

# 460BMSC-NNA1 Protocol Gateway Product User Guide

Firmware Version 8.7.22



#### Trademarks

CompactLogix, ControlLogix, & PLC-5 are registered trademarks of Rockwell Automation, Inc. EtherNet/IP is a trademark of the ODVA. MicroLogix, RSLogix 500, and SLC are trademarks of Rockwell Automation, Inc. Microsoft, Windows, and Internet Explorer are registered trademarks of Microsoft Corporation. BACnet<sup>®</sup> is a registered trademark of American Society of Heating, Refrigerating and Air-Conditioning Engineers (ASHRAE). All other trademarks and registered trademarks are the property of their holders.

#### **Limited Warranty**

Real Time Automation, Inc. warrants that this product is free from defects and functions properly.

EXCEPT AS SPECIFICALLY SET FORTH ABOVE, REAL TIME AUTOMATION, INC. DISCLAIMS ALL OTHER WARRANTIES, BOTH EXPRESSED AND IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR APPLICATION. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

The examples and diagrams in this manual are included solely for illustrative purposes. Because of the many variables and requirements associated with any particular application, Real Time Automation, Inc. cannot assume responsibility or liability for actual use based on the examples and diagrams. Except as specifically set forth above, Real Time Automation and its distributors and dealers will in no event be liable for any damages whatsoever, either direct or indirect, including but not limited to loss of business profits, income, or use of data. Some states do not allow exclusion or limitation of incidental or consequential damages; therefore, the limitations set forth in this agreement may not apply to you.

No patent liability is assumed by Real Time Automation with respect to use of information, circuits, equipment, or software described in this manual.

#### Government End-Users

If this software is acquired by or on behalf of a unit or agency of the United States Government, this provision applies: The software (a) was developed at private expense, is existing computer software, and was not developed with government funds; (b) is a trade secret of Real Time Automation, Inc. for all purposes of the Freedom of Information Act; (c) is "restricted computer software" submitted with restricted rights in accordance with subparagraphs (a) through (d) of the Commercial "Computer Software-Restricted Rights" clause at 52.227-19 and its successors; (d) in all respects is proprietary data belonging solely to Real Time Automation, Inc.; (e) is unpublished and all rights are reserved under copyright laws of the United States. For units of the Department of Defense (DoD), this software is licensed only with "Restricted Rights": as that term is defined in the DoD Supplement of the Federal Acquisition Regulation 52.227-7013 (c) (1) (ii), rights in Technical Data and Computer Software and its successors, and: Use, duplication, or disclosures is subject to restrictions as set forth in subdivision (c) (1) (ii) of the Rights in Technical Data and Computer Software clause at 52.227-7013. If this software was acquired under GSA schedule, the U.S. Government has agreed to refrain from changing or removing any insignia or lettering from the Software or documentation that is provided or from producing copies of the manual or media. Real Time Automation, Inc.

© 2021 Real Time Automation, Inc. All rights reserved.



Revision History	5
Overview	6
Hardware Platforms	7
Hardware – NNA1	8
Powering the Gateway	8
Port Configuration	9
RS232 pinouts:	9
RS485 pinouts:	9
Mounting with a DIN Rail	
Installing	
Removing	
Accessing the Main Page	11
Error: Main Page Does Not Launch	
Committing Changes to the Settings	13
Main Page	14
Device Configuration	15
Network Configuration	16
BACNet MS/TP Master Configuration	17
BACnet MS/TP Master Device Configuration	
Configuring Read Scan Lines	19
Configuring Writes Scan Lines	
S7 Client Configuration	20
External Server Configuration	21
Configuring Read and Write Scan Lines	22
Mapping - Transferring Data Between Devices	25
Display Mapping and Values	26
Display Data	26
Display String	29
Display String use case	
Data and String Mapping – Auto-Configure	
Data Mapping – Explanation	
Data Mapping – Adding Diagnostic Information	
String Mapping – Explanation	
Mapping – Auto-Configure Mode to Manual Configure Mode	
Real Time Automation, Inc. 3	1-800-249-1612



Mapping – Manual Configure Mode to Auto-Configure Mode40
View as Text41
Data Mapping41
String Mapping41
Base Triggering – Data Validiation Triggering42
Security Configuration
Security Configuration-Security Levels45
Security - Log In
Security - Log Out
Email Configuration47
Alarm Configuration
Diagnostics – Alarm Status
Alarms – Active
Alarms – Clear
Change of State (COS) Configuration
Diagnostics Info
Diagnostics Mapping53
Diagnostics – BACnet MS/TP Master
Diagnostics – S7 Client
LED Configuration61
Configuration Files
Export Configuration
Import Configuration62
Save and Replace Configuration Using SD Card64
Saving Configuration Using SD Card64
Replacing Configuration Using SD Card64
Intelligent Reset Button
Utilities



# **Revision History**

Version	Date	Notes
8.4.5	11/18/2019	<ul> <li>Features Added</li> <li>Released OPC UA Server (US) Protocol</li> <li>Ability to now Import/Export Template Files with out an FTP session.</li> <li>Bug Fixes</li> <li>Updated Profinet Server (PS) on N34 hardware Platform</li> <li>Updated Wi-Fi software</li> </ul>
8.6.0	2/28/20	<ul><li>Bug Fixes</li><li>1. Omron Plc Communication fixes for EtherNet/IP</li><li>2. Profinet GSDML Substitute values fix</li></ul>
8.7.4	9/1/20	<ul> <li>Features Added:</li> <li>1. BMS, BM, DFM, DS, DM, TCP, USB, PBS have been ported to the latest base software.</li> <li>2. TCP,BMS,BM now Available on N2E and N2EW hardware Platform</li> <li>3. New ASCII Mode Available on TCP/A/USB/WI protocols</li> <li>4. User Guides updated with more examples</li> <li>Bug Fixes:</li> <li>1. Improved Data Mapping and String Mapping performance</li> <li>2. Improved functionality/performance on EC,ETC,ES,MC,MS,BS,BC, A,,WI,PS protocols.</li> </ul>
8.7.22	4/6/21	Features Added: 1. Support for RSLogix Versions 32 + with unsigned data type support 2. ETC now support Long integer files (L files) for MicroLogix PLCS that support them 3. SC now supports data block (DB) access



## Overview

The 460BMSC-NNA1 gateway connects up to 32 BACnet MS/TP Slaves with up to five Siemens S7 PLCs. By following this guide, you will be able to configure the 460BMSC-NNA1 gateway.

For further customization and advanced use, please reference the appendices located on the CD or online at: <u>http://www.rtautomation.com/product/460-gateway-support/</u>.

If at any time you need further assistance, do not hesitate to call Real Time Automation support. Support Hours are Monday-Friday 8am-5pm CST

Toll free: 1-800-249-1612 Email: support@rtautomation.com



## Hardware Platforms

The 460 Product Line supports a number of different hardware platforms. There are differences in how they are powered, what serial settings are supported, and some diagnostic features supported (such as LEDs). For these sections, be sure to identify the hardware platform you are using.

To find which hardware platform you are using:

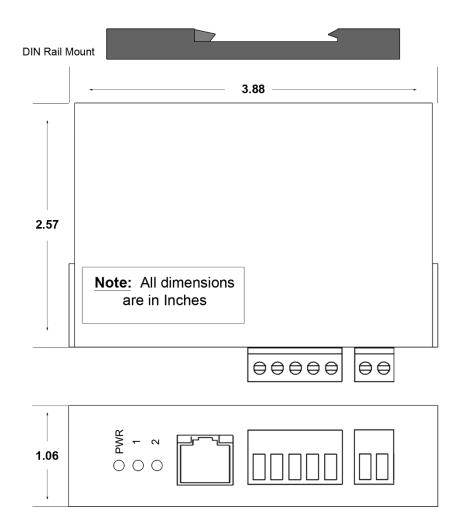
- 1) Look on the front or back label of the unit for the part number.
- On the webpage inside the gateway, navigate to the dropdown menu under Other and select Utilities. Click the Listing of Revisions button. The full part number is displayed here.

Once you have the full part number, the platform will be the number following the "-N":





# Hardware – NNA1



#### **Powering the Gateway**

- 1) Connect a 12-24 VDC power source to the gateway, Red Wire = (+) Black Wire = (-).
  - a) The unit draws 175mA @ 12 V.





## **Port Configuration**

The Port Configuration page is where you set port specific parameters. These settings must match the settings of the device(s) that you are connecting to.

Only 1 mode can be configured for this hardware. Below are the wiring pinouts for each mode.

When you have completed your port configuration, click the **Save Parameters** button.

#### **RS232 pinouts:**

Comm Ports Configuration	
	Enable Port 0:
	Mode: RS232
	Serial Baud: 19200 T
	Parity: None *
	Data Bits: 8 v
	Stop Bits: 1 *
	RS232
	TX RX GND
	Save Parameters

#### **RS485 pinouts:**

Comm Ports Configura	tion
	Enable Port 0:
	Mode: RS485 (2-wire: Half Duplex) V
	Serial Baud: 19200 V
	Parity: None *
	Data Bits: 8 v
	Stop Bits: 1 *
	RS485 (2-Wire)
	GND TX+TX-
	Save Parameters



## Mounting with a DIN Rail

#### Installing

Follow these steps to install your interface converter.

- 1) Mount your DIN Rail.
- 2) Hook the bottom mounting flange under the DIN Rail.
- 3) While pressing the 460BMSC-NNA1 against the rail, press up to engage the spring loaded lower clip and rotate the unit parallel to the DIN Rail.
- 4) Release upward pressure.



# Removing

Follow these steps to remove your interface converter.

- 1) Press up on unit to engage the spring loaded lower clip.
- 2) Swing top of the unit away from DIN Rail.



# Accessing the Main Page

The following steps will help you access the browser based configuration of the gateway. By default, DHCP is enabled. If the gateway fails to obtain an IP address over DHCP it will Auto IP with 169.254.X.Y. For more information on your Operating system network setting refer to the Access Browser Configuration Doc on the CD or download from our support web site.

1) Insert the provided CD-ROM into a computer also on the network.

NDK Settings IP	0.	0.	0.	0	]	1000	t a Unit- 460 XX	(YY (00-03-F4-0A-D2-	8C] AutolP a	at 169.254.4
Network Mask	0.	0.	0.	0						
GateWay	0.	0.	0.	0	Set>					
DNS 🛛	0.	0.	0.	0				m		
								Search Aga	n	
						:h Web	1	Advanced		Close

- 2) Run the IPSetup.exe program from the CD-ROM.
- 3) Find unit under "Select a Unit".
- a. Change Gateway's IP address to match that of your PC if DHCP has failed.
- i. You will know DHCP has failed if the gateway's IP address is AutoIP at 169.254.X.Y.
- ii. If successful, it will say DHCP'd at ex: 192.168.0.100 or however your DCHP Client is set up.
- b. If you do not see the gateway in this tool, then your PC is most likely set up as a static IP.
- i. Change your PC's network settings to be DHCP. If DHCP fails, then it will change to be on the 169.254.x.y network.
- ii. Relaunch the IP Setup tool to see if gateway can be discovered now.
- 4) Click Launch Webpage. The Main page should appear.

