI1 (Float)	~
Start: Handshake 1 🗸	•	0	\Rightarrow	0	•	Start:	AI40	~
End: Handshake 1 🗸						End:	AI40	



Security Configuration

To setup security on the 460 gateway, navigate to **Other->Security Configuration**. You can configure Security for 3 administrators, 5 users, and 1 guest.

THIS IS NOT A TOTAL SECURITY FEATURE

The security feature offers a way to password protect access to diagnostics and configuration on the network. The security feature does not protect against "Air Gap" threats. If the gateway can be physically accessed, security can be reset. All security can be disabled if physical contact can be made. From the login page, click the Reset Password button twice. You will be forced to do a hard reboot (power down) on the gateway within 15 minutes of clicking the button. This process should be used in the event a password is forgotten.

Note: Only Admins have configuration access to all web pages.

- Log Out Timer: The system will automatically log inactive users off after this period of time.
 NOTE: A time of 0 means that the user will not be automatically logged off. Instead, they must manually click the Logout button.
- 2) Username: Enter a username, max of 32 characters.
- 3) Password: Enter a password for the username, max of 32 characters, case sensitive.
 - a. Re-enter the Password
- 4) E-mail: In case the password was forgotten, a user can have their password e-mailed to them if e-mail was configured.
- 5) Hint: A helpful reminder of what the password is.

lmin Co	nfiguration				
Admin	Username	Password	Re-enter Password	Email	Hint
1 [Not Configured	
2 [Not Configured	
3				Not Configured	
lser Con	figuration	Admi	in Contact Information	on	
	figuration Username	Admi	in Contact Information Re-enter Password	Email	Hint
	2.		Re-enter		Hint
User	2.		Re-enter	Email	Hint
User 1 [2.		Re-enter	Email Not Configured	Hint
User [1 [2 [2.		Re-enter	Email Not Configured Not Configured	Hint



Security Configuration-Security Levels

Each webpage in the gateway can have a separate security level associated with it for each user.

Security Levels:

- 1) **Full Access**: Capability to view and configure a web page.
- 2) View Access: Capability to view a web page, but cannot configure parameters.
- 3) **No Access**: No capability of viewing the web page and page will be removed from Navigation.

Jser 1: Jser 2:	Web Page	Security		
User 3: User 4: User 5:	All Web Pages	No Access 👻 Set		
Guest	Web Page	Security		
Main Page		Full Access 💌		
	Device Configuration	Full Access 👻		
	Port Configuration	Full Access 💌		
	BACnet/IP Server	Full Access 💙		
	Modbus RTU Master	Full Access 💌		
	View Mapping	Full Access 💙		
	Mapping	Full Access 💙		
	Setup LED's	Full Access 💙		
	Diagnostic Info	Full Access 💌		
	Logging	Full Access 💙		
	Display Data	Full Access 💌		
	Export Configuration	Full Access 🖌		
	Import Configuration	Full Access 💌		
	Save As Template	Full Access 💙		
	Load From Template	Full Access 💌		
	Utilities	Full Access 💙		
	Email Configuration	Full Access 💌		
	Alarm Configuration	Full Access 💙		
	String Mapping	Full Access 💙		
	View String Mapping	Full Access 💌		
	Display String	Full Access 🗸		



Security - Log In

Username: Name of the user to login.

Password: Password of the user to login.

Log In: If login is successful, the user will be redirected to the Main Page.

Send Password to Email: Sends the specified User's Password to the email configured for that user.

Display Hint: Displays the hint specified for the User if one was set up.

Reset Password: This is used to reset security settings. Confirm reset password must be selected to confirm this action. Once confirmed, there is a 15 minute window to do a hard reset of the gateway by physically removing and restoring power from the gateway. Once power is restored, you may navigate to the IP address of the gateway as normal.

	ation Description
Username:	Admin
Password:	
	1 1
Display Hint	Log In Reset Password

Security - Log Out

Once a user is done with a session they may click **logout** at the top of any page. The user may also be logged out for inactivity based off of the Log Out Timer specified during the configuration.

RTA	Welcome Admin <u>logout</u>	www.rtaautomation.com
Real Time Autom	ation, Inc.	MODE: RUNNING 460

Closing the browser is not sufficient to log out.