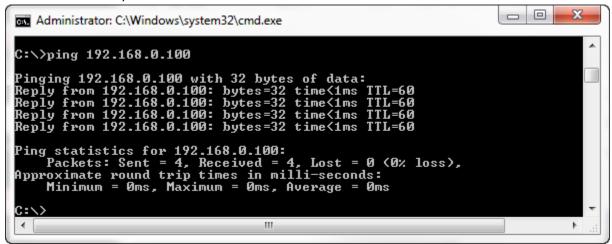
#### Default setting is set to DHCP. If DHCP fails, default IP Address is 169.254.x.y



## **Error: Main Page Does Not Launch**

If the Main Page does not launch, please verify the following:

- 1) Check that the PC is set for a valid IP Address
- a. Open a MS-DOS Command Prompt
- b. Type "ipconfig" and press enter
- c. Note the PC's IP Address, Subnet, and Default Gateway
- The gateway must be on the same Network/Subnet as the PC whether it's setup for DHCP or Static. Once you have both devices on the same network, you should be able to ping the gateway using a MS-DOS Command Prompt.



The Screenshot above shows a gateway that is currently set to a static IP Address of 192.168.0.100.

If you are able to successfully ping your gateway, open a browser and try to view the main page of the gateway by entering the IP Address of the gateway as the URL.





# **Committing Changes to the Settings**

- All changes made to the settings of the gateway in Configuration Mode will not take effect until the gateway is restarted via the webpage. Changes will not be stored if the gateway's power is removed prior to a reboot.
- **NOTE:** The gateway does not need to be restarted after every change. Multiple changes can be made before a restart, but they will not be committed until the gateway is restarted.
- When all desired changes have been made, press the **Restart Now** button.
- The webpage will redirect to our rebooting page shown below:

RTA	www.rtaautomation.com
Real Time Automation, Inc.	

- The reboot can take up to 20 seconds.
- $\circ$   $\:$  If the IP address has not been modified, the gateway will automatically redirect to the main page.
- If the IP address was modified, a message will appear at the top of the page to instruct the user to manually open a new webpage at that new IP.



# Main Page

The main page is where important information about your gateway and its connections are displayed. Mode (orange box below):

Running Mode:

- Protocol communications are enabled
- Configuration cannot be changed during Running Mode. If changes are needed, click the Configuration Mode button shown in the green box below
   Configuring Mode:

Configuring Mode:

- Protocol communication is stopped and no data is transmitted
- Configuration is allowed

Navigation (green box below):

You can easily switch between modes and navigate between pages (Configuration, Diagnostics, and Other pages) using the buttons on the left hand side.

RTA				www.rtaautomation.com
Real Time Auton	nation, Inc.			MODE: RUNNING 460ETCMC
Configuration Mode Main Page CONFIGURATION Network Configuration		Device Description: Applicat	n Page tion Description	
Allen-Bradley PLC Modbus TCP/IP Client Display Data DIAGNOSTICS -Select-	Network Status Ethernet Port Allen-Bradley PLC Statu		MAC Address 00:03:F4:0A:43:CC	IP Address 10.1.28.95
-Select-	Last Read Error Code: Last Write Error Code:	Fatal Error: No Configurati Connection Status: No De		
	Last Error Code:	Fatal Error: No Configurati		
	Data Mapping Status # Enabled: # of Errors: First Error:			



# **Device Configuration**

The device configuration area is where you assign the device description parameter. Changes can only be made when the gateway is in Configuration Mode.

Main Page	
Device Description: Application Description	
Save Parameters	

Once you are done configuring the Description, click the **Save Parameters** button.



## **Network Configuration**

The network configuration area is where you assign the IP address and other network parameters. Changes can only be made when the gateway is in Configuration Mode.

Once you are done configuring the Network Settings, click the **Save Parameters** button.

If you are changing the IP Address of the gateway, the change will not take effect until the unit has been rebooted. After reboot, you must enter the new IP Address into the URL.

Network Configuration	Help
Ethernet Configuration	
Ethernet MAC Address:	00:03:F4:0B:C3:02
Ethernet Link:	Auto-Negotiate 🔻
IP Setting:	Static IP V
IP Address:	10.1.16.40
Subnet:	255.255.0.0
Default Gateway:	0.0.0.0
DNS Gateway:	0.0.0.0
Save Par	rameters

It is recommended to leave the DNS Gateway set to 0.0.0.0 and the Ethernet Link as Auto-Negotiate. If configuring the gateway to use E-mail, the DNS Gateway must be set.



## **BACNet MS/TP Master Configuration**

Click the **BACnet MSTP Master** button to access the configuration page.

1) **Serial Port**: Select which serial port is being used for communication. This port must be configured on the Port Configuration page. If it has not yet been configured, it will display *Disabled* after the Port description in this dropdown.

Serial Port:	Port 0 (T-Strip) Disabled	*
	· · · · · · · · · · · · · · · · · · ·	1.200 B

- 2) Enter a unique **Instance** identifier for the gateway. This Instance must be unique on the BACnet MS/TP network.
- 3) Enter a unique **MAC** identifier for the gateway. This MAC must be unique on the BACnet MS/TP network.
- 4) Max Master: Enter the maximum MAC ID that the gateway will communicate with on the BACnet MS/TP network. This value should be equal to or greater than the largest MAC ID on the MS/TP Network. The gateway cannot communicate with any MAC ID that is greater than the value entered in this field. In an ideal network, this should match the other devices on the BACnet MS/TP network.
- 5) Enter a **Name**, **Description** and **Location** for the gateway. These are used to identify the gateway on the BACnet MS/TP network.
- 6) **Delay Between Messages**: Enter the length of time to delay between read and write scan line requests (ms).
- 7) **Response Timeout**: Enter the amount of time the gateway should wait before a timeout is issued for a read/write request(s).
- 8) **Dependency Protocol**: If enabled, BACnet MS/TP communication will stop if communication to the selected protocol is lost.

BACnet MS/TP Master Configuration			Help
Serial Port:	Serial Port disabl	ed 🗸	
Instance:	50	0-4194302	
MAC:	1	0-127	
Max Master:	10	1-127	
Name:	Gateway Name		
Description: Gateway Description			
Location:	Gateway Location	ı	
Delay Between Messages:	100	0-10000 ms	
Response Timeout:	1	1-60 s	
Dependency Protocol:	None 🗸		
Save Pa	rameters		



# **BACnet MS/TP Master Device Configuration**

The bottom area of the BACnet MS/TP Master Configuration page lets you configure up to 32 external BACnet MS/TP devices.

1) To add additional Slave connections, click the -Select- dropdown menu under BACnet MS/TP Master Device List and select **Add Generic Slave** option.



- a. If you are configuring multiple devices click << or >> to navigate to another device.
- b. To create a new slave with the same parameters already configured from another slave, click the -Select- dropdown and select the **Add from BACnet MS/TP X** option (where X represents the slave you wish to copy parameters from). Once created, you can make any additional changes needed to that new slave.
- c. To remove a device, navigate to the slave to delete using the << and >> buttons and click the **Delete Slave** button.
- d. Click **Save Parameters** to save your changes before a restart or going to another configuration page.
- 2) The **Enable** check box should be selected for the device.
- 3) Enter a **Device Label** to identify the device within the gateway.
- 4) Enter the unique **Instance** that matches the slave. If this value doesn't match, the gateway will timeout.
- 5) **Bit Pack:** Select the formatting of the Binary Input/Output/Value Objects. Automap will use this packing size to map binary objects to/from the other protocol. The bit pack selection here should match that of the other protocol. The starting address is considered Bit 0 and is the low-order bit.
- 6) **Priority Array:** Select the Priority Array index to use for the Writeable Commandable BACnet Objects.
- 7) Enter the number of Read Scan Lines and Write Scan Lines.
- 8) Click the **Generate Scan Lines** button to have the read and write scan lines auto-generate for you. You may manually configure the read and write scan lines after they have been generated.

Enable	BACnet MS	/TP Slave 1						
Device La	bel BM01	Instance 1 0-4194302						
Bit Pack 1 Bit 🗸 Bi	nary Input / Output / Value Only	Priority Array 16 V						
# of Read Scar	n Lines 0 0-100	# of Write Scan Lines 0 0-100						
Generate Scan Lines								
View R	ead Scan Lines	View Write Scan Lines						



## **Configuring Read Scan Lines**

Follow these steps to manually configure Read Scan Lines.

- 1) Select **View Read Scan Lines** if not already selected.
- Select an Object Type for each Scan Line. Options include: Analog Input, Analog Output, Analog Value, Binary Input, Binary Output, Binary Value, and Multi-State Input, Multi-State Output, Multi-State Value, CSV (CharacterString Value).
- 3) Enter a Starting Object.
- 4) Enter the # of consecutive objects to read for that object type. You can enter a value of 1 to 128.

🗆 🕅 🛛 Line #		Object Type	Starting Object	# of Objects	
	1	Analog Input 🔹	1	1	

## **Configuring Writes Scan Lines**

Follow these steps to manually configure Write Scan Lines.

- 1) Select View Write Scan Lines if not already selected.
- 2) Select an Object Type for each Scan Line. Options include: Analog Output, Analog Value, Binary Output, Binary Value, Multi-State Output, Multi-State Value, and CSV (CharacterString Value).
- 3) Enter a Starting Object.
- Enter the # of consecutive objects to write for that object type. You can enter a value of 1 to 128.

🕒 🗃 🛛 Line #		Object Type	Starting Object	# of Objects	
	1	Analog Output	1	1	



# **S7 Client Configuration**

Click the **S7 Client PLC** button to access the configuration page.

- 1) Select which **Network Interface** to use for this S7 client PLC connection. If using single port hardware, the Network Interface will default to Ethernet Port only.
- 2) **Delay Between Messages**: Enter the length of time to delay between read and write scan line requests (ms).
- 3) **Response Timeout**: Enter the amount of time the gateway should wait before a timeout is issued for a read/write request (ms).
- 4) **Delay Between Connect Attempts**: Enter the amount of time the gateway should wait between attempts to connect to the PLC.
- 5) **Dependency Protocol**: If enabled, the Siemens S7 PLC communication will stop if communication to the selected protocol is lost.

S7 Client Configuration	Help
Network Interface: Ethernet Por	rt 1 (10.1.16.49) 🔻
Delay Between Messages: 100	10-60000 ms
Response Timeout: 500	50-60000 ms
Delay Between Connect Attempts: 1000	1000-60000 ms
Dependency Protocol: None	
Save Parameters	



# **External Server Configuration**

The bottom area of the S7 Client Configuration page lets you configure up to 5 external S7 server devices.

1) To add additional server connections, click the -Select- dropdown under S7 Client Device List and select **Add Generic Server** option.