Email Configuration

To setup e-mails on the 460 gateway, navigate to **Other->Email Configuration**.

You can configure up to 10 email addresses.

- 1) SMTP Mail Username: The email address that the SMTP server has set up to use.
- 2) SMTP Mail Password: If authentication is required, enter the SMTP Server's password (Optional).
- 3) SMTP Server: Enter the Name of the SMTP Server or the IP Address of the Server.
- 4) From E-mail: Enter the e-mail that will show up as the sender.
- 5) To E-mail: Enter the e-mail that is to receive the e-mail.
- 6) E-mail Group: Choose a group for the user. This is used in other web pages.

Click the **Save Parameters** button to commit the changes and reboot the gateway.

Email (Configuration	Help				
		Numi	ber of Emails to Config Setup Email(
User	SMTP Mail Username	SMTP Mail Password	SMTP Server	From Email	To Email	Email Group
1						Group A 👻
			Save Paramet	ers		
			Send Test Ema	iil(s)		



Alarm Configuration

To setup alarms on the 460 gateway, navigate to **Other->Alarm Configuration**.

1) Alarm Delay upon Powerup: At Powerup, the gateway will have values of '0' stored for all data. This may cause alarms to trigger before these values are updated by the mating protocols. Set this field to provide needed time to update fields before considering values for alarms.

Alarm Configuration				Help
	Alarm Delay ι	upon Powerup:	0 0-3600 s	
	# of Alarm	s to Configure: Set Max # Ala	1 0-100	
	10 ST	< <u>1</u>		
🗹 Enable		1	Alarm 1	
Data Point	Set Error	Clear Error	Alarm Name	Email
Data Point Ticks Since Powerup (Uint32) Ticks Since Powerup	Set Error >= ▼ 1000 1000		1	Group A
Ticks Since Powerup (Uint32)	>= 💟	Clear Error	Alarm Name Gateway_test	

- 2) Enter the number of alarms to configure and click **Set Max # Alarms** to generate those lines.
- 3) In the Data Point Section:
 - a. Top dropdown: select the Data Group. This dropdown menu will contain all groups that go from the gateway to the network.
 - b. Lower dropdown: select the Data Point's Specific Point. This is used to select which point in the group will be monitored for alarms.
- 4) In the Set Error Section:
 - a. Select the Set Error Operation in the top dropdown menu. Available options are <, >, <=, >=,
 !=, ==, and Change of State (COS). This is the operation that will be used to compare the
 Data Point value against the Error Value to determine if the alarm needs to be set.
 - Select the Set Error Value. This value is used as: 'Data Point's Value' 'Operation' 'Value.' Ex: Ticks Since Powerup >= 1000. This will set the alarm after 1000 ticks have elapsed since the unit powered up.



- 5) In the Clear Error Section:
 - Select the Clear Error Operation. Available options are <, >, <=, >=, !=, ==, and Change of State (COS). This is the operation that will be used to compare the Data Point value against the Error Value to determine if the alarm needs to be cleared.
 - b. Select the Clear Error Value.
 -Ex: Ticks Since Powerup >= 5000. This will clear the alarm after 5000 ticks have elapsed since the unit powered up.
- 6) Enter an Alarm Name. This will make the alarm unique and will be available in the Alarm Status page as well as in the email generated by the alarm.
- 7) Select an email to associate this alarm with. When an alarm is set, it sends an email. When an alarm is cleared, it will also send an email.

Click the **Save Parameters** button to commit the changes to memory and reboot the gateway.



Diagnostics – Alarm Status

Alarm Status will only display under the Diagnostic menu tab if at least 1 Alarm is enabled.

- 1) # Alarms Enabled: This is a count of enabled alarms.
- 2) # Alarms Active: This is how many alarms are presently active (set).
- 3) Last Active Alarm: This is the last alarm that the gateway detected.
- 4) Clear # of Times Active: This will reset all alarms '# of Times Active' to 0.
- 5) Alarm #: The reference number to the given alarm on the alarm setup page.
- 6) Name: The name of the alarm.
- 7) Status: The current status of the alarm, either OK or ALARM.
- 8) # of Times Active: This count represents the number of times this alarm has become active. If an alarm is triggered, this count will increment.