S7 Client Device List		
	-Select- V Delete Server	
	<< 1 >>	
	1-2	

- a) If you are configuring multiple devices click << or >> to navigate to another device.
- b) To create a new server with the same parameters already configured from another server, click the -Select- dropdown and select the Add from S7 X option (where X represents the server you wish to copy parameters from). Once created, you can make any additional changes needed to that new server.
- c) To remove a device, navigate to the server to delete using the << and >> buttons and click the **Delete Server** button.
- d) Click the **Save Parameters** button to save changes before restarting or going to another configuration page.
- 2) The **Enable** check box should be selected for the device.
- 3) Enter a **Device Label** to identify the device within the gateway.
- 4) Enter the unique **IP Address** that matches the server. If this value doesn't match, the gateway will timeout.
- 5) Enter the **Rack** number of the S7 server. If this value doesn't match, the gateway will not be able to open a connection.
- 6) Enter the **Slot** number of the S7 server. If this value doesn't match, the gateway will not be able to open a connection.
- 7) Enter the number of Read Scan Lines and Write Scan Lines.
- 8) Click the **Generate Scan Lines** button to have the read and write scan lines generated for you.

Enable									
Device L	abel SC01			IP Address 0.0	.0.0				
Rack 0	0-6553	5		Slot 0	0-655	535			
# of Read Sca	an Lines 0	0-150	# (	of Write Scan Li	nes 0	0-150			
	Generate Scan Lines								
View F	Read Scan Lines			View W	rite Scan Line	es			



## **Configuring Read and Write Scan Lines**

Follow these steps to manually configure read and write scan lines.

1) Click the View Read Scan Lines or View Write Scan Lines button.

		View Rea	ad Scan Lines			View Write Sc	an Lines
Re	ad Scan	Lines (S7	to 460MCSC)	l.			
	• <b>)</b>	Line #	Point Type	Address Name	Byte Offset	Bit Offset	<b># of Points</b> *See Limits Below
		1	8 Bit Int 🗸		0	0	1
				< 1-	1>>		

	View Rea	ad Scan Lines			View Write Sca	an Lines
Vrite Scan L	<b>.ines</b> (460	MCSC to S7)				
	Line #	Point Type	Address Name	Byte Offset	Bit Offset	# of Points *See Limits Below
	1	8 Bit Int 🗸		0	0	1
			<< 1-	1 >>		

- 2) Select a **Point Type** for each scan line. Options include: 8 Bit Int, 16 Bit Int, 32 Bit Int, 32 Bit Float, Bool, Char.
  - a) **Char Point Type:** When using a Char Data Type, the 1<sup>st</sup> byte of each Memory address is reserved for the Length field. The remaining bytes will be used for the actual data. You must use an array of Char. String data type is not supported.
- Select an Address Name- Choose if the data address is an input address(I), output address(Q) or Data Block(DB#).
  - a) **Note:** Input address(I) is only available in the RTA gateway write direction (460SC to S7)
- 4) Enter a **Byte Offset** Enter the first data address you want to read/write within the scan line.
- 5) Enter a **Bit Offset** Only for Bool data type. Enter the offset to the desired bit of the data address you want to read/write within the scan line.
  - a) Bits are organized from left to right, 7 down to 0. The value will be set to 0 for non-Bool data types.
- 6) Enter the **# of consecutive points** to read for that point/data type. See the *Scan Line Data Limit* section at the bottom of the webpage for max values in a scan line.



Example 1: 8 Bit Int, I Address, Byte 10, Offset 0, with # of Points 5 will read memory addresses IB10 to IB14.

Line #	Point Type	Address Name	Byte Offset	Bit Offset	# of Points *See Limits Below
1	8 Bit Int 🗸	[	10	0	5
		<1-	1 >>		

Example 2: 16 Bit Int, Q Address, Byte 10, Offset 0, with # of Points 5 will write memory addresses IW10 to IW19. Address 10-11 will be first 16-bit int, 12-13 will be the second 16-bit int, etc.

Line #	Point Type	Address Name	Byte Offset	Bit Offset	# of Points *See Limits Below
1	16 Bit Int 🗸	Q	10	0	5
		<1-	1 >>		

Example 3: 32 Bit Float, I Address, Byte 10, Offset 0, with # of Points 5 will read memory addresses ID10 to ID29. Address 10-13 will be first 32-bit float, 14-17 will be the second 32-bit int, etc.

Line #	Point Type	Address Name	Byte Offset	Bit Offset	# of Points *See Limits Below				
1	32 Bit Float 🗸	I	10	0	5				
< 1-1 >>									

Example 4: 16 Bit, DB5 Address, Byte 10, Offset 0, with # of Points 5 will read memory addresses of DB5.DBX10. Address DB5.DBX10 will be first 16 bit, DB5.DBX12 will be next, etc.

Line #	Point Type	Address Name	Byte Offset	Bit Offset	# of Points *See Limits Below
1	16 Bit Int 🗸	DB5	10	0	5
		<1-	1>>		

**Terminology Note and Example:** I addresses refer to input, Q addresses refer to output, %B refers to bytes and %W refers to words %D refers to DWord. Example, %IB68 would be used to read the byte offset based on the number of points. If reading a input/output for Bool, the bit offset would read the bit. Example, %I68.0 - %I68.7 or %Q68.0 - %68.7

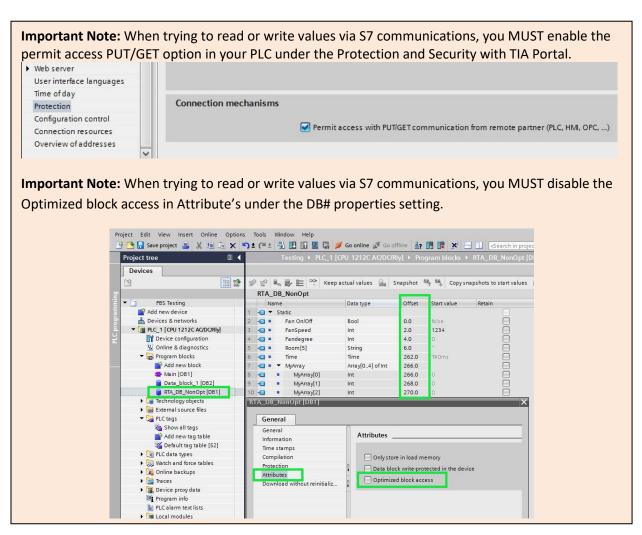


#### Configuring Read and Write Scan Lines (cont.)

If you are configuring multiple devices, click << or >> to navigate to another device. If this is the only device you are configuring, click the **Save Parameters** button.

Below is the Scan Line Data Limit for each Point Type and the max length range associated to them.

can Line Data Limit		
	Point Type	Max # of Points
	8 Bit Int	400
	16 Bit Int	200
	32 Bit Int	100
	32 Bit Float	100
	Bool	1
	Char	255



Real Time Automation, Inc.

1-800-249-1612



# **Mapping - Transferring Data Between Devices**

There are 5 ways to move data from one protocol to the other. You can combine any of the following options to customize your gateway as needed.

**Option 1 – Data Auto-Configure Mappings:** The gateway will automatically take the data type (excluding strings) from one protocol and look for the same data type defined in the other protocol. If there isn't a matching data type, the gateway will map the data to the largest available data type. See Data Auto-Configure section for more details.

**Option 2 – String Auto-Configure:** The gateway will automatically take the string data type from one protocol and map it into the other. See String Auto-Configure section for more details.

**Option 3 – Manual Configure Mappings:** If you don't want to use the Auto-Configure Mappings function, you must use the manual mapping feature to configure translations.

**Option 4 – Manipulation/Scaling:** You can customize your data by using math operations, scaling, or bit manipulation. See Data Mapping-Explanation section for more details.

**Option 5 – Move Diagnostic Information:** You can manually move diagnostic information from the gateway to either protocol. Diagnostic information is not mapped in Auto-Configure Mappings Mode. See Diagnostic Info section for more details.

Going from Manual Mapping to Auto-Mapping will delete ALL mappings and manipulations configured.



# **Display Mapping and Values**

The Display Data and Display String pages are where you can view the actual data for each mapping that is set up.

## **Display Data**

Click the **Display Data** button to view how the data is mapped and what the values of each mapping are.



Here you will see how each data point (excluding strings) is mapped. To view, select the device from the dropdown menu and click **View** to generate the information regarding that device. Then select either the **Protocol 1 to Protocol 2** or **Protocol 2 to Protocol 1** button, correlating to the direction you wish to see the data.

Display Data	Edit Mapping View as Text
Select a Device Modbus TCP Server IP Address: 0.0.0.0 View	
Protocol 1 to Protocol 2	Protocol 2 to Protocol 1



This page is very useful when verifying that all data is mapped somehow from one protocol to another. If a data point is not mapped, it will display on this page in a yellow highlighted box. The Display Data page will display up to 200 mappings per page, simply navigate to the next page for the additional mapping to display.

Mod	dbus RTU to BACne	et/IP			BACnet/IP to Modb	us RTU
			1Displaying 1-201 of 3	> 300		
	Modbus RTU		460MMBS →→		BACnet/IP	
Name	Valu	e (Hex)	Manipulation	Name	Value	e (Hex)
400001			<b>&gt;</b> >	AI1		
400002			<b>→→</b>	AI2	Mapping Dis	abled for Point
400003			<b>→→</b>	AI3		

In the above example, we see the following:

- Modbus register 400001 from Slave 1 is being mapped to Al1 on BACnet
- Nothing is being moved from Modbus register 400002 to Al2 on BACnet because the mapping is disabled
- Modbus register 400003 from Slave 1 is being mapped to AI3 on BACnet

**NOTE**: If a data point is mapped twice, only the first instance of it will show here. EX: If Modbus 400001 & 400040 from Slave 1 are both mapped to Al1, only 400001 will show as being mapped to Al1.

If there are values of "--" on this page, it indicates that the source has not yet been validated and no data is being sent to the destination.

The example below reflects the Modbus to PLC flow of data. The Modbus (left side) is the source and the PLC (right side) is the destination.

- The 460 gateway has received valid responses from Modbus registers 400001- 400005 and therefore can pass the data on to the PLC tag called MC2PLC\_INT.
- The 460 gateway has NOT received valid responses from Modbus register 400011 & 400012. As
  a result, the data cannot be passed to the PLC tag ETC01\_GN0\_INT2 and indicates so by using "- "in the value column of the table.



Display Data	a					Edit Mapping View as Text
Select a Device	e Modbus TC	CP Server IP Address	s: 10.1.16.16	View		
	Modbus TCP/I	P to PLC		P	LC to Modbus	TCP/IP
				1 >> g 1-7 of 7		
	Modbus <sup>·</sup>	TCP/IP		тсмс ➔	PLC	
Name		Value (Hex)	Manip	ulation Name	Valu	ıe (Hex)
400001	15	0x000F	<b>→</b> →	ETC01 MC2PLC_INT[0]	15	0x000F
400002	1495	0x05D7	<b>→→</b>	ETC01 MC2PLC_INT[1]	1495	0x05D7
400003	1	0x0001	<b>→→</b>	ETC01 MC2PLC_INT[2]	1	0x0001
400004	23	0x0017	<b>→</b>	ETC01 MC2PLC_INT[3]	23	0x0017
400005	3	0x0003	<b>→→</b>	ETC01 MC2PLC_INT[4]	3	0x0003
400011			<b>→→</b>	ETC01 ETC01_G2N0_INT[0]		
400012			<b>→→</b>	ETC01 ETC01_G2N0_INT[1]		

To view the actual data mappings, click the **Edit Mapping** button. For more details, see the Data Mapping-Explanation section.

To view the data mappings purely as text, click the **View as Text** button. For more details, see the View Data Mapping as Text section.



# **Display String**

Click the **Display String** button to view what the values of each Parsing and/or Concatenating strings are, you can also click on the Edit Mapping to view the mapping of each string.

	Main Page							
CONFIGURATION								
	Network Configuration							
	Port Configuration							
	ASCII							
	Allen-Bradley PLC							
	Display Data							
L <b>F</b>	Display String							
	Restart Now							
DIAG	ONOSTICS							
	-Select-							
отн	ER -Select-							

To view the source or destination groups from a string, click the dropdown menu to generate the information regarding that device. The string data will be displayed in both Hex and ASCII (only the ASCII data is sent). The example below shows data that is coming from the source device. A group will be displayed for each Parsing/Concatenating String field that is configured.

Dis	play S	tring	3												Edit Mapping View as Text
Sele	ect a Gro	oup	Src:	Lir	ne 1	Ba	rco	de S	car	ner		~	and a String Barcode Scanner V	(11 bytes)	
	0000:	68	65	6C	6C	6F	20	77	6F	72	6C	64	hello world		

In the Group drop down, "Line1" is defined on the ASCII Device configuration page and "Barcode Scanner" is defined in the ASCII Parsing configuration.

C Enable ASCII I	Device 1
Port Port 1 (DB9)	Device Label Line1
LED Inactivity 0 0-60000 s	Operation Mode Mark Data New on New Message 🗸

Field	Start Location	Length	Data Type	Internal Tag Name
1:	1	0	String 🗸	Barcode Scanner



If there are values of "Data Not Valid "on this page, it indicates that the source has not been validated yet and no data is being sent to the destination.

Display String	Edit Mapping
	View as Text
Select a Group Src: Line 1 Barcode Scanner V and a String Barcode Scanner (0 bytes)	
Data Not Valid	

**NOTE:** You can view the whole string data by clicking on **Diagnostics Info** drop down and navigating to ASCII Diagnostics page. You will also have to select the port you want to view in the dropdown below ASCII.

Diagnostics							
ASCII	✓ View						
Port 1 (DB9) 🗸	View						

To view the string mappings, click the **Edit Mapping** button. For more details see the **String Mapping-Explanation** section.

Display String	Edit Mapping
	view as Text
Select a Group Src: Line 1 Barcode Scanner v and a String Barcode Scanner v (11 byte	es)
0000: 68 65 6C 6C 6F 20 77 6F 72 6C 64 hello world	

#### NOTE: Only String data types can be mapped to another String data type.

String Mapping Configuration								
Manual Configure # of Mappings to Configure: 1 0-250 Set Max # of Mappings								
Enable	Mapping 1							
Source		Destination						
Group: Line 1 Barcode Scanner	• • • • • •	Group: ETC01 ETC01_G2N0_STRIN   String: ETC01_G2N0_STRING						

To view the string mappings purely as text, click the **View as Text** button. For more details see the **View String Mapping** as Text section.

Real Time Automation, Inc.



# **Display String use case**

Sending a message of "RTA,Support,Rocks" from an ASCII device to the RTA unit. The ASCII Parsing Configuration would look like my example below. There are more detailed examples of what all the fields represent in the ASCII Parsing section.

	ASCII Device 1 (Line1)					
Max Number of Fields: 3		1-50	1-50 Min Number of Fields: 1 1-			
		Parsing D	elimiter:	, 44 0x2c	▼	
	Update Fields					
Field	Start Location	Length	Dat	ta Type	Internal Tag Name	
1:	1	0	String	~	Header 1	
2:	1	0	String	~	Header 2	
3:	1	0	String	~	Header 3	

The message is broken up into 3 "Groups" or Parsing fields.

Display String		Edit Mapping View as Text
Select a Group Src: Line1 Header 1	and a String Header 1 - (3 I	bytes)
0000: 52 54 41	RTA	
Display String		Edit Mapping View as Text
Select a Group Src: Line1 Header 2	and a String Header 2 V (7	bytes)
0000: 53 75 70 70 6F 72 74	Support	
Display String		Edit Mapping View as Text
Select a Group Src: Line1 Header 3	and a String Header 3 V (5	bytes)
0000: 52 6F 63 6B 73	Rocks	

To view the Entire message, click on the Diagnostic drop down, select Diagnostics Info. Select ASCII, click view, select your Port. Whole data will be in the Last Message Sent Diagnostic box.

Diagnostico	Last Messag	e Sent (1	7 bytes)				
Diagnostics	0000:		L 2C 53 7	5 70 70 6	5F 72 74 2C 52	6F 63 6B	RTA,Support,Rock
ASCII View Port 1 (DB9) View	0016:	73					S

Real Time Automation, Inc.



# Data and String Mapping – Auto-Configure

The Auto-Configure function looks at both protocols and will map the data between the two protocols as best as it can so that all data is mapped. Inputs of like data types will map to outputs of the other protocols like data types first. If a matching data type cannot be found, then the largest available data type will be used. Only when there is no other option is data truncated and mapped into a smaller data type.

If the Auto-Configure function does not map the data as you want or you want to add/modify the mappings, you may do so by going into Manual Configure mode.

The following are examples of the Auto-Configure function.

1) This example shows a common valid setup.



- a. Both Source values were able to be mapped to a corresponding Destination value.
- 2) This example shows how Auto-Configure will make its best guess.

Source	Destination
8-bit Sint	8-bit Sint
16-bit Int	16-bit Int
32-bit Uint	32-bit Uint
32-bit Float	32-bit Uint

 a. The 32-bit Float from the Source location could not find a matching Destination data-type. After all other like data types were mapped, the only data type available was the 2<sup>nd</sup> 32-bit Uint data type. Auto-Configure was completed even though the data in the Float will be truncated.



# **Data Mapping – Explanation**

Below are the different parts that can be modified to make up a data mapping.



- 1) Enable (red box above): Check to enable mapping. If not checked, this mapping is skipped.
- 2) Source Field (yellow box above):
  - a) Group Select the data group you set up in the protocol config to use for this mapping.
  - b) Start This is the starting point for this mapping.
  - c) End This is the final point to be included for this mapping.
- 3) Manipulation Area (green box above):
  - a) Enable the Data Manipulation. This can be enabled for any mapping.
  - b) Click Add Math Operation for each operation needed. Up to 3 are allowed unless you are using the Scale, Set Bit, or Invert Bit functions. If using Scale, Set Bit, or Invert Bit, then only 1 operation is allowed.
  - c) Select the Operation(s) to perform.
    - i) Math Operations are performed in the order they are selected.
    - ii) If more than one point is selected on the source, the Math Operations will be performed on every point.
  - d) Enter the value(s) for the operation.



Example of Add (similar for Subtract, Multiple, Divide, and MOD). This will add a value of 10 to the source field before it is written to the destination field.

	Enable Enable	Manip	oulation
	Scale		~
Src 🗌	1	to	10
Dst	1	to	100

Example of Scale. This will scale the source values from 1-10 into 1-100 for the destination.

5	Enable	Manipulation
	Set Bit	~
Src		Dst
0		5
(0-15)		(0-15)

Example of Set Bit (similar to Invert Bit). This will take the value of the O<sup>th</sup> source bit and copy it into the value of the 5<sup>th</sup> destination bit.

- 4) Destination Field (blue box above):
  - a) Group Select the data group you set up in the protocol config to use for this mapping.
  - b) Start This is the starting point for where the data is being stored.
  - c) End The End point is derived from the length of the source and cannot be modified.

1-800-249-1612



# Data Mapping – Adding Diagnostic Information

Data Mapping offers 5 different types of information in addition to any scan lines specified for each protocol.

**IMPORTANT NOTE:** Only add Diagnostic Information **AFTER** both sides of the gateway have been configured. If changes to either protocol are made after diagnostic information has been added to the mapping table, it is necessary to verify all mappings. Remapping may be necessary.

#### 1) Temporary Ram (Int64)

- a) This offers five levels of 64bit Integer space to assist in multiple stages of math operations. For example, you may wish to scale and then add 5. You can set up a single translation to scale with the destination as the temporary ram. Then another translation to add 5 with the source as the temporary ram.
- b) The gateway will automatically convert the Source to fit the Destination, so there is no need for Int 8, 16, 32 since the 64 may be used for any case.

Enable	Mapping 1				
Source	B/	🗹 Enable	Manipulation	Destination	
Group: Temporary Ram0 Start: Ram0 End: Ram0		Scale Src 1 Dst 1	to 10 to 100	Group: Temporary Ram0 (Int64)  Start: Ram1 End: Ram1	
Enable     Mapping 2					
Source		🗹 Enabl	e Manipulation	Destination	
Group: Temporary Ram0 Start: Ram1 End: Ram1		Add Add M	▼ 5 ath Operation	Group: Temporary Ram0 (Int64)	

*In this example, Ram0 is scaled into Ram1. Ram1 is then increased by 5 and stored into Ram2. Ram0 and Ram2 could be considered a source or destination group.* 

#### 2) Temporary Ram (Double)

a) This is like the Temporary Ram (Int 64), except manipulations will be conducted against the 64bit floating point to allow for large data.

#### 3) Ticks Per Second

a) The gateway operates at 200 ticks per second. This equates to one tick every 5ms. Thus, mapping this to a destination will give easy confirmation of data flow without involving one of the two protocols. If data stops on the destination end, then the RTA is offline.

Enable Mapping 1			
Source	Enable Manipulation	Destination	
Group: Ticks Since Powerup (Uint32)  Start: Since Powerup End: Since Powerup	• • -> • •	Group: BS01 Al1 (Float)  Start: Al1  Children Al1	

Real Time Automation, Inc.



#### 4) XY\_NetBmpStat

a) If a protocol is a Client/Master, there is a Network Bitmap Status that is provided on the Diagnostics Info page under the Variables section.

10	
Modbus RTU Master	
Device Status	
Connected and Running	
LED Status	
Connection Status:	Connected
Variables	
Network Bitmap Status:	0x000001f

- b) Since a Client/Master may be trying to communicate with multiple devices on the network, it may be beneficial to know if a Server/Slave device is down. By using this Network Bitmap Status, you can expose the connection statuses of individual devices. **Values shown are in HEX.** 
  - i) 0x0000002 shows that only device 2 is connected
  - ii) 0x00000003 shows that only devices 1 and 2 are connected
  - iii) 0x0000001f shows that all 5 devices are connected (shown in image above)
- c) There are multiple ways to map the NetBmpStat.