Alarm Statu	IS			
# Alarms En	abled:	1		
# Alarms Ac	tive:	0		
Last Active /	Alarm:			
				r # of Times Active
	Alarm#	Name	Status	# of Times Active
	1	Alarm Example	OK	0

Alarms – Active

While one or more alarms are active, every page will display 'Alarms Active' at the top of the page. This will no longer be displayed if all active alarms have been cleared.



When an alarm is activated, the following will occur:

- 1) A one-time notification will be sent out to the email associated with the alarm.
- 2) For duplicate emails to occur, the alarm must be cleared and then become active again.
- 3) # Alarms Active and # of Times Active will be incremented.
- 4) Status of the Individual Alarm will be set to Alarm.



5) Last Active Alarm field will be populated with details on what triggered the alarm.

Alarm Statu	S			
# Alarms En	abled:	1		
# Alarms Act	tive:	1		
Last Active A	larm:	Alarm 1 is Set: Actual: (0 < Limit: 20	
				Clear # of Times Active
ļ	Alarm#	Name	Status	# of Times Active
		Alarm Example	Alarm	

Alarms – Clear

When an alarm is cleared, the following will occur:

- 1) A one-time notification will be sent to the email associated with the alarm.
 - a. For duplicate emails to occur, the alarm must become active and then be cleared again.
- 2) Total # Alarms Active will decrement. Last Active Alarm will not be changed.
- 3) Status of the Individual Alarm will be reset to OK.



Change of State (COS) Configuration

To access the configuration files in the 460 gateway, navigate to dropdown **Other->COS Configuration**. The gateway, by default only writes when data has changed. The gateway also waits to write any data to the destination until the source protocol is successfully connected.

Default values should fit most applications. Change these values with caution as they affect performance.

1) Stale Data Timer: If the data has not changed within the time allocated in this Stale Data Timer, the data will be marked as stale within the gateway and will force a write request to occur. This timer is to be used to force cyclic updates in the gateway, since data will only be written if it has changed by default. There is a separate timer per data mapping. Gateway behavior: If time = 0s => (DEFAULT) The gateway will write out new values on a Change of State • basis. • If time > 0s => The gateway will write out new values whenever the timer expires to force cyclic updates (write every x seconds). 2) **Production Inhibit Timer:** Amount of time after a Change of State write request has occurred before allowing a new Change of State to be written. This is to be used to prevent jitter. Default value is 0ms. This timer takes priority over the Stale Data Timer. There is a separate timer per data mapping. This timer is active only after the first write goes out and the first COS event occurs. Writes Before Reads: If multiple writes are queued, execute # of Writes Before Reads before the next read occurs. Default is 10 and should fit most applications. Warning: A value of 0 here may starve reads if a lot of writes are queued. This may be useful in applications where a burst of writes may occur and you want to guarantee they all go out before the next set of reads begin. Reads Before Writes: If multiple writes are queued, the # of Writes Before Reads will occur before starting the # of Reads Before Writes. Once the # of Reads Before Writes has occurred, the counter for both reads and write will be reset. Default is 1 and should fit most applications. 5) Enable Data Integrity: If enabled, do not execute any write requests to the destination until the source data point is connected and communicating. This prevents writes of 0 upon power up. **Change of State Configuration** Help Stale Data Timer: 0 0-3600 s 0-60000 ms Production Inhibit Timer: 0 Writes Before Reads: 10 0-255 Reads Before Writes: 1 1-255

Save Parameters

Click the Save Parameters button to commit the changes to memory and reboot the gateway.

Enable Data Integrity: 🗹



Diagnostics Info

The Diagnostics page is where you can view both protocols' diagnostics information, # of Data Mappings, # of String Mapping and # Alarm Mappings.

DIAG	GNOSTICS	
	-Select-	~
	-Select-	
OTH	Diagnostic Info	
	Logging	

For protocol specific diagnostic information, refer to the next few pages.

Diagnostics Mapping

This section displays the number of mappings that are enabled, Data Mapping and String Mapping will show the # of Errors and First Errors. Alarms will show # active and Last Alarm that was active.