**Option 1:** Map the whole 32bit value to a destination. Example below shows the NetBmpStat is going to an Analog BACnet object. Using a connection of 5 Modbus Slave devices Al1 will show a value of 31.0000. Open a calculator with programmer mode and type in 31, this will represent bits 0 - 4 are on. This mean all 5 devices are connected and running.

If using an AB PLC with a Tag defined as a Dint, then expand the tag within your RSlogix software to expose the bit level and define each bit as a description such as device1, device2, etc.

C Enable			
Source		Enable Manipulation	Destination
Group: MM NetBmpStat (Uint32)  Start: NetBmpStat  Contemp Stat  Contemp	•	• -> • •	Group: BS01 Al1 (Float)  Start: Al1  Contemporation Al1

**Option 2:** You can extract individual bits from the NetBmpStat by using the Set Bit Manipulation and map those to a destination. You'll need a mapping for each device you want to monitor. Example below shows Modbus device 2 (out of 5) is being monitor to a BACnet Binary Object. You can define the object in the BACnet Name configuration.

C Enable Mapping 1					
Source	Enable Manipulation	Destination			
Group: MM NetBmpStat (Uint32)  Start: NetBmpStat  End: NetBmpStat	Set Bit         Image: Set Bit           Src         Dst           1         0           (0-31)         (0)	Group: BS01 BI1 (Bit1)  Start: BI1  Group: BS01 BI1 (Bit1)  Start: BI1  Start: BI1  Start: BI1			

Real Time Automation, Inc.



#### 5) Status\_XY

a) There are two Statuses provided, one for each protocol. This gives access to the overall status of that Protocol. Each Bit has its own meaning as follows:

Common Status:		0x000000FF	(bit 0-7)1 <sup>st</sup> byte
Hex:	Bit Position:	Decimal:	Explanation:
0x00	0	0	if we are a Slave/Server
0x01	0	1	if we are a Master/Client
0x02	1	2	connected (0 not connected)
0x04	2	4	first time scan
0x08	3	8	idle (usually added to connected)
0x10	4	16	running (usually added to connected)
0x20	5	32	bit not used
0x40	6	64	recoverable fault
0x80	7	128	nonrecoverable fault

For this example, the ETC Status is mapped to a PLC tag called PLC\_Status

	PLC to Modbus TCP/IP						Modbus TCP/IP to PLC		
PLC					460ETCMC Modbus TCP/IP				
Name		Value (Hex)			Manipulation	Name			
PLC_Status		19		0x00000013	<b>*</b> *	ETC Status	19	0x0000013	
Example: ETC Status is 0x00000013 (19 decimal), here is the break down									
	He	<b>‹</b>	Bit Decimal Explanation						
	0x0		O(on) 1 if we are a M			a Mas	ter/Client		
	0x02		1(on)	2	2 connected (0 not connected)				
	0x10 4(on) 16 running (usually added to connected)							connected)	
	Tot	al:	0x13	19					
External Faults: 0x0000FF00 (bit 8-15)2 <sup>nd</sup> byte									
Hex:	Bit	t Pos	sition:	Decimal:	Expla	anatio	n:		
0x00	8		0	0 local		control			
0x01	8		256	256 remote		ely idle			
0x02	9		512			faulted			
0x04	10					to depende	-		
0x08	11 2,048 faulted due to dependency					endency			
Recoverable Faults: 0x00FF0000 (bit 16-23)3 <sup>rd</sup> byte									
Hex:	<u>Bit</u>	t Pos	sition:	Decimal:	Expla	anatio	<u>n:</u>		
0x01		1	L 6	65,536	6 reco	verab	le fault -	• timed out	
0x02	17		,	131,072 recov		rable fault - Slave err			

Real Time Automation, Inc.

#### 1-800-249-1612



#### Non-Recoverable Faults 0xFF000000 (bit 24-31)4<sup>th</sup> byte

Hex:	Bit Position	: Decimal:	Explanation:
0x01	24	16,777,216	nonrecoverable fault - task fatal err
0x02	25	33,554,432	nonrecoverable fault - config missing
0x04	26	67,108,864	nonrecoverable fault - bad hardware port
0x08	27	134,217,728	nonrecoverable fault - config err
0x10 0x20	28 29	268,435,456 536,870,912	Configuration Mode No Ethernet Cable Plugged In

For this example, the MC Status is mapped to a PLC tag called MC\_Status

	PLC to Modbus T	CP/IP			Modbus TCP/IF	P to PLC
	PLC		460ETCMC		Modbus TC	P/IP
Name	Val	ue (Hex)	Manipulation	Name	Val	ue (Hex)
MC_Status	65601	0x00010041	<b>44</b>	MC Status	65601	0x00010041

**Example:** MC Status is 0x00010041 (65601 decimal), here is the break down, we know that bytes 1 and 3 are being used, so here is the break down,

Commo	n Status	:	
Hex:	<u>Bit:</u>	Decimal:	Explanation:
0x01	0(on)	1	if we are a Master/Client
0x40	6(on)	64	recoverable fault
Recov <u>Hex:</u>	erable F <u>Bit:</u>	<b>'aults:</b> Decimal:	Explanation:
0x01	16	65,536	recoverable fault - timed
0x0100	41	65,601	

Total:



# **String Mapping – Explanation**

Below are the different parts that can be modified to make up a string mapping.

String data types can only be mapped to other string data types. There is no manipulation that can be done on the string.

Enable	Mapping 1	3.
Source		Destination
Group: Line 1 Barcode Scanner	• • -> • •	Group: ETC01 ETC01_G2N0_STRIN▼ String: ETC01_G2N0_STRING ▼

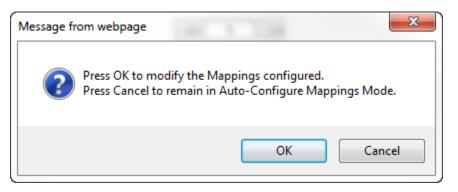
- 1) Enable (red box above): Check to enable mapping. If not checked, this mapping is skipped.
- 2) Source Field (yellow box above):
  - a) Group Select the string data group you set up in the protocol config to use for this mapping.
  - b) String This is the string used for this mapping.
- 3) Destination Field (green box above):
  - a) Group Select the string data group you set up in the protocol config to use for this mapping.
  - b) String This is the string where the data is being stored.



# Mapping – Auto-Configure Mode to Manual Configure Mode

To transition from Auto-Configure Mapping Mode to Manual Configure Mode, click the dropdown at the top of the Mapping Configuration page and select Manual Configure.

After you click this button, you will be prompted to confirm if this is really what you want to do.



Click **OK** to proceed to Manual Configure Mode or click **Cancel** to remain in Auto-Configure Mappings Mode.

Once OK is clicked, there are 2 options on how to proceed from here.

Message fr	om webpage
?	Press OK to keep the current Mappings. Press Cancel to Delete all Mappings.
	OK Cancel

- 1) To keep the mappings that are already configured press **OK**.
  - a) You would want this option if you are adding additional mappings or you want to modify the mapping(s) that already exist.
- 2) To delete the mappings that are already there and start over press **Cancel**.

To modify the number of mappings, enter a number in the text field next to **# of Mappings to Configure** and click the **Set Max # of Mappings** button. You can always add more mappings if needed.



# Mapping – Manual Configure Mode to Auto-Configure Mode

To transition from Manual Configure Mode to Auto-Configure Mapping Mode, click the dropdown menu at the top of the Mapping Configuration page and select Auto-Configure Mappings.

Message fr	om webpage
?	Press OK to delete the current Mappings and go back to Auto-Configure Mappings mode. Press Cancel to keep Mappings and remain in current Mode.
	OK Cancel

Click **OK** to proceed to delete all current mappings and go back to Auto-Configure Mappings Mode. Click **Cancel** to keep all mappings and remain in Manual Configure Mode.

**NOTE**: Once you revert to Auto-Configure Mapping Mode there is no way to recover the mappings you lost. Any mappings you previously have added will be deleted as well.



# **View as Text**

### **Data Mapping**

The View as Text page displays the point to point mapping(s) you set up in the Data Mapping section. This will also display any manipulation(s) that are configured.

Each line on this page will read as follows:

**Mapping** *number*: *source point* **Len**: *Number of points mapped* -> *manipulation* (*if blank then no manipulation*) -> *destination point* 

If you are looking for a specific point to see if it is mapped, you can do a find in this text box for your point in question. Example: you defined 20 Registers starting at register 1 and want to see if 400011 is mapped. If it is not in this text box, then it is not mapped, and no data will be transferred.

This is the text display for the example shown under the *Data Mapping- Adding Diagnostic Information* section.

Data Mapping							
Mapping 1: Mapping 2:	Temporary RamO Temporary Ram1				1:100 -> Temporary Ram2	Temporary H	Ram1

## **String Mapping**

The View as Text page displays the string mapping(s) you set up in the String Mapping section.

Each line on this page will read as follows:

Mapping number: source point -> Copy -> destination point

If you are looking for a specific point to see if it is mapped, you can do a find in this text box for your point in question. Example: you defined 20 String Tags in the PLC and want to see if "Test\_String" in the Logix PLC is mapped. If it is not in this text box, then it is not mapped, and no data will be transferred.

String Mapping					
Mapping 1:	Logix Test_String	-> Copy ->	MCO2 400001		



# **Base Triggering – Data Validiation Triggering**

With Base Triggering, you will be marking data as "Invalid" and force RTA Master/Controller/Client protocols to read all the read data points sources until ALL source protocols data is valid. You will be able to utilize the Handshake to map over to Technology Trigger and/or back over to your source protocol for reference.

#### How does this work?

- 1) Map the Triggering Variable (Source) over to Trigger # (Dest).
- 2) If Trigger # value changes states mark all Trigger # protocols read data as "Invalid".
- 3) Read all source read data points until ALL source read data is valid.
- 4) Handshake # value is set equal to Trigger # value.
- 5) Map Handshake # to reference data point.

**Note**: **#** is an internal reference to the Server/Slave number you are settings up. **ex**. RTA Server/Slave products can only be Trigger 1 and Handshake 1 since we are only 1 device. If RTA is a Master/Client, then you can have a Trigger# for each server/slave connected too.

#### How do you set this up?

In this example I'm using a 460MCBS. My Building Automation System wants to verify that all data read from Modbus TCP/IP Server is valid.

1) Add an extra Analog Output for your Trigger. This tells the RTA to mark all data invalid.

Write Data	Groups (BACn	et/IP to 460MCBS)		
	Data Group	Object Type	Starting Object	# of Objects
	1	Analog Output (32 Bit Float)	1	21
	2	Binary Output	1	0
	3	CharacterString Value	51	0

a) You can define AI21 as your validation name in the Setup BACnet Names Configuration.

		Setup BACn	et Names, Units, and	ICOV		
21	G01 🗸	Data Validation Trigger	Other 🗸	no-units	~	1.000000

2) Add another Analog Input as reference for when data has been validated. When you write from AO21 to validate data, the RTA will reply to AI40 saying "validation complete".