Common Errors:

- Destination or Source Point does not exist

 a) Solution: Re-map the mapping
- 2) Source or Destination Pointer too small
 - a) There is not enough space on either the Source, or the Destination for the data you want to copy. This is typically seen when the Destination is smaller than the amount of data being transferred to it.
- 3) Range Discard, Min or Max Value
 - a) The actual data value is outside of the defined range
- 4) Math Error
 - a) Operation value cannot be 0
- 5) Scaling Error
 - a) Source Min must be smaller than Source Max
 - b) Destination Min must be smaller than Destination Max

Data Mapping # Enabled: # of Errors: First Error:	5 of 5 0
String Mapping # Enabled: # of Errors: First Error:	2 of 2 0
Alarms # Enabled: # Active: Last Active:	3 0

Note: you can also view this information on the Main Page.



Diagnostics – BACnet MS/TP Slave

Select the **BACnet MS/TP Slave** in the dropdown menu on the Diagnostics Page. Additional diagnostic information can be found by clicking the **Help** button.

Diagnostics	
BACnet MS/TP Slave View	Clear All Values
View	
Device Status	Help
	neib
Configuration Mode Gateway Restart Needed	

NOTE: This page will auto-refresh every five seconds with the latest data.

Clear All Values - This will only affect displayed values.

- 1) This will reset all displayed values back to zero and clear the Status Strings.
- 2) If viewing BACnet MS/TP Slave, this will only clear the values for the BACnet MS/TP Slave section of the gateway.

Device Status:

Device Status Configuration Mode... Gateway Restart Needed

- 1) Connected The gateway is connected to a BACnet MS/TP master.
- 2) Not Connected The gateway is not connected to a BACnet MS/TP master.
- 3) Error: Timeout If the Inactivity Timeout is set to non-zero, the gateway has not received a read/write request in the amount of time specified by the inactivity timeout.

LED Status:

LED Status	
Connection Status:	Configuration Mode

- 1) Good Communication (Solid Green) Connected to a BACnet MS/TP master.
- 2) Never Connected (Blink Green) Gateway has never been connected to a BACnet MS/TP master.
- 3) Connection Timeout (Blink Red) –If the Inactivity Timeout is set to non-zero, the gateway has lost a connection to the BACnet MS/TP master due to no Read/Write Requests received.
- 4) Port Not Configured (Solid Red) Port Configured in the BACnet MS/TP Slave configuration page is not enabled in the Port Configuration page.



Variables:

Variables	
Total Msg Request Count:	0
Read Prop Request Rcvd:	0
Read Mult Prop Request Rcvd:	0
Write Prop Request Rcvd:	0
Write Mult Prop Request Rcvd:	0
Total Msg Response Count:	0
Read Prop Response Sent:	0
Read Mult Prop Response Sent:	0
Write Prop Response Sent:	0
Write Mult Prop Response Sent:	0
Error Response Count:	0
TMO Response Count:	0
COV Success Count:	0
COV Error Count:	0
Token Snd to Token Rec Time:	0
Max Token Snd to Token Rec Time:	0
Status Strings	
Last Error Code:	
t Count Total number of messages	

- 1) Total Message Request Count Total number of messages received from the BACnet MS/TP master.
- 2) Read Property Request Received Number of Read Property requests received from the BACnet MS/TP master.
- 3) Read Multiple Property Request Received Number of Read Property Multiple requests received from the BACnet MS/TP master.
- 4) Write Property Request Received Number of Write Property requests received from the BACnet MS/TP master.
- 5) Write Property Multiple Request Received Number of Write Property Multiple requests received from the BACnet MS/TP master.
- 6) Total Message Response Count Total number of messages sent to the BACnet MS/TP master.
- 7) Read Property Response Sent- Number of Read Property responses sent to the BACnet MS/TP master.
- 8) Read Multiple Property Response Sent Number of Read Property Multiple responses sent to the BACnet MS/TP master.
- 9) Write Property Response Sent Number of Write Property responses sent to the BACnet MS/TP master.
- 10) Write Multiple Property Response Sent Number of Write Property Multiple responses sent to the BACnet MS/TP master.
- 11) Error Response Count Total number of read/write errors received.
- 12) Timeout Response Count Total number of read/write timeouts.
- 13) COV Success Count Total number of successful COV messages.
- 14) COV Error Count Total number of COV error messages.
- 15) Token Send to Token Receive Time Total time between the gateway passing the token and another device returning the token
- 16) Max Token Send to Token Receive Time Max value of the Token Send to Token Receive Time



- 17) Time Token Held Time that the gateway has received the token and the time the gateway has replied
- 18) Max Time Token Held Max value of the Time Token Held

Common Error Strings:

- 1) BMS: UNHANDLED_MSG_TYPE The gateway received a BACnet/IP message that it doesn't know how to process.
- 2) BMS: Message Abort The gateway aborted a message due to one of the common reasons:
 - a) "Buffer Overflow" The BACnet MS/TP master is asking for too much information in a single message.
 - b) "Invalid ADPU" The gateway is not able to process the message, try again later.
 - c) "Preempted by Higher Priority" The BACnet MS/TP master message has aborted due to a higher priority task, try again later.
 - d) "Segmentation Not Supported" The gateway does not support segmentation. Break up the client request into multiple requests.
- 3) BMS: Message Reject The gateway rejected a message due to one of the common reasons below:
 - a) "Buffer Overflow" The BACnet MS/TP master is asking for too much information in a single message.
 - b) "Invalid Parameter Data Type" The BACnet MS/TP master is not using a data type that the gateway is expecting.
 - c) "Invalid Tag" The BACnet MS/TP master did not format the message how the gateway is expecting.
 - d) "Parameter Out of Range" The BACnet MS/TP master is asking for information outside of the gateway's defined range.
- 4) BMS: Message Error "XXXXX"- The gateway is sending an error message due to the listed explanation:
 - a) "Inconsistent parameters"
 - i) The BACnet MS/TP master tried to write a priority that was out of range or reserved (Priority 6) and was rejected.
 - ii) The BACnet MS/TP master tried to write to ALL, REQUIRED or OPTIONAL object property.
 - b) "Invalid Data Type" The BACnet MS/TP master tried to use a data type with an object that is not supported.
 - c) "Service request denied" The BACnet MS/TP master request cannot be processed because the BACnet MS/TP connection is not established.
 - d) "Read access denied" The BACnet MS/TP master read request cannot be processed.
 - e) "Unknown object" The BACnet MS/TP master tried to access an object the gateway does not support.
 - f) "Unknown property" The BACnet MS/TP master tried to access a property the gateway does not support for that object type.
 - g) "Unsupported object type" The BACnet MS/TP master tried to access an object type the gateway does not support.
 - h) "Value out of range" The BACnet/IP message could not be completed because the passed value was not in the valid range.
 - i) "Write access denied" The BACnet MS/TP master tried to write a non-writeable property in the gateway.
 - j) "Invalid array index" -



- i) The BACnet MS/TP master tried to write a priority that was out of range or reserved (Priority 6) and was rejected.
- ii) The BACnet MS/TP master tried to write an array for an object or property that doesn't have an array index.
- k) "Unknown device" Gateway is trying to send a message to a device we have not had previous communication with on the network.
- I) "Timeout" BACnet MS/TP message timed out.
- m) "Resources busy" BACnet MS/TP message cannot be processed right now.
- n) "Segmentation not supported" BACnet MS/TP message is too large to send in one message.
- o) "Service not supported" The BACnet MS/TP master tried to perform a service that the gateway does not support.
- p) "Abort Other" BACnet MS/TP message is aborted for an unknown reason.
- q) "Invalid Tag" BACnet MS/TP message is not how we expect.
- r) "Unknown" BACnet MS/TP message error for an unknown reason.



Diagnostics – ASCII

Select ASCII in the top dropdown menu on the Diagnostics Page to view a breakdown of the diagnostics that are displayed on the page. You may also view individual ASCII device counters and messages by selecting the device in the *All ASCII* dropdown and clicking **View**. Additional diagnostic information can be found by clicking the **Help** button.

Diagnostics	
ASCII View All ASCII View View	Clear All Values
Device Status Connected and Running	Help Clear Buffers

NOTE: This page will auto-refresh every five seconds with the latest data.

Clear All Values - This will only affect displayed values.

This will reset all displayed values back to zero and clear the Status Strings.
 Example: If viewing ASCII – Port #, this will only clear the values for Port #. This will reduce the *All ASCII* values indirectly.