Data Group	Object Type	Starting Object # of Obje	cts
1	Analog Input (32 Bit Float)	1 40	
2	Binary Input	1 0	
3	CharacterString Value	1 0	



40 G01 V Data Validation Result Other V no-units	✓ 1.000000

- 3) Within the Data Mapping page manually add 2 additional mappings.
- 4) The first mapping is going to be the Data Validation Triggering. AO21 will write to the RTA, MC Trigger 1 will mark data invalid.

Enable	Mapping 2				
Source			Enable Mani	pulation	Destination
Group: BS01 AO1 (Float)	~				Group: MC Trigger 0 (Uint16)
Start: A021	~	0	$\circ \Rightarrow$	• •	Start: Trigger 1 🗸
End: AO21	~				End: Trigger 1

5) The second mapping, the MC Handshake will increment that all data is validated and write to Al21 "all data is validated". The value of Al40 and AO21 should be the same.

C Enable	Mapping 3							
Source		Enat	ole Mani	pulat	ion		Destination	
Group: MC Handshake 0 (Uint16)						Group:	BS01 AI1 (Float)	~
Start: Handshake 1 🗸	•	0	$\Rightarrow$	0	•	Start:	AI40	~
End: Handshake 1 🗸						End:	AI40	



### **Security Configuration**

To setup security on the 460 gateway, navigate to **Other->Security Configuration**. You can configure Security for 3 administrators, 5 users, and 1 guest.

# THIS IS NOT A TOTAL SECURITY FEATURE

The security feature offers a way to password protect access to diagnostics and configuration on the network. The security feature does not protect against "Air Gap" threats. If the gateway can be physically accessed, security can be reset. All security can be disabled if physical contact can be made. From the login page, click the Reset Password button twice. You will be forced to do a hard reboot (power down) on the gateway within 15 minutes of clicking the button. This process should be used in the event a password is forgotten.

Note: Only Admins have configuration access to all web pages.

- Log Out Timer: The system will automatically log inactive users off after this period of time.
   NOTE: A time of 0 means that the user will not be automatically logged off. Instead, they must manually click the Logout button.
- 2) Username: Enter a username, max of 32 characters.
- 3) Password: Enter a password for the username, max of 32 characters, case sensitive.
  - a. Re-enter the Password
- 4) E-mail: In case the password was forgotten, a user can have their password e-mailed to them if e-mail was configured.
- 5) Hint: A helpful reminder of what the password is.

lmin Co	nfiguration				
Admin	Username	Password	Re-enter Password	Email	Hint
1 [				Not Configured	
2 [				Not Configured	
3				Not Configured	
lser Con	figuration	Admi	in Contact Informatio	on	
	figuration Username	Admi	in Contact Information Re-enter Password	Email	Hint
	2.		Re-enter		Hint
User	2.		Re-enter	Email	Hint
User 1 [	2.		Re-enter	Email Not Configured	Hint
User [ 1 [ 2 [	2.		Re-enter	Email Not Configured Not Configured	Hint



# **Security Configuration-Security Levels**

Each webpage in the gateway can have a separate security level associated with it for each user.

Security Levels:

- 1) **Full Access**: Capability to view and configure a web page.
- 2) View Access: Capability to view a web page, but cannot configure parameters.
- 3) **No Access**: No capability of viewing the web page and page will be removed from Navigation.

Jser 1: Jser 2:	Web Page	Security
User 3: User 4: User 5:	All Web Pages	No Access 👻 Set
Guest	Web Page	Security
	Main Page	Full Access 💌
	Device Configuration	Full Access 👻
	Port Configuration	Full Access 💌
	BACnet/IP Server	Full Access 💙
	Modbus RTU Master	Full Access 💌
	View Mapping	Full Access 💙
	Mapping	Full Access 💙
	Setup LED's	Full Access 💙
	Diagnostic Info	Full Access 💙
	Logging	Full Access 💙
	Display Data	Full Access 💌
	Export Configuration	Full Access 💙
	Import Configuration	Full Access 💌
	Save As Template	Full Access 💙
	Load From Template	Full Access 💌
	Utilities	Full Access 💙
	Email Configuration	Full Access 💌
	Alarm Configuration	Full Access 💌
	String Mapping	Full Access 💌
	View String Mapping	Full Access 💌
	Display String	Full Access 🗸



### Security - Log In

**Username**: Name of the user to login.

Password: Password of the user to login.

Log In: If login is successful, the user will be redirected to the Main Page.

Send Password to Email: Sends the specified User's Password to the email configured for that user.

**Display Hint:** Displays the hint specified for the User if one was set up.

**Reset Password:** This is used to reset security settings. Confirm reset password must be selected to confirm this action. Once confirmed, there is a 15 minute window to do a hard reset of the gateway by physically removing and restoring power from the gateway. Once power is restored, you may navigate to the IP address of the gateway as normal.

	ation Description
Username:	Admin
Password:	
Display Hint	Log In Reset Password

#### **Security - Log Out**

Once a user is done with a session they may click **logout** at the top of any page. The user may also be logged out for inactivity based off of the Log Out Timer specified during the configuration.

RTA	Welcome Admin <u>logout</u>	www.rtaautomation.com
Real Time Autom	ation, Inc.	MODE: RUNNING 460

Closing the browser is not sufficient to log out.



# **Email Configuration**

To setup e-mails on the 460 gateway, navigate to **Other->Email Configuration**.

You can configure up to 10 email addresses.

- 1) SMTP Mail Username: The email address that the SMTP server has set up to use.
- 2) SMTP Mail Password: If authentication is required, enter the SMTP Server's password (Optional).
- 3) SMTP Server: Enter the Name of the SMTP Server or the IP Address of the Server.
- 4) From E-mail: Enter the e-mail that will show up as the sender.
- 5) To E-mail: Enter the e-mail that is to receive the e-mail.
- 6) E-mail Group: Choose a group for the user. This is used in other web pages.

Click the **Save Parameters** button to commit the changes and reboot the gateway.





# **Alarm Configuration**

To setup alarms on the 460 gateway, navigate to **Other->Alarm Configuration**.

1) Alarm Delay upon Powerup: At Powerup, the gateway will have values of '0' stored for all data. This may cause alarms to trigger before these values are updated by the mating protocols. Set this field to provide needed time to update fields before considering values for alarms.

Alarm Configuration				Help
	Alarm Delay ι	upon Powerup:	0 0-3600 s	
	# of Alarm	s to Configure: Set Max # Ala	1 0-100	
	10 ST	< <u>1</u>		
🗹 Enable		1	Alarm 1	
Data Point	Set Error	Clear Error	Alarm Name	Email
Data Point           Ticks Since Powerup (Uint32)           Ticks Since Powerup	Set Error           >=         ▼           1000         1000		1	Group A
Ticks Since Powerup (Uint32)	>= 💟	Clear Error	Alarm Name Gateway_test	

- 2) Enter the number of alarms to configure and click **Set Max # Alarms** to generate those lines.
- 3) In the Data Point Section:
  - a. Top dropdown: select the Data Group. This dropdown menu will contain all groups that go from the gateway to the network.
  - b. Lower dropdown: select the Data Point's Specific Point. This is used to select which point in the group will be monitored for alarms.
- 4) In the Set Error Section:
  - a. Select the Set Error Operation in the top dropdown menu. Available options are <, >, <=, >=,
     !=, ==, and Change of State (COS). This is the operation that will be used to compare the
     Data Point value against the Error Value to determine if the alarm needs to be set.
  - Select the Set Error Value. This value is used as: 'Data Point's Value' 'Operation' 'Value.' Ex: Ticks Since Powerup >= 1000. This will set the alarm after 1000 ticks have elapsed since the unit powered up.



- 5) In the Clear Error Section:
  - a. Select the Clear Error Operation. Available options are <, >, <=, >=, !=, ==, and Change of State (COS). This is the operation that will be used to compare the Data Point value against the Error Value to determine if the alarm needs to be cleared.
  - b. Select the Clear Error Value.
    -Ex: Ticks Since Powerup >= 5000. This will clear the alarm after 5000 ticks have elapsed since the unit powered up.
- 6) Enter an Alarm Name. This will make the alarm unique and will be available in the Alarm Status page as well as in the email generated by the alarm.
- 7) Select an email to associate this alarm with. When an alarm is set, it sends an email. When an alarm is cleared, it will also send an email.

Click the **Save Parameters** button to commit the changes to memory and reboot the gateway.



#### **Diagnostics – Alarm Status**

Alarm Status will only display under the Diagnostic menu tab if at least 1 Alarm is enabled.

- 1) # Alarms Enabled: This is a count of enabled alarms.
- 2) # Alarms Active: This is how many alarms are presently active (set).
- 3) Last Active Alarm: This is the last alarm that the gateway detected.
- 4) Clear # of Times Active: This will reset all alarms '# of Times Active' to 0.
- 5) Alarm #: The reference number to the given alarm on the alarm setup page.
- 6) Name: The name of the alarm.
- 7) Status: The current status of the alarm, either OK or ALARM.
- 8) # of Times Active: This count represents the number of times this alarm has become active. If an alarm is triggered, this count will increment.

Alarm Statu	IS			
# Alarms En	abled:	1		
# Alarms Ac	tive:	0		
Last Active /	Alarm:			
				n # of Times Active
	Alarm#	Name	Status	# of Times Active
	1	Alarm Example	OK	0

#### **Alarms – Active**

While one or more alarms are active, every page will display 'Alarms Active' at the top of the page. This will no longer be displayed if all active alarms have been cleared.



When an alarm is activated, the following will occur:

- 1) A one-time notification will be sent out to the email associated with the alarm.
- 2) For duplicate emails to occur, the alarm must be cleared and then become active again.
- 3) # Alarms Active and # of Times Active will be incremented.
- 4) Status of the Individual Alarm will be set to Alarm.



5) *Last Active Alarm* field will be populated with details on what triggered the alarm.

Alarm Statu	S			
# Alarms En	abled:	1		
# Alarms Ac	tive:	1		
Last Active A	Alarm:	Alarm 1 is Set: Actual: (	0 < Limit: 20	
				Clear # of Times Active
	Alarm#	Name	Status	# of Times Active
	4	Alarm Example	Alarm	1

#### Alarms – Clear

When an alarm is cleared, the following will occur:

- 1) A one-time notification will be sent to the email associated with the alarm.
  - a. For duplicate emails to occur, the alarm must become active and then be cleared again.
- 2) Total # Alarms Active will decrement. Last Active Alarm will not be changed.
- 3) Status of the Individual Alarm will be reset to OK.



# Change of State (COS) Configuration

To access the configuration files in the 460 gateway, navigate to dropdown **Other->COS Configuration**. The gateway, by default only writes when data has changed. The gateway also waits to write any data to the destination until the source protocol is successfully connected.

Default values should fit most applications. Change these values with caution as they affect performance.