Variables	
Network Bitmap Status:	0x0000001
Successful Transmit Count:	4
Successful Receive Count:	1
Received due to Length:	0
Received due to Delimiters:	0
Received due to Timeout:	1
Received but Discarded:	0
Successful Parsed Messages:	1
Failed Parsed Messages:	0
Status Strings	
Queued Messages:	See Device Level
Last Parsed Error:	

Clear Buffers - This will clear the Next Message to Send from Queue buffer and Current Message being received from ASCII buffer and any message stored in the Queue.

```
        Next Message to Send from Queue (17 bytes)

        0000:
        52 54 41 2C 53 75 70 70 6F 72 74 2C 52 6F 63 68
        RTA, Support, Rock

        0016:
        73
        s

        Current Message being Received from ASCII (17 bytes)

        0000:
        52 54 41 2C 53 75 70 70 6F 72 74 2C 52 6F 63 68
        RTA, Support, Rock

        0000:
        52 54 41 2C 53 75 70 70 6F 72 74 2C 52 6F 63 68
        RTA, Support, Rock

        0016:
        73
        s
```



Device Status - This will only display when viewing All ASCII.

- 1) Connected and Running– The gateway is connected to all the ASCII devices and data is being received/transmitted.
- 2) Not Connected There have been no messages received or transmitted.
 - a. Verify that the serial /TCP/IP/USB settings match your device.
- 3) Fatal Error: Hardware Port Not Configured The port selected on the ASCII Configuration page is not configured.

Diagnostics	
ASCII View	
Device Status Fatal Error: Couldn't Open Hardware Port	
LED Status Connection Status:	No Serial Port Configured

- a. Verify the ASCII device is enabled and configured.
- b. Verify the port configured matches the port enabled.

Enable			ASCII E	Device 1	
	Port [-Select- 🗸		Device Label Line1	
LED Ina	ctivity (0	-60000 s	Operation Mode Mark Data New	on New Message 🛛 🗸

LED Status - This is the Status for *All ASCII* or the specific ASCII device selected.

- 1) Solid Green (Connected) The gateway is receiving/transmitting data within the inactivity period for all the ASCII devices that are configured and enabled.
- 2) Flashing Green (Not Connected/First Time Scan) Start up state. No messages have been received or transmitted, but port is connected.
- 3) Flashing Red (Connection Timeout) The only way to exit this state is with a valid received message.
 - a. Data has been discarded due to the queue being full.
 - b. Data has not been received/transmitted within the inactivity period.
 - c. Port not opened.
 - d. Message parsing has failed.

Diagnostics	
ASCII View All ASCII View	
Device Status	
Connected and Running	
LED Status	
Connection Status:	Connected



Variables - These are the values for All ASCII, or the ASCII device selected.

- 1) Successful Transmit Count:
 - a) Number of messages that the gateway has transmitted to the ASCII device
- 2) Successful Receive Count:
 - a) Number of complete messages that the gateway has received from the ASCII device
- 3) Received due to Length:
 - a) Number of messages completed due to the Max Message Length being reached
- 4) Received due to Delimiters:
 - a) Number of messages completed due to the Start or End Delimiters being seen
- 5) Received due to Timeout:
 - a) Number of messages completed due to the Receive Character Timeout being reached
- 6) Received but Discarded:
 - a) Number of messages that are complete but discarded due to the queue being full
 - b) Change the Gateway Hold Msg Timeout to be less than what you currently have set
- 7) Successful Parsed Messages:
 - a) Number of messages that are complete and have been successfully parsed
- 8) Failed Parsed Messages:

a) Number of messages that are complete but have not been parsed successfully

Variables	
Network Bitmap Status:	0x0000001
Successful Transmit Count:	0
Successful Receive Count:	1
Received due to Length:	1
Received due to Delimiters:	0
Received due to Timeout:	0
Received but Discarded:	0
Successful Parsed Messages:	1
Failed Parsed Messages:	0
Status Strings	
Queued Messages:	
Last Parsed Error:	

Status Strings - These are the values for All ASCII, or the ASCII device selected.

- 1) Queued Messages:
 - a) The gateway will hold up to 20 (configurable) complete messages to send to the other protocol
 - b) This will only increment if the Gateway Hold Msg Timeout is non-zero and messages are being received faster than we can send to the other protocol
- 2) Last Parsed Error:
 - a) Last parsed error the gateway encountered

Common Error Messages:

- 1) **Number of Fields Invalid:** The total number of parsed fields is greater than the number of fields the gateway was expecting
- 2) **Discard:** The Field has been discarded
- 3) Invalid Length for Field: Number of characters parsed is greater than the number of characters that the gateway is expecting



4) Calculated Length of Data exceeds 255 Characters: Number of characters parsed within a field exceeds 255 characters

Buffers

#1						100	#2										#3	
0064:	ЗF	AC	00	OA	OD	21	21	1									2!!	
0048:									7D	3B	27	2C	2E	3C	3E	2F	\$%^&*(){};',.<>/	
0032:	6F	75	73	20	63	68	61	72	61	63	74	65	72	73	40	23	ous characters@#	
0016:	65	73	73	61	67	65	20	77	69	74	68	20	76	61	72	69	essage with vari	
0000:	54	68	69	73	20	69	73	20	61	20	74	65	73	74	20	6D	This is a test m	

Each buffer text area is divided into three separate parts. Refer to screenshot above for labels.

- 1) Starting byte for that line
- 2) HEX character representation
- 3) ASCII character representation (Unprintable ASCII characters (like <CR>) will be displayed as '.' on the right-hand side of the buffer area.)

Last Message Sent:

1) Last complete message the gateway received from the ASCII device, processed, and sent to the other protocol

```
Last Message Sent (17 bytes)

0000: 52 54 41 2C 53 75 70 70 6F 72 74 2C 52 6F 63 6B RTA,Support,Rock

0016: 73 s
```

Next Message to Send from Queue:

2) This is the next complete message that the gateway has already received and processed from the ASCII device, and will be sent next to the other protocol

```
Next Message to Send from Queue (17 bytes)

0000: 52 54 41 2C 53 75 70 70 6F 72 74 2C 52 6F 63 6B RTA,Support,Rock

0016: 73 s
```

Current Message being Received from ASCII:

- 1) The current data that the gateway is receiving. The data needs to hit one of the three end cases to call a message complete:
 - a) Max Message Length (max number of characters to receive)
 - b) Receive Character Timeout (max time to wait after a character to call the current message complete)
 - c) Delimiters (gateway has not received the delimiters that are specified)

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```
Current Message being Received from ASCII (17 bytes)

0000: 52 54 41 2C 53 75 70 70 6F 72 74 2C 52 6F 63 6B RTA,Support,Rock

0016: 73 s
```

Last Message Sent to ASCII:

1) Last message that the gateway sent to the ASCII device

Note: The concatenated delimiters are not displayed in this message but will be transmitted with the message

```
Last Message Sent to ASCII (18 bytes)