1) Stale Data Timer: If the data has not changed within the time allocated in this Stale Data Timer, the data will be marked as stale within the gateway and will force a write request to occur. This timer is to be used to force cyclic updates in the gateway, since data will only be written if it has changed by default. There is a separate timer per data mapping. Gateway behavior: If time = 0s => (DEFAULT) The gateway will write out new values on a Change of State • basis. • If time > 0s => The gateway will write out new values whenever the timer expires to force cyclic updates (write every *x* seconds). 2) **Production Inhibit Timer:** Amount of time after a Change of State write request has occurred before allowing a new Change of State to be written. This is to be used to prevent jitter. Default value is 0ms. This timer takes priority over the Stale Data Timer. There is a separate timer per data mapping. This timer is active only after the first write goes out and the first COS event occurs. Writes Before Reads: If multiple writes are queued, execute # of Writes Before Reads before the next read occurs. Default is 10 and should fit most applications. Warning: A value of 0 here may starve reads if a lot of writes are queued. This may be useful in applications where a burst of writes may occur and you want to guarantee they all go out before the next set of reads begin. Reads Before Writes: If multiple writes are queued, the # of Writes Before Reads will occur before starting the # of Reads Before Writes. Once the # of Reads Before Writes has occurred, the counter for both reads and write will be reset. Default is 1 and should fit most applications. 5) Enable Data Integrity: If enabled, do not execute any write requests to the destination until the source data point is connected and communicating. This prevents writes of 0 upon power up. **Change of State Configuration** Help Stale Data Timer: 0 0-3600 s 0-60000 ms Production Inhibit Timer: 0 Writes Before Reads: 10 0-255 Reads Before Writes: 1 1-255

Save Parameters

Click the Save Parameters button to commit the changes to memory and reboot the gateway.

Enable Data Integrity: 🗹



# **Diagnostics Info**

The Diagnostics page is where you can view both protocols' diagnostics information, # of Data Mappings, # of String Mapping and # Alarm Mappings.

DIAG	GNOSTICS	
	-Select-	~
	-Select-	
OTH	Diagnostic Info	
	Logging	

For protocol specific diagnostic information, refer to the next few pages.

### **Diagnostics Mapping**

This section displays the number of mappings that are enabled, Data Mapping and String Mapping will show the # of Errors and First Errors. Alarms will show # active and Last Alarm that was active.

#### **Common Errors:**

- Destination or Source Point does not exist

   a) Solution: Re-map the mapping
- 2) Source or Destination Pointer too small
  - a) There is not enough space on either the Source, or the Destination for the data you want to copy. This is typically seen when the Destination is smaller than the amount of data being transferred to it.
- 3) Range Discard, Min or Max Value
  - a) The actual data value is outside of the defined range
- 4) Math Error
  - a) Operation value cannot be 0
- 5) Scaling Error
  - a) Source Min must be smaller than Source Max
  - b) Destination Min must be smaller than Destination Max

Data Mapping # Enabled: # of Errors: First Error:	5 of 5 0
String Mapping # Enabled: # of Errors: First Error:	2 of 2 0
Alarms # Enabled: # Active: Last Active:	3 0

**Note:** you can also view this information on the Main Page.



### **Diagnostics – BACnet MS/TP Master**

Select the BACnet MS/TP Master in the dropdown menu on the Diagnostics Page to view a breakdown of the diagnostics and common strings that are displayed on the page. You may also view individual slave counters by selecting the device in the *All Slaves* dropdown and clicking **View**. Additional diagnostic information can be found by clicking the **Help** button.

Diagnostics		
BACnet MS/TP Ma	ister v View	Clear All Values
All Slave's 🗸	View	
All Slave's		
Slave Address 1		Help
Slave Address 2	Gateway Restart Needed	
Slave Address 3		

**NOTE**: This page will auto-refresh every five seconds with the latest data.

Clear All Values - This will only affect displayed values.

1) This will reset all displayed values back to zero and clear the Status Strings.

**Example:** If viewing BACnet MS/TP Master – Slave Address, this will only clear the values for that specific device. This will reduce the overall values indirectly, otherwise select All Servers to clear all devices.

		Diagnostics (MAC: 00:03:F4:0	06:FD:D6)	
BACnet MS/TP Master View		BACnet MS/TP Master View	M	Clear All Values
All Slave's View		Slave Address 133133 View		Clear Air Values
Device Status		Slave Address 155155 . View	L	
Connected and Running				Help
LED Status		LED Status		L1
Connection Status:	Connected	Connection Status:	Connected	
Variables		Variables		
Network Bitmap Status:	0x00000001	Network Bitmap Status:	0x0000001	
RD Prop Request:	0	RD Prop Request:	0	
WR Prop Request:	0	WR Prop Request:	0	
RD Prop Multiple Request:	43	RD Prop Multiple Request:	362	
WR Prop Multiple Request:	0	WR Prop Multiple Request:	0	
RD/WR Response Success:	42	RD/WR Response Success:	361	
RD/WR Response Error:	0	RD/WR Response Error:	0	
RD/WR Timeout:	0	RD/WR Timeout:	0	
# of Object RD Attempts:	430	# of Object RD Attempts:	3620	
# of Object WR Attempts:	0	# of Object WR Attempts:	0	
Status Strings		Status Strings		
Last Error Code:		Last Error Code:		



Device Status - This will only display when viewing All Slaves.

BACnet MS/1	TP Master ~ View
All Slave's	View

- 1) Connected The gateway is connected to all the BACnet MS/TP slaves that are enabled and configured.
- 2) Error: Timeout One or more enabled BACnet MS/TP slaves have timeouts.
- 3) Fatal Error: No Configuration No BACnet MS/TP slaves are configured or none of the BACnet MS/TP slaves configured are enabled.
- 4) Fatal Error: Configuration Invalid One or more of the slaves configured are enabled, but do not have any scan lines configured.
- 5) Fatal Error: Couldn't Open Hardware Port Port configured in the BACnet MS/TP master configuration page is not enabled in the Port Configuration page.
- 6) Dependency Protocol Faulted The dependent protocol is missing causing the communication to go inactive.
- 7) Unknown: First Scan Not Complete Multiple scan lines are set up for the device and the gateway has not completed all the scan lines for the first time.

#### **LED Status** - This is the Status for *All Slaves* or the specific slave selected.

LED Status	
Connection Status:	Configuration Mode

- 1) Solid Green (Connected) The gateway is connected to all the BACnet MS/TP slaves that are configured and enabled.
- 2) Flashing Green (Not Connected) The gateway has never been connected to a BACnet MS/TP slave that is configured and enabled.
  - a) Verify BACnet MS/TP settings and ensure that the *Enable* checkbox is checked for the appropriate device(s).
  - b) Verify the *Enable* checkbox is checked for the appropriate device(s).
- 3) Flashing Red (Communication not attempted yet) (Specific slave only) No reads are configured and data needed for writes isn't valid yet.
- 4) Flashing Red (Connection Timeout) One or more enabled BACnet MS/TP slaves are timed out.
  - a) Verify that the Device Instance and MAC of each BACnet MS/TP slave is valid and is not a duplicate on the network.
  - b) Verify that there are valid scan lines configured for each slave that is enabled.
- 5) Flashing Red (Dependency Error) The dependent protocol is missing or timed out causing the communication to go inactive.
  - a) The other protocol must be *Connected*.
- 6) Solid Red (No Devices Configured/Enabled) There are no BACnet MS/TP slaves that are configured/enabled.



- 7) Solid Red (Empty Scan List) One or more enabled BACnet MS/TP slaves have no scan lines configured.
  - a) Verify there are scan lines configured for devices that are enabled.
- 8) Solid Red (No Serial Port Configured) Port configured in the BACnet MS/TP master configuration page is not enabled in the Port Configuration page.

Variables - These are the values for All Slaves, or the specific slave selected.

Variables	
Network Bitmap Status:	0x0000000
RD Prop Request:	0
WR Prop Request:	0
RD Prop Multiple Request:	0
WR Prop Multiple Request:	0
RD/WR Response Success:	0
RD/WR Response Error:	0
RD/WR Timeout:	0
# of Object RD Attempts:	0
# of Object WR Attempts:	0
Status Strings	
Last Error Code:	

- 1) Network Bitmap Status (Displayed in Hex):
  - a) Each bit corresponds to a slave. If the bit is set, the slave is connected, otherwise the bit is 0.
  - b) Bit 0 corresponds to slave 1 and Bit 4 is for slave 5 and so on.
- 2) RD Prop Request– Number of Read Property Single requests sent to the BACnet MS/TP devices.
  - a) **NOTE**: Read Property Single Requests are only used if the BACnet MS/TP device does not support Read Property Multiple (RPM).
- 3) WR Prop Request– Number of Write Property Single requests sent to the BACnet MS/TP devices.
  - a) **NOTE**: Write Property Single Requests are only used if the BACnet MS/TP device does not support Write Property Multiple (WPM).
- 4) RD Prop Multiple Request– Number of Read Property Multiple requests sent to the BACnet MS/TP devices.
- 5) WR Prop Multiple Request– Number of Write Property Multiple requests sent to the BACnet MS/TP devices.
- 6) RD/WR Response Success Number of successful read or write responses received. This value should be equal to RD Single + WR Single + RD Multiple + WR Multiple Variable Counts.
- 7) RD/WR Response Error Number of read or write error responses received.
  - a) **NOTE**: If the gateway receives an error of Unsupported Service for a RPM or WPM request, then RP/WR Single requests will be used for that device for the duration of that power up.
- 8) RD/WR Timeout Total number of read/write requests sent to the BACnet MS/TP device with no reply received within the response timeout configured.
- 9) # of Object Read Attempts Total number of objects that the gateway attempted to read.
- 10) # of Object Write Attempts Total number of objects that the gateway attempted to write.

Status Strings - These are the values for All Slaves, or the specific slave selected.

- 1) Last Error Code:
  - a) Last read/write reply error that the gateway received

#### Error Code Breakdown:



- 1) Rx Err Reply ["ErrorCode"] frm DevInst "Inst" "function" req Obj "ObjectID"
  - a) "ErrorCode" see descriptions of error codes below.
  - b) "Inst" This will give you the Device Instance of the slave that had the error.
  - c) "Function" This will either be *rd* for read request or *wr* for write request.
  - d) "ObjectID" This will give you the object type and object number for the request that had the error.
- 2) Error Codes The gateway is sending an error a message due to the listed explanation:
  - a) "Inconsistent Parm"
    - i) The gateway tried to write a priority that was out of range or reserved (Priority 6) and was rejected by the slave.
    - ii) The gateway tried to write to ALL, REQUIRED or OPTIONAL object property and was rejected by the slave.
  - b) "Invalid Data Type" The gateway tried to use a data type with an object that is not supported by the slave.
  - c) "Service Request Denied" BACnet MS/TP request cannot be processed because the BACnet MS/TP connection is not established.
  - d) "Read Access Denied" BACnet MS/TP read request cannot be processed.
  - e) "Unknown Obj" The gateway tried to access an object the slave does not support.
  - f) "Unknown Property" The gateway tried to access a property the slave does not support for that object type.
  - g) "Unsupported Object Type" The gateway tried to access an object type the slave does not support.
  - h) "Value out of range" BACnet MS/TP message could not be completed because the passed value was not in the valid range.
  - i) "Write Access Denied" The gateway tried to write a non-writeable property in the slave.
  - j) "Invalid array index"
    - i) The gateway tried to write a priority that was out of range or reserved (Priority 6) and was rejected.
    - ii) The gateway tried to write an array for an object or property that doesn't have an array index.
  - k) "Unknown device" The gateway is trying to send a message to a slave we have not had previous communication with on the network.
  - I) "Timeout" BACnet MS/TP message timed out.
  - m) "Segm Not Supported" BACnet MS/TP message is too large to send in one message.
  - n) "Invalid Tag" BACnet MS/TP message is not how the slave expects.
  - o) "Unknown" BACnet MS/TP message error for an unknown reason.



# **Diagnostics – S7 Client**

Select the S7 Client in the dropdown menu on the Diagnostics Page to view breakdown of the diagnostics and common strings that are displayed on the page. You may also view individual server counters by selecting the device in the *All Servers* dropdown and clicking **View**. Additional diagnostic information can be found by clicking the **Help** button.

Diagnostics	
S7 Client View	Clear All Values
All Server's View	
All Server's	
SC01 192.168.0.100	Help
SC01 192.168.0.101 eway Restart Needed	
SC01 192.168.0.102	

**NOTE**: This page will auto-refresh every five seconds with the latest data.

Clear All Values - This will only affect displayed values.

1) This will return all values displayed to zero and clear the Status Strings.

Example: If viewing S7 Client – SC02 10.1.100.17, this will only clear the values for that specific device. This will reduce the overall values indirectly, otherwise select All Servers to clear all devices.

**Device Status** - This will only display when viewing *All Servers*.

Device Status Configuration Mode... Gateway Restart Needed

- 1) Connected The gateway is connected to all the S7 Servers that are enabled and configured.
- 2) Not Connected
  - a) One or more enabled devices are missing
    - i) Verify S7 device for correct IP Address, Slot, Rack, or correct Starting Address
  - b) Fatal Error No Configuration and/or Enabled and/or scan lines configured
  - c) Fatal Error Configuration Invalid One or more of the Servers configured is not on the same subnet as the gateway
- Dependency Protocol Faulted The dependent protocol is missing causing the communication to go to inactive.



Diagnostics			Diagnostics		
S7 Client View All Server's View		Clear All Values	SC01 0.0.00 View		Clear All Values
Device Status Not Connected		Help			Help
LED Status			LED Status		
Connection Status:	Not Connected		Connection Status:	Invalid Configuration	
Variables			Variables		
Network Bitmap Status:	0x0000000		Network Bitmap Status:	0x0000000	
Write Message Count:	0		Write Message Count:	0	
Read Message Count:	0		Read Message Count:	0	
Message Error Count:	0		Message Error Count:	0	
Timeouts Count:	0		Timeouts Count:	0	

LED Status - This is the Status for All Servers or the specific server selected.

LED Status	
Connection Status:	Configuration Mode

- 1) Solid Green (Connected and Running):
  - a) The gateway is connected to all S7 servers that are configured and enabled
- 2) Flashing Green (Communication not attempted yet):
  - a) The gateway hasn't attempted to connect to the S7 server
- 3) Flashing Red (Not Connected):
  - a) One or more of the servers configured are missing (Nodes Missing)
  - b) The Dependency Protocol has Faulted
- 4) Flashing Red (Communication not attempted yet):
  - a) -No reads are configured, and data needed for writes isn't valid yet
- 5) Solid Red (Invalid Configuration):
  - a) No devices have been configured
  - b) No devices that have been configured are enabled
  - c) No devices that have been configured and enabled have scan lines configured
  - d) One or more of the servers configured is not on the same subnet as the gateway
- 6) Off:
  - a) No Power
  - b) No Ethernet cable connected

Variables - These are the values for *All Servers*, or the specific server selected.

Variables	
Network Bitmap Status:	0x00000000
Write Message Count:	0
Read Message Count:	0
Message Error Count:	0
Timeouts Count:	0
Status Strings	
Last Error Code:	

- 1) Network Bitmap Status (Displayed in Hex):
  - a) Each bit corresponds to a server. If the bit is set, the server is connected, otherwise the bit is 0.
  - b) Bit 0 corresponds to Server 1 and Bit 4 is for Server 5 and so on.
- 2) Write Message Count:



- a) The number of write messages sent by the gateway
- 3) Read Message Count:
  - a) -The number of read messages sent by the gateway
- 4) Message Error Count:
  - a) The number of errors returned by the server in response to messages sent by the gateway
- 5) Timeouts:
  - a) Total number of Read and Write response messages not received by the gateway

Status Strings - These are the values for All Servers, or the specific server selected.

- 1) Last Error Code:
  - a) -Last read request error that the gateway received

#### Error Code Breakdown:

"Connection Error":

-Common Errors

0x00030000: Incorrect Rack or Slot number

0x00090000: Cannot connect to server

"Read/Write Error":

-Common Errors

0x00700000: Server doesn't support reading/writing that many points per scanline

0x00900000: Address out of range

0x00C00000: The Data Block (DB) received by the PLC is not valid.

0x01400000: Server security does not permit access with PUT/GET communication from remote partners. See Protection & Security settings in server to enable.

0x02300000: Read/Write timed out



# **LED Configuration**

To modify the behavior of the LEDs on the 460 gateway, navigate to **Other->Setup LEDs**.

OTH	ER	
	-Select-	~
	-Select-	
	Setup LED's	

Each LED may be set to Disabled, Protocol 1, or Protocol 2. If either protocol is a master/client, you may set the LED to represent either all slaves/servers configured in the gateway or a slave/server device.

To select a slave/server device:

- 1) Select the protocol in the left dropdown menu.
- 2) Click **Save Parameters** to generate the second dropdown menu.
- 3) Select the individual slave/server in the right dropdown menu.

Click the **Save Parameters** button to commit the changes and reboot the gateway.

LED Configuration	
	LED 1 Modbus RTU Master: Connection Status V All Slave's V LED 2 BACnet/IP Server: Connection Status V
	Save Parameters



# **Configuration Files**

To access the configuration file in the 460 gateway, select the dropdown **Other->Export/Import Config**.

отн	ER	
	-Select-	
	-Select-	
	Setup LED's	
	Export / Import Config 📐	
	Export / Import Template	
	Utilities	

# **Export Configuration**

Export Configuration	
	Save Configuration to File

The Export Configuration allows you to save your configuration file for backup or to be imported into another gateway. This file is named *rta\_cfg.rtax* by default.

Upon clicking the **Save Configuration to File** button, you will be prompted to select a location to save the file. Different web browsers will yield different looks.

What do you want to do with rta_cfg.rtax? From: 10.1.16.106	Open	Save	Cancel	$\times$

#### **Import Configuration**

You can import a previously exported configuration file or a configuration file from another device into the 460 gateway, whenever it is in Configuration Mode.

Upon clicking the **Choose File** button, you will be prompted to select a location from which to load the saved file. Once the location is selected, you can choose the **Import Network Settings** checkbox if you want to load the network settings of the configuration file or just load the configuration without the network setting.

If you choose to Import Network Settings, this will override your current gateway's network setting with the settings in the configuration file. After you click on the Load Configuration button, a banner will display your gateway's new IP address.

#### Network Settings have changed. Manually enter IP Address of X.X.X.X in the URL.

If the configuration has successfully loaded, the gateway will indicate that it was successful, and a message will appear under the Load Configuration button indicating Restart Needed.



Import Configuration		
	Choose File No file chosen	
□ Import Network Settings		
Load Configuration		
	Load Configuration	

If it encountered an error while trying to load the saved configuration, the gateway will indicate the first error it found and a brief description about it under the Load Configuration button. Contact RTA Support with a screenshot of this error to further troubleshoot.



# Save and Replace Configuration Using SD Card

#### **Saving Configuration Using SD Card**

This function saves the gateway's configuration automatically to an SD Card each time the gateway is rebooted via the **Restart Now** button on the web page. If this unit should fail in the future, the last configuration stored on the SD card and can be used for a new gateway to get the application back up and running quickly.

This SD Card replaces every configurable field in the gateway, **EXCEPT** for IP Address, Subnet Mask, and Default Gateway.

## **Replacing Configuration Using SD Card**

To replace a configuration in a gateway using the SD Card, a specific sequence of events must be followed for the replacement to happen correctly:

- 1) Extract SD Card from gateway you wish to copy the configuration from.
- 2) Power up the gateway you wish to copy the configuration to. DO NOT INSERT SD CARD YET.
- 3) Navigate to the webpage inside the unit.
- 4) Navigate to the dropdown **Other->Utilities**.
- 5) If you are not currently in *Mode: Configuration*, go into Configuration Mode by clicking the **Configuration Mode** button at the top left-hand side of the screen.
- 6) Press the **Revert to Manufacturing Defaults** button on the Utilities Page. The Configuration will ONLY be replaced by the SD Card if the gateway does not have a configuration already in it.
- 7) When the unit comes back in *Mode: Running,* insert the SD Card.
- 8) Do a hard power cycle to the unit by unplugging power. DO NOT RESET POWER VIA WEB PAGES.
  - a. It will take an additional 30 seconds for the unit to power up while it is transferring the configuration. During this time, the gateway cannot be accessed via the web page.
- 9) When the unit comes back up, the configuration should be exactly what was on the SD Card.



#### **Intelligent Reset Button**

If the IP Address of the gateway is forgotten or is unknown, there is an easy way to recover the IP Address using a reset button on the hardware.



- 1) On the side of the gateway with the SD card slot, there is a small pinhole. Using a paperclip, press the button through this pinhole and hold the button for at least 5 seconds.
- 2) After 5 seconds, the unit will acknowledge the command and LED 1 and LED 2 will start an alternate Blink Green quickly pattern.
- 3) Release the button and the gateway will reset to default IP settings (DHCP).



### **Utilities**

To access the Utilities page in the 460 gateway, navigate to **Other->Utilities**. The Utilities screen displays information about the gateway including Operation Time, File System Usage, Memory Usage, and Memory Block Usage.

#### OTHER



Here you can also:

- View the full revision of the software.
- View all the files stored in the Flash File System within the gateway.
- Identify your device by clicking the **Start Flashing LEDs** button. By clicking this button, the two diagnostic LEDs will flash red and green. Once you have identified which device you are working with, click the button again to put the LEDs back into running mode.
- Configure the size of the log through the Log Configuration.
- Bring the device back to its last power up settings.
- Bring the device back to its original manufacturing defaults.
- Remove the Configuration File and Flash Files within the gateway.

Revisions	
	Listing of Revisions
File List	
File List	File List
Identify Device	
	Start Flashing LED's
Set Up Log	
Set Up Log	Log Configuration
	Log comgatuton
Revert To Last Powerup	
	Revert to Last Powerup
Revert All	
ReventAll	Revert to Manufacturing Defaults
Reformat Flash	
	Reformat Flash