0000: 52 54 41 20 53 75 70 70 6F 72 74 20 52 6F 63 6B RTA Support Rock

0016: 73 21 s!
```

Send Data from Gateway to ASCII: (Used for testing only, Character limit of 1024):

- 1) Enter a message to send to your ASCII device
- 2) Can be used to test communication and test formatting of messages





LED Configuration

To modify the behavior of the LEDs on the 460 gateway, navigate to **Other->Setup LEDs**.

OTH	ER	
	-Select-	~
	-Select-	
	Setup LED's	

Each LED may be set to Disabled, Protocol 1, or Protocol 2. If either protocol is a master/client, you may set the LED to represent either all slaves/servers configured in the gateway or a slave/server device.

To select a slave/server device:

- 1) Select the protocol in the left dropdown menu.
- 2) Click **Save Parameters** to generate the second dropdown menu.
- 3) Select the individual slave/server in the right dropdown menu.

Click the **Save Parameters** button to commit the changes and reboot the gateway.

LED Configuration	
	LED 1 Modbus RTU Master: Connection Status V All Slave's V LED 2 BACnet/IP Server: Connection Status V
	Save Parameters



Configuration Files

To access the configuration file in the 460 gateway, select the dropdown **Other->Export/Import Config**.

отн	ER	
	-Select-	
	-Select-	
	Setup LED's	
	Export / Import Config 📐	
	Export / Import Template	
	Utilities	

Export Configuration

Export Configuration	
	Save Configuration to File

The Export Configuration allows you to save your configuration file for backup or to be imported into another gateway. This file is named *rta_cfg.rtax* by default.

Upon clicking the **Save Configuration to File** button, you will be prompted to select a location to save the file. Different web browsers will yield different looks.

What do you want to do with rta_cfg.rtax? From: 10.1.16.106	Open	Save	Cancel	\times

Import Configuration

You can import a previously exported configuration file or a configuration file from another device into the 460 gateway, whenever it is in Configuration Mode.

Upon clicking the **Choose File** button, you will be prompted to select a location from which to load the saved file. Once the location is selected, you can choose the **Import Network Settings** checkbox if you want to load the network settings of the configuration file or just load the configuration without the network setting.

If you choose to Import Network Settings, this will override your current gateway's network setting with the settings in the configuration file. After you click on the Load Configuration button, a banner will display your gateway's new IP address.

Network Settings have changed. Manually enter IP Address of X.X.X.X in the URL.

If the configuration has successfully loaded, the gateway will indicate that it was successful, and a message will appear under the Load Configuration button indicating Restart Needed.

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Import Configuration		
	Choose File No file chosen	
	Import Network Settings	
Load Configuration		
Load Configuration		

If it encountered an error while trying to load the saved configuration, the gateway will indicate the first error it found and a brief description about it under the Load Configuration button. Contact RTA Support with a screenshot of this error to further troubleshoot.



Save and Replace Configuration Using SD Card

Saving Configuration Using SD Card

This function saves the gateway's configuration automatically to an SD Card each time the gateway is rebooted via the **Restart Now** button on the web page. If this unit should fail in the future, the last configuration stored on the SD card and can be used for a new gateway to get the application back up and running quickly.

This SD Card replaces every configurable field in the gateway, **EXCEPT** for IP Address, Subnet Mask, and Default Gateway.

Replacing Configuration Using SD Card

To replace a configuration in a gateway using the SD Card, a specific sequence of events must be followed for the replacement to happen correctly:

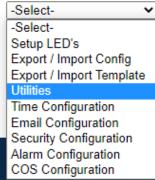
- 1) Extract SD Card from gateway you wish to copy the configuration from.
- 2) Power up the gateway you wish to copy the configuration to. DO NOT INSERT SD CARD YET.
- 3) Navigate to the webpage inside the unit.
- 4) Navigate to the dropdown **Other->Utilities**.
- 5) If you are not currently in *Mode: Configuration*, go into Configuration Mode by clicking the **Configuration Mode** button at the top left-hand side of the screen.
- 6) Press the **Revert to Manufacturing Defaults** button on the Utilities Page. The Configuration will ONLY be replaced by the SD Card if the gateway does not have a configuration already in it.
- 7) When the unit comes back in *Mode: Running,* insert the SD Card.
- 8) Do a hard power cycle to the unit by unplugging power. DO NOT RESET POWER VIA WEB PAGES.
 - a. It will take an additional 30 seconds for the unit to power up while it is transferring the configuration. During this time, the gateway cannot be accessed via the web page.
- 9) When the unit comes back up, the configuration should be exactly what was on the SD Card.



Utilities

To access the Utilities page in the 460 gateway, navigate to **Other->Utilities**. The Utilities screen displays information about the gateway including Operation Time, File System Usage, Memory Usage, and Memory Block Usage.

OTHER



Here you can also:

- View the full revision of the software.
- View all the files stored in the Flash File System within the gateway.
- Identify your device by clicking the **Start Flashing LEDs** button. By clicking this button, the two diagnostic LEDs will flash red and green. Once you have identified which device you are working with, click the button again to put the LEDs back into running mode.
- Configure the size of the log through the Log Configuration.
- Bring the device back to its last power up settings.
- Bring the device back to its original manufacturing defaults.
- Remove the Configuration File and Flash Files within the gateway.

Revisions	
	Listing of Revisions
File List	
	File List
Identify Device	
-	Start Flashing LED's
Set Up Log	
	Log Configuration
Revert To Last Powerup	
	Revert to Last Powerup
Revert All	
	Revert to Manufacturing Defaults
Reformat Flash	
	Reformat Flash

